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1
            IN THE UNITED STATES DISTRICT COURT
             FOR THE NORTHERN DISTRICT OF OHIO
 2.
                     EASTERN DIVISION
    IN RE: NATIONAL : MDL No. 2804
    PRESCRIPTION OPIATE
                            : Case No. 17-md-2804
 4
    LITIGATION
 5
    APPLIES TO ALL CASES : Hon. Dan A. Polster
 6
 7
                   HIGHLY CONFIDENTIAL
 8
 9
         SUBJECT TO FURTHER CONFIDENTIALITY REVIEW
10
11
12
                      JANUARY 16, 2019
13
14
        VIDEOTAPED DEPOSITION OF GEORGE CHUNDERLIK,
15
    taken pursuant to notice, was held at Marcus &
16
    Shapira, One Oxford Center, 35th Floor, Pittsburgh,
    Pennsylvania 15219, by and before Ann Medis,
17
18
    Registered Professional Reporter and Notary Public in
19
    and for the Commonwealth of Pennsylvania, on
20
    Wednesday, January 16, 2019, commencing at 9:04 a.m.
21
22
                GOLKOW LITIGATION SERVICES
           877.370.3377 phone | 917.591.5672 fax
23
                      deps@golkow.com
24
25
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1	APPEARANCES	1	* I N D E X *
2	On behalf of Plaintiffs		GEORGE CHUNDERLIK PAGE
3	WAGSTAFF & CARTMELL, LLP	3	EXAMINATION BY MR. ROTTINGHAUS 8
4	BY: THOMAS ROTTINGHAUS, ESQUIRE AND TYLER HUDSON, ESQUIRE	4	EXAMINATION BY MR. HUDSON EXAMINATION BY MR. KOBRIN 254, 301
	4740 Grand Avenue, Suite 300	5	* INDEX OF HBC-CHUNDERLIK EXHIBITS *
5	Kansas City, Missouri 64112 816.701.1100	6	NO. DESCRIPTION PAGE
6	trottinghaus@wcllp.com	7	Exhibit 1 George Chunderlik LinkedIn profile 11
	thudson@wcllp.com	'	Exhibit 2 Giant Eagle Retail Operations - 18
7 8	On behalf of Defendant AmerisourceBergen Drug	8	Pharmacy Operations 11/13/14
	Corporation	9	org chart HBC_MDL00002216
9			Exhibit 3 CFR Part 1301.74 from DEA website 85
10	(By Phone/Livestream) REED SMITH LLC		P1.47 - P1.47.2
	BY: BRIAN HIMMEL, ESQUIRE	11	Exhibit 4 DEA Dear Registrant 6/12/12. 78
11	Reed Smith Centre 225 Fifth Avenue	12	Exhibit 4 DEA Dear Registrant 6/12/12, 6/12/12, 12/27/07, 2/7/07, 9/27/06
12	Pittsburgh, Pennsylvania 15222		letters
13	412.288.3131	13	ABDCMDL00269683 - 00269694 Exhibit 5 Meeting invitation for 5/24/13. 88
14	bhimmel@reedsmith.com	14	Exhibit 5 Meeting invitation for 5/24/13, 88 from J. Millward to G. Carlson,
1	On behalf of Defendant Cardinal Health, Inc.	15	et al., subject: CSMP Questionnaire
15	PIETRAGALLO GORDON ALFANO BOSICK &	16	Complete Response HBC MDL00144314 - 00144322
16	RASPANTI LLP		Exhibit 6 Email, 8/22/13, from S. Voyten to 94
17	BY: JENNIFER BOURIAT, ESQUIRE One Oxford Centre, 38th Floor		J. Millward, et al., subject: FW:
' '	301 Grant Street	18	CVS News Story HBC_MDL00154265 - 00154266
18	Pittsburgh, Pennsylvania 15219	19	<del>_</del>
19	412.263.2000 jhb@pietragallo.com		Exhibit 7 Email, 12/13/13, from J. Millward 96
20		20	to J. Hurley, et al., subject: Compliance Issues HBC Whse, attaching
21	On behalf of Defendants Endo Pharmaceuticals, Endo Health Solutions and Par Pharmaceuticals	21	presentations given at DEA Distributor
22	(By phone/Livestream)		Conference
100	ARNOLD & PORTER KAYE SCHOLER LLP	22	HBC_MDL00136141 - 000136213 Exhibit 8 Email, 5/1/12, from A. Mollica 109
23	BY: SEAN MCCORMICK, ESQUIRE 601 Massachusetts Avenue, NW	23	to G. Chunderlik, subject: FW:
24	Washington, DC 20001-37453	24	2012 Anda Supply Chain Symposium
25	202.942.5743 sean.mccormick@arnoldporter.com	25	HBC_MDL00064379 - 00064441
123	sean.meconnek@amoraporter.com		
-			
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2 3	A P P E A R A N C E S (Continued) On behalf of Defendant HBC Service Company MARCUS & SHAPIRA, LLP BY: JOSHUA A. KOBRIN, ESQUIRE AND ROBERT M. BARNES, ESQUIRE One Oxford Centre, 35th Floor Pittsburgh, Pennsylvania 15219 412.471.3490	3 4	* INDEX OF HBC-CHUNDERLIK EXHIBITS (Continued) * NO. DESCRIPTION PAGE Exhibit 9 Email, 1/9/13, from G. Chunderlik 115 to F. Bencivengo, et al., subject: Narcotic Audit Application, with attachments HBC_MDL00041837 - 000041850  Exhibit 10 Email chain, 8/20/15, from G. 119 Carlson to J. Jenson, et al.,
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	A P P E A R A N C E S (Continued) On behalf of Defendant HBC Service Company MARCUS & SHAPIRA, LLP BY: JOSHUA A. KOBŘIN, ESQUIRE AND ROBERT M. BARNES, ESQUIRE One Oxford Centre, 35th Floor Pittsburgh, Pennsylvania 15219 412.471.3490 jkobrin@marcus-shapira.com rbarnes@marcus-shapira.com On behalf of Defendant McKesson Corporation COVINGTON & BURLING, LLP BY: RAJ PAUL, ESQUIRE One CityCenter 850 Tenth Street, NW Washington, DC 20001-4956 202.662.5807 rpaul@cov.com On behalf of Defendant Walmart (By phone/Livestream) JONES DAY BY: ALEXANDRA J. WOLTER, ESQUIRE 555 South Flower Street Fiftieth Floor	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	* INDEX OF HBC-CHUNDERLIK EXHIBITS (Continued) * NO. DESCRIPTION PAGE Exhibit 9 Email, 1/9/13, from G. Chunderlik 115 to F. Bencivengo, et al., subject: Narcotic Audit Application, with attachments HBC_MDL00041837 - 000041850  Exhibit 10 Email chain, 8/20/15, from G. 119 Carlson to J. Jenson, et al., subject: FW: Thrifty White Notes HBC_MDL00069566 - 00069571  Exhibit 11 20131030_Daily_HBC_Controls HBC_MDL00002348  Exhibit 12 Email chain, 11/25/13, from T. 149 Roahrig to J. Millward, subject: FW: Daily HBC Suspicious Purchasing Report HBC_MDL00094599 - 00094600  Exhibit 13 Email chain, 1/10/14, from T. Roahrig to J. Millward, subject: RE: Daily HBC Suspicious Purchasing Report - 01/09/14 HBC_MDL00039223  Exhibit 14 Email, 8/28/15, from J. Millward to 158 E. Hart, et al., subject: 30-010 - Inventory Control - Suspicious Order
2 3 4 4 5 6 7 8 9 10 11 12 13 14 15	A P P E A R A N C E S (Continued) On behalf of Defendant HBC Service Company MARCUS & SHAPIRA, LLP BY: JOSHUA A. KOBRIN, ESQUIRE AND ROBERT M. BARNES, ESQUIRE One Oxford Centre, 35th Floor Pittsburgh, Pennsylvania 15219 412.471.3490 jkobrin@marcus-shapira.com rbarnes@marcus-shapira.com On behalf of Defendant McKesson Corporation COVINGTON & BURLING, LLP BY: RAJ PAUL, ESQUIRE One CityCenter 850 Tenth Street, NW Washington, DC 20001-4956 202.662.5807 rpaul@cov.com  On behalf of Defendant Walmart  (By phone/Livestream) JONES DAY BY: ALEXANDRA J. WOLTER, ESQUIRE 555 South Flower Street Fiftieth Floor Los Angeles, California 90071	2 3 4 5 6 7 8 9 10 11 12 13 14	* INDEX OF HBC-CHUNDERLIK EXHIBITS (Continued) * NO. DESCRIPTION PAGE Exhibit 9 Email, 1/9/13, from G. Chunderlik 115 to F. Bencivengo, et al., subject: Narcotic Audit Application, with attachments HBC_MDL00041837 - 000041850  Exhibit 10 Email chain, 8/20/15, from G. 119 Carlson to J. Jenson, et al., subject: FW: Thrifty White Notes HBC_MDL00069566 - 00069571  Exhibit 11 20131030_Daily_HBC_Controls HBC_MDL00002348  Exhibit 12 Email chain, 11/25/13, from T. 149 Roahrig to J. Millward, subject: FW: Daily HBC Suspicious Purchasing Report HBC_MDL00094599 - 00094600  Exhibit 13 Email chain, 1/10/14, from T. 157 Roahrig to J. Millward, subject: RE: Daily HBC Suspicious Purchasing Report - 01/09/14 HBC_MDL00039223  Exhibit 14 Email, 8/28/15, from J. Millward to 158 E. Hart, et al., subject: 30-010 - Inventory Control - Suspicious Order Policy FINAL.docx, attaching 30-010 - Inventory Control - Suspicious Order
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	ignly confidential - Subject to	) F	
	Page 6		Page 8
1	* INDEX OF HBC-CHUNDERLIK EXHIBITS (Continued) *	1	MR. KOBRIN: Josh Kobrin, also Marcus &
2	NO. DESCRIPTION PAGE Exhibit 16 Email chain, 1/22/14, from J. 163	2 5	Shapira, on behalf of HBC Service Company.
3	Millward to G. Carlson, et al., subject: FW: Wholesale Distributor Questionnaire, attaching Wholesale Distributor Questionnaire	3	MR. ROTTINGHAUS: Is anyone appearing by
4	Questionnaire, attaching Wholesale	4 1	telephone?
5	HBC MDL00135570 - 0013557	5	MR. MCCORMICK: Good morning. This is
6	Exhibit 17 HBC Service Company's Responses 172 to Plaintiffs' (First) Set of	6	Sean McCormick from Arnold & Porter for the Endo
7	Combined Discovery Responses P-HBC-0011 - 0011.20		and Par defendants.
8		8	MR. HIMMEL: This is Brian Himmel from
9	Exhibit 18 Giant Eagle Inventory Control - 174 Suspicious Order Policies with	9 ]	Reed Smith for Amerisource Bergen Drug Company.
10	various effective dates HBC_MDL00078638 - 00078639	10	MR. ROTTINGHAUS: Anyone else?
11	HBC_MDL00078636 - 00078637 HBC_MDL00045916 - 00078918	11	MS. WOLTER: This is Alexandra Wolter
	HBC_MDL00051908	12 1	from Jones Day for Walmart, Inc.
12	HBC_MDL00043414 HBC_MDL00010092 - 00010093	13	THE VIDEOGRAPHER: The court reporter is
13	Exhibit 19 Email, 9/28/15, from R. McClune to 186		Ann Medis and will now swear in the witness.
14	J. Millward, et al., subject:	15	GEORGE CHUNDERLIK,
15	Control Blocking Policy and Procedure HBC_MDL00005466 - 00005467	16	having been first duly sworn, was examined
16	Exhibit 20 Email chain, 4/14/16, from G. 189 Chunderlik to E. Hart, subject: RE:	17	and testified as follows:
17	USL Questionnaire, attaching Controlled Substance Handling Questionnaire_	18	EXAMINATION
18	Upsher Smith.doc HBC_MDL00030064 - 00030069		BY MR. ROTTINGHAUS:
19		20	Q. Sir, my name is Tom Rottinghaus. I'm
20	Exhibit 21 Email, 11/21/16, from P. Raub to 204 M. Doerr, et al., subject: RE:		here with my colleague, Ty Hudson. We're going to
21	Suspicious Order Monitoring (SOM) HBC-MDL00046220 - 00046228		be asking you some questions today about your
22	Exhibit 22 Email, 1/27/17, from G. Chunderlik 228		
23	to M. Doerr, subject: SOM Process - High Level, attach SOM Policy		involvement primarily in the HBC warehouse for Giant Eagle. Okay?
24	Procedure_v4.doc HBC_MDL00046143 - 00046145	25	
25		23	A. Okay.
	2 =		<b>.</b>
	Page 7		Page 9
1	Page 7 PROCEEDINGS	1	Q. Would you please go ahead and introduce
1 2	_		
	_		Q. Would you please go ahead and introduce
2 3	PROCEEDINGS	2 :	Q. Would you please go ahead and introduce yourself for us.
2 3 4	PROCEEDINGS THE VIDEOGRAPHER: We are now on the	2 : 3	Q. Would you please go ahead and introduce yourself for us.  A. Yes. My name is George Chunderlik.
2 3 4 5	PROCEEDINGS THE VIDEOGRAPHER: We are now on the record. My name is Adam Balenciaga for Golkow	2 : 3	<ul><li>Q. Would you please go ahead and introduce yourself for us.</li><li>A. Yes. My name is George Chunderlik.</li><li>Q. Mr. Chunderlik, you currently still work</li></ul>
2 3 4 5	PROCEEDINGS  THE VIDEOGRAPHER: We are now on the record. My name is Adam Balenciaga for Golkow Litigation Services. Today's date is January 16,	2 : 3 4 5 f	Q. Would you please go ahead and introduce yourself for us.  A. Yes. My name is George Chunderlik. Q. Mr. Chunderlik, you currently still work for what's known as Giant Eagle?
2 3 4 5 6 7	PROCEEDINGS THE VIDEOGRAPHER: We are now on the record. My name is Adam Balenciaga for Golkow Litigation Services. Today's date is January 16, 2019, and the time is 9:04 a.m.	2 3 3 4 5 1 6 7	Q. Would you please go ahead and introduce yourself for us.  A. Yes. My name is George Chunderlik. Q. Mr. Chunderlik, you currently still work for what's known as Giant Eagle? A. I do, yes.
2 3 4 5 6 7	PROCEEDINGS  THE VIDEOGRAPHER: We are now on the record. My name is Adam Balenciaga for Golkow Litigation Services. Today's date is January 16, 2019, and the time is 9:04 a.m. This video deposition is being held at	2 : 3 4 5 f 6 7 8 f	Q. Would you please go ahead and introduce yourself for us.  A. Yes. My name is George Chunderlik. Q. Mr. Chunderlik, you currently still work for what's known as Giant Eagle? A. I do, yes. Q. We're going to be probably sitting here
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- <sup>1</sup> an oath to tell the truth just like the oath you
- <sup>2</sup> would take if you were in a courtroom when this
- <sup>3</sup> case goes to trial?
- A. Right.
- Q. It's my understanding that you may not
- <sup>6</sup> be available at the time of trial to come testify
- <sup>7</sup> live, so I assume you also understand that you're
- <sup>8</sup> being videotaped here today in case you're unable
- <sup>9</sup> to testify live so that, if necessary, portions of
- 10 your testimony can be played to the court and jury
- 11 at the time of trial.
- 12 A. I do.
- 13 Q. There are going to be times when I
- 14 probably ask you if you can give me a "yes" or
- 15 "no" answer to a question. You may not be able to
- <sup>16</sup> do that all the time. That's fine. If you're
- <sup>17</sup> able to, I want you to do so. But if not, just
- 18 tell me why you can't. And I'm going to certainly
- <sup>19</sup> give you a chance to explain. Okay?
- 20 A. Okay.
- 21 Q. Now, you're here with counsel today?
- 22 A. I am, yes.
- 23 Q. We don't get to hear what you and your
- <sup>24</sup> attorneys talked about. So my question isn't
- intended to delve into that issue. But I'm

- 1 someone is allowed to basically put their resumé
- <sup>2</sup> online for individuals to see if they wish to do
- 3 so.
- 4 A. Yes.
- Q. And that's what you have done
- voluntarily?
- A. Yes.
  - Q. It's my understanding from looking at
- Exhibit 1 that you have been employed by the Giant
- Eagle or HBC entity for at least, I guess, 11
- years now.

12

13

- A. Yes; that's correct.
- Q. Under experience on Exhibit 1, it says
- manager, pharmacy training and compliance.
  - A. That's correct.
- 16 Q. Let's kind of back up to before Giant
- <sup>17</sup> Eagle. I see that you went to college and
- finished with a bachelor of science in pharmacy in
- approximately 1980.
- 20 A. That is correct, yes.
  - Q. Tell us from 1980 until 2008 what you
- 22 did.

21

- 23 A. From 1980, starting in 1980, my first
  - job in pharmacy as a pharmacist was with People's

Page 13

<sup>25</sup> Drug in Maryland, Langley Park, Maryland. For

- 1 wondering how much time approximately have you
- spent getting ready for your deposition?
- A. Approximately two days, 8-hour, 9-hours
- <sup>4</sup> days getting prepared.
- Q. And then I assume that you've taken an
- 6 opportunity to at least look at some of the
- documents that you might get asked about today?
- 8 A. I have, yes.
- 9 (HBC-Chunderlik Exhibit 1 was marked.)
- 10 BY MR. ROTTINGHAUS:
- Q. One of the first things I want to ask
- 12 you about is your background with the company. We
- 13 have marked as Plaintiffs' Exhibit No. 1 a
- 14 document that I believe is in front of you. And I
- <sup>15</sup> will represent to you this is not a document that
- <sup>16</sup> was provided to us by Giant Eagle or HBC
- 17 warehouse. It's a document we pulled off of the
- 18 internet through a site called LinkedIn, which I'm
- 19 assuming you are familiar with.
- 20 A. I am familiar with LinkedIn, yes.
- Q. Those of us here who are old enough
- 22 probably used to refer to someone's background as
- 23 their CV or resumé.
- 24 A. Correct.
- 25 Q. On LinkedIn it's my understanding that

- <sup>1</sup> People's I managed one store. I was a staff
- <sup>2</sup> pharmacist at the first store that I was employed
- <sup>3</sup> with People's. Then I moved to a pharmacy
- <sup>4</sup> management position.
- I left People's in -- I believe it was
- <sup>6</sup> February of 1982, and I actually went to work for
- <sup>7</sup> Giant Eagle as a pharmacist at that point in time.
- So from 1982 up until 1990, I was a pharmacist
- working at the store. I managed three different
- pharmacies for Giant Eagle during that period of
- 11 time.
- 12 In 1990 I did take a position, an
- 13 office-based position in our pharmacy services
- area where I started out doing training. We were
- putting in a new software program, and I was doing
- training of pharmacists and pharmacy personnel on 17 that program.
- 18 And then in 1992 after the rollout was
- finished, I stayed in the corporate office and was
- mainly in an administrative position in support in
- the pharmacy services area, support for managed
- care, support for our retail pharmacists, did a
- lot of computer training as we had new pharmacists
- and new team members come on. So I was in that
- position until March of 2003.

- At that point in time, I did leave Giant
- <sup>2</sup> Eagle, and I took a job with a consulting firm in
- <sup>3</sup> Pittsburgh called Pharmacy Healthcare Solutions.
- 4 It was a company that performed consulting
- <sup>5</sup> services in the retail pharmacy industry, in the
- <sup>6</sup> pharmaceutical industry and in the managed care
- industry.
- I was with PHSI for approximately five years.
- And that brought me to my current position with
- <sup>10</sup> Giant Eagle. I actually left PHSI in June of 2008
- <sup>11</sup> when I came back to Giant Eagle.
- 12 At that time I was in a training capacity. I
- 13 was managing some of our pharmacy trainers that
- <sup>14</sup> were responsible for training new pharmacy
- 15 technicians that came on with Giant Eagle at that
- <sup>16</sup> point. That's where in my LinkedIn profile where
- <sup>17</sup> manager of pharmacy training came into being. It
- 18 wasn't really until -- and I really haven't
- <sup>19</sup> updated my LinkedIn profile with my official title
- <sup>20</sup> that I have right now as senior manager of
- <sup>21</sup> pharmacy compliance.
- 22 Q. What year did you take on the senior
- manager of pharmacy compliance?
- A. I actually became the senior manager of
- pharmacy compliance in -- I believe it was about
  - Page 15
- <sup>1</sup> the May or June timeframe of 2016. And that
- <sup>2</sup> official role was senior manager of pharmacy
- <sup>3</sup> compliance.
- Q. I'm going to have some follow-up
- questions about that general background. Are you
- <sup>6</sup> finished with your general background?
  - A. Yes, yes.
- 8 Q. I appreciate it. So it's my
- <sup>9</sup> understanding you actually worked in the State of
- 10 Maryland as a staff pharmacist when you first got
- 11 out of school.
- 12 A. That's correct.
- 13 Q. Before I forget, have you ever worked as
- <sup>14</sup> a pharmacist in the State of Ohio?
- 15 A. I do not have a license.
  - Q. And I assume you have worked as a staff
- pharmacist or had a license as a pharmacist in the
- <sup>18</sup> State of Pennsylvania?
- 19 A. Yes.
- 20 Q. Any other states?
- A. Maryland. I still maintain my Maryland
- <sup>22</sup> license.

16

- Q. Those two states? 23
- 24 A. Yes.
- 25 Q. Let me ask you a couple of questions

- 1 about your position as a consultant between 2003
- <sup>2</sup> and 2008. I believe you said it was -- the
- <sup>3</sup> initials are PHSI?
- A. Yes, PHSI, Pharmacy Healthcare
- <sup>5</sup> Solutions.
- Q. Thank you. In that role, did you
- provide any consulting expertise in the area of
- compliance?
  - A. No.
- 10 Q. You probably understand, but we should
- 11 probably make sure we're communicating when I use
- 12 the word compliance. I assume you agree that any
- pharmacist has to comply with certain laws in
- order to be a pharmacist.
  - A. Yes.

- 16 MR. KOBRIN: Object to form.
- 17 BY MR. ROTTINGHAUS:
  - Q. And similarly, HBC warehouse as a
- distributor between 2009 and 2014 also had an
- 20 obligation to comply with certain laws and
- 21 regulations?
- 22 A. Yes.
- 23 Q. Between 2009 and 2014, did you have any
- <sup>24</sup> role in managing compliance for HBC warehouse?
  - A. I didn't manage compliance, but I was
  - Page 17
- 1 involved in some compliance activities during that
- <sup>2</sup> period of time.
- Q. We'll be talking about some of those,
- and we'll come back to that then.
- So would it be fair to say that prior to
- 6 coming back to Giant Eagle in 2008, you did not
- <sup>7</sup> have any role in overseeing or managing compliance
- for any entity or company?
- 9 A. I did not.
- Q. Let's talk a little bit about what you
- 11 have been doing for Giant Eagle and the HBC
- 12 warehouse since coming back to Giant Eagle in
- 13 2008. And I appreciate the fact that you had been
- 14 with them before, but my questions now are going
- 15 to be focusing on that timeframe, from 2008 until
- the present. And then I might even limit it a
- 17 little bit more than that at times. Okay?
- Can you tell us what year you believe you
- started to provide some role for HBC warehouse in the realm of compliance?
- 21 MR. KOBRIN: Object to form.
- 22 THE WITNESS: My recollection would be
- 23 somewhere in the latter quarter, calendar quarter
- <sup>24</sup> of 2012.
- 25

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- <sup>1</sup> BY MR. ROTTINGHAUS:
- Q. And what was it in the latter part of
- <sup>3</sup> 2012, to the best of your memory, that caused you
- <sup>4</sup> to take on some role in compliance for HBC
- <sup>5</sup> warehouse?
- A. It was just part of my role with Giant
- <sup>7</sup> Eagle, because I did have some knowledge of
- <sup>8</sup> business operations and those types of things.
- <sup>9</sup> Q. You certainly had some familiarity with
- 10 what a pharmacist individually has to do to comply
- 11 with laws and keep his or her license for being a
- 12 pharmacist?
- 13 A. Yes.
- Q. At some point in time in 2012, did you
- <sup>15</sup> undergo additional training or some type of
- <sup>16</sup> education to allow you to gain a better
- <sup>17</sup> understanding of what laws or regulations from a
- 18 state or federal level that HBC warehouse as a
- <sup>19</sup> distributor needed to follow?
- A. Nothing, no formal education in that
- 21 area.
- 22 (HBC-Chunderlik Exhibit 2 was marked.)
- 23 BY MR. ROTTINGHAUS:
- Q. Let's look for a minute at what's been
- <sup>25</sup> marked as Exhibit 2. You'll see we've got little

- 1 Pharmacy Operations as of November 13, 2014; is
- 2 that correct?
- 3 A. Yes.
- Q. You may be able to help me. Do you know
- 5 whether the titles and the individuals that are
- <sup>6</sup> listed on Exhibit 2 deal primarily with Giant
- <sup>7</sup> Eagle or with HBC warehouse, or is it both?
  - A. It would be both.
    - Q. Make sure we're communicating. It's my
- 10 understanding that HBC warehouse is affiliated
- 11 with Giant Eagle obviously; correct?
  - A. That's correct.
- Q. When you were providing services for
- 14 your employer in the role of compliance, was it
- <sup>15</sup> your understanding that part of that role was to
- 16 make sure that HBC warehouse was indeed complying
- with state and federal laws?
- 18 A. Yes.

12

- Q. Now, we see at the bottom left hand of
- 20 this document your name, and you're in the middle
- 21 box; is that right?
- 22 A. That's correct.
- Q. I'm not exactly sure if I'm reading this
- 24 correctly, but your title at least as of 2014 was
- <sup>25</sup> manager of compliance?

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- <sup>1</sup> stickers. And I apologize. Some of them are a
- <sup>2</sup> little hard to see probably, but I think on the
- <sup>3</sup> bottom right-hand corner, you'll see what we
- <sup>4</sup> marked as Exhibit 2.
- <sup>5</sup> A. Yes.
- <sup>6</sup> Q. We've also got it up on the screen for
- <sup>7</sup> you, I think. Do you see it on the screen?
- 8 A. Yes.
- 9 Q. I want you to know we're trying to make
- 10 sure we have the same document on that screen for
- 11 everyone to see as the same hard copy that's in
- 12 front of you. And you're welcome to look at
- 13 either one. Okay?
- 14 A. Okay.
- Q. There may be times I ask the individual
- 16 to my right here to highlight certain things on
- <sup>17</sup> some of the documents really just to help us kind
- 18 of make sure we're following the same thing. You
- of make sure were following the sume timig.
- 19 see your name on this exhibit, I assume.
- 20 A. I do, yes.
- Q. You probably looked at Exhibit 2 at some
- <sup>22</sup> point in getting ready of your deposition.
- A. I have.
- Q. You will see at the top where it says
- <sup>25</sup> Retail Operations under the Giant Eagle. It says

- 1 A. Yes.
- Q. And then the box right above yours, it
- 3 says senior manager of pharmacy, quality and
- 4 compliance, and it has the name of Mr. Millward.
- 5 A. That's correct.
- 6 Q. Mr. Millward has also given testimony in
- <sup>7</sup> this case, so we have a general understanding as
- 8 to his role in the company as well. I'm not sure
- <sup>9</sup> I asked him this exactly, so I'm going to ask you.
  - Was it your understanding that in some
- 11 capacity Mr. Millward oversaw what you did or was
- 12 your supervisor, or is that an incorrect
- 13 statement?
- 14 A. That's correct.
- Q. So in some way he was someone you would
- 16 report to or be obligated to report to if
- 17 necessary?
- <sup>18</sup> A. Correct, yes.
- Q. And then we've also had the opportunity
- 20 to take the deposition and obtain testimony from
- 21 Greg Carlson, who I understand is no longer with
- 22 the company, but had been with the company back in
- <sup>23</sup> 2014; is that right?
- A. That is correct.
- Q. And was Mr. Carlson also someone you

- would report to in your role as compliance?
- 2 A. Yes.
- <sup>3</sup> Q. Was there anyone else you reported to
- <sup>4</sup> with respect to your duties in managing compliance
- <sup>5</sup> for HBC warehouse besides Mr. Millward and
- 6 Mr. Carlson?
- 7 MR. KOBRIN: Object to form. At this
- 8 time?
- <sup>9</sup> BY MR. ROTTINGHAUS:
- Q. He makes a good point. Let me try to
- 11 narrow this down a little bit. We're going to be
- 12 talking specifically at times about a timeframe of
- 13 2009 to 2014. And I'll tell you why. At that
- 14 point in time, it's our understanding that HBC
- warehouse was distributing to its 200 or so
- <sup>16</sup> pharmacies certain hydrocodone combination
- <sup>17</sup> products.
- 18 Is that your understanding as well?
- <sup>19</sup> A. Yes.
- Q. At that time they were Schedule III
- 21 substances; correct?
- 22 A. Yes.
- Q. It's my understanding they're now
- 24 Schedule II; is that right?
- 25 A. That's correct.

- MR. KOBRIN: Object to form.
- THE WITNESS: Starting in the latter
- <sup>3</sup> part of 2012, at the last quarter of the calendar
- 4 year, around that timeframe.
- 5 BY MR. ROTTINGHAUS:
  - Q. Would it be fair to say that prior to
- <sup>7</sup> the latter part of 2012, to the best of your
- 8 memory and your testimony here today, you did not
- <sup>9</sup> have any role in managing compliance for the HBC
- 10 warehouse?
- 11 A. Prior to the 2012 timeframe?
- 12 O. Yes.

13

- A. That would that be correct.
- Q. Do you know who did have that
- 15 responsibility prior to the latter part of 2012?
- A. It would be my belief that some part of
- it fell to Joe Millward.
- MR. KOBRIN: Don't speculate if you
- 19 don't know.
- 20 BY MR. ROTTINGHAUS:
- Q. Prior to the latter part of 2012, was
- 22 compliance even a part of your title while you
- 23 were at Giant Eagle and HBC?
- A. No, because I actually started out as
- 25 the manager of pharmacy training. When compliance

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- Q. Does the timeframe of 2009 to 2014 sound
- <sup>2</sup> correct to you when I reference that being the
- <sup>3</sup> timeframe that HBC warehouse was distributing
- <sup>4</sup> hydrocodone combination products to the Giant
- <sup>5</sup> Eagle pharmacies?
- <sup>6</sup> A. Repeat that one more time.
- 7 Q. Sure. I mentioned 2009 to 2014 being
- <sup>8</sup> the timeframe in which HBC warehouse was
- <sup>9</sup> distributing hydrocodone combination products to
- <sup>10</sup> the Giant Eagle pharmacies.
- Do you have any reason to disagree that
- 12 that's the appropriate timeframe?
- A. To my knowledge, in the 2009 timeframe,
- 14 I didn't really have a lot of interaction at the
- <sup>15</sup> warehouse. So I can't attest to that exactly,
- <sup>16</sup> only from the timeframe that I would be familiar
- <sup>17</sup> with.
- Q. Let's just cover that now. What
- <sup>19</sup> timeframe -- and, again, you know you're under
- <sup>20</sup> oath, I do, and I don't want you to say something
- 21 that you think is incorrect. So if you're not
- 22 sure, you can tell me.
- But what timeframe do you believe you had
- <sup>24</sup> some responsibility for overseeing compliance or
- <sup>25</sup> managing compliance for the HBC warehouse?

- 1 came into play was in that part of 2012 and that
- <sup>2</sup> quarter.
- Q. Do you have any memory as to why
- 4 pharmacy came into play in that latter part of
- 5 2012?
- 6 A. I don't recall exactly, no.
- Q. Someone -- well, let me ask you this:
- 8 Do you remember if you approached the company and
- 9 said you wanted to have a role in compliance, or
- was someone at the company asking you to take on a
- 1 role of compliance?
- MR. KOBRIN: Object to form.
- 13 BY MR. ROTTINGHAUS:
  - Q. If you remember.
- A. It would be more of coming to me.
- Q. Do you remember who came to you and
- asked you to assist with managing compliance for
- the HBC warehouse in the latter part of 2012?
- A. It would have been Anthony Mollica.
- Q. Do you remember at that time what
- 21 Mr. Mollica's title was?
- A. At that period of time, I believe he was
- the vice-president of pharmacy operations.
- Q. And that was a position that Mr. Carlson
- <sup>25</sup> ultimately took over at some point in time as

1 well?

- 2 A. That is correct.
- Q. Do you remember why Mr. Mollica wanted
- <sup>4</sup> you to take on the role of manager of compliance
- <sup>5</sup> in the latter part of 2012?
- A. Not specifically. I had some prior
- <sup>7</sup> involvement in accreditations for other areas of
- <sup>8</sup> Giant Eagle, and it seemed like it would be a good
- <sup>9</sup> fit for me.
- Q. What involvement in accreditations did
- 11 you have prior to the latter part of 2012 for the
- 12 Giant Eagle system?
- A. Part of our -- part of the products that
- <sup>14</sup> we do distribute from our pharmacies are certain
- 15 items of durable medical equipment, specifically
- <sup>16</sup> blood glucose monitors, diabetes test strips,
- <sup>17</sup> lancets for finger blood draws and things like
- <sup>18</sup> that. That falls under the durable medical
- <sup>19</sup> equipment portion of Medicare.
- And at that period of time, we had become
- 21 accredited to be able to handle those types of
- <sup>22</sup> products to distribute to Medicare Part B
- <sup>23</sup> patients. And I was very involved in procuring
- <sup>24</sup> and helping our company procure that
- <sup>25</sup> accreditation.

- Q. At the office you would try to read up?
- <sup>2</sup> A. Correct.
- O. Did the company make available to you
- <sup>4</sup> any consultants or experts to help you better
- <sup>5</sup> understand what the obligations would be for HBC
- <sup>6</sup> warehouse in order to comply with the Controlled
- <sup>7</sup> Substances Act when you became the manager of
- 8 compliance in the latter part of 2012?
  - A. No.
- Q. Did you ask for any additional resources
- 11 or training?
- A. I knew that I could rely on other
- 13 individuals to help me if I had any questions in
- <sup>14</sup> those areas.
  - Q. You say you did a lot of reading. Do
- <sup>-6</sup> you remember what it was you decided you should
- 17 read in order to better acquaint yourself with the
- obligations to comply with the Controlled
- Substances Act in the latter part of 2012?
- A. The DEA pharmacists manual.
  - Q. I'm sorry. I'm going to stop you, and I
- <sup>22</sup> don't mean to interrupt, but I lost you when you
- 23 gave me that abbreviation.
- A. The DEA pharmacists manual, and I also

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<sup>25</sup> reviewed the distributor manual as well.

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21

- Q. So you developed some degree of
- <sup>2</sup> expertise in that specific area?
- 3 A. Yes.
- Q. So it seemed like a good fit at least to
- 5 see if you might be willing to take on a greater
- 6 role in compliance for the company?
  - A. Yes.
- 8 Q. You understand that as a distributor of
- <sup>9</sup> hydrocodone combination products or controlled
- 10 substances between 2009 and 2014, that HBC
- 11 warehouse had an obligation to comply with the
- 12 Controlled Substances Act and all of its
- 13 provisions?
- 14 A. Yes.
- Q. Did you ever undergo any training or
- 16 seminars or education either at or prior to the
- 17 latter part of 2012 to help you better understand
- 18 what obligations HBC warehouse might have in order
- what obligations libe waterloase inight have in orde
- <sup>19</sup> to comply with the Controlled Substances Act?
- A. Nothing specific.
- Q. When you say nothing specific, it causes
- 22 me as an attorney to want to ask: Was there
- 23 anything more general then that you received in
- 24 terms of training or knowledge?
- A. I did a lot of reading.

- Q. Do you remember who published the
- <sup>2</sup> distributor manual that you're talking about?
- A. It would have been the Drug Enforcement
- <sup>4</sup> Agency, the DEA.
- <sup>5</sup> Q. And is it the best of your memory that
- 6 you became more interested in acquainting yourself
- <sup>7</sup> with those obligations when you did agree to take
- 8 on the role of manager of compliance for the HBC
- <sup>9</sup> warehouse in the latter part of 2012?
- 10 A. Yes.
- Q. Because you knew it was important that
- 12 HBC warehouse comply with the law?
  - A. Yes.

13

- Q. Do you remember attending any seminars
- 15 or continuing education classes or any meetings to
- <sup>16</sup> in any way educate yourself or better acquaint
- 17 yourself with the obligations of HBC warehouse to
- 10 1 11 1 0 1 1 10 1
- 18 comply with the Controlled Substances Act at or
- $^{19}$  near the time you took over as manager of
- 20 compliance?
- A. Not at that point in time.
  - Q. At at some point in time you did do
- 23 that?

- <sup>24</sup> A. I did.
- Q. Do you remember when?

- A. The early part -- well, the mid 2016 <sup>2</sup> timeframe.
- 3 Q. Would it be fair to say that prior to
- 4 the mid 2016 timeframe, you had not gone to any
- 5 specific conferences or DEA meetings or any
- <sup>6</sup> educational seminars or something similar to
- better acquaint yourself or better educate
- 8 yourself about the obligations of HBC warehouse to
- <sup>9</sup> comply with the Controlled Substances Act?
- 10 A. Repeat the first part.
- 11 Q. Sure. Would it be fair to say that
- 12 prior to 2016, you had not gone to any
- 13 conferences, meetings or seminars to better
- <sup>14</sup> acquaint yourself with the obligations of HBC
- <sup>15</sup> warehouse to comply with the Controlled Substances
- 16 Act?
- 17 A. Yes.
- 18 MR. KOBRIN: Object to form. Don't say
- anything with regard to any meetings you may have
- 20 had or any conferences you may have discussed or
- 21 anything that might be privileged you had with
- 22 counsel or anything like that.
- 23 BY MR. ROTTINGHAUS:
- Q. I want you to listen to your attorney
- <sup>25</sup> certainly, but just to make sure I understand, I

- Between 2009 and 2014, can you think of
- <sup>2</sup> anyone who would fall, I guess, under you or under
- <sup>3</sup> your title or under your supervision for HBC
- 4 warehouse in terms of making sure that HBC was
- complying with its obligations under state and
- federal laws?
- A. No.
- MR. KOBRIN: Object to form.
- BY MR. ROTTINGHAUS:
- Q. The answer is "no"?
- 11 A. "No."
- 12 MR. KOBRIN: You're asking only somebody
- under him at HBC?
- BY MR. ROTTINGHAUS:
  - Q. In that mid to late -- you did say it
- was mid to late 2012 when you took on the
- additional role of manager of compliance?
  - A. Yes.
- 19 Q. When you took on that role, did you also
- 20 have other roles with the company, whether it be
- Giant Eagle or HBC warehouse?
- 22 A. Yes.
- 23 Q. I want to get a better understanding of
- what else you were doing for the HBC warehouse or

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Giant Eagle system really from the time you came

- <sup>1</sup> don't want you to tell me what it entailed.
- But at any point in time between 2012 and
- <sup>3</sup> 2016 when you took on the role of manager of
- 4 compliance for HBC warehouse, do you recall
- <sup>5</sup> meeting with any individuals, whether it be
- <sup>6</sup> attorneys or consultants, to discuss the
- <sup>7</sup> obligations of HBC warehouse to comply with the
- 8 Controlled Substances Act?
- 9 A. No.
- 10 Q. Looking at Exhibit 2, which again is the
- 11 chart that we were provided as of November 2014
- 12 for the Giant Eagle system, looking at that chart,
- <sup>13</sup> can you think of anyone who actually would maybe
- 14 fall under you or under your title in the
- 15 compliance area for HBC warehouse that's not
- 16 listed on here?
- 17 A. During this timeframe?
- 18 O. Yes.
- 19 A. No.
- 20 Q. Let's broaden that timeframe from 2009
- 21 to 2014. And, again, I reference that timeframe
- <sup>22</sup> because it's our understanding that that is the
- 23 timeframe when HBC warehouse was distributing
- 24 hydrocodone combination products to its 200 or so
- <sup>25</sup> pharmacies. Okay?

- <sup>1</sup> back in 2008 to 2014. We talked about the fact
- <sup>2</sup> you got the title of manager of compliance.
- A. Yes.
- Q. What other titles or hats, for lack of a
- better word, did you wear during that timeframe?
- MR. KOBRIN: Object to form.
- BY MR. ROTTINGHAUS:
- Q. I want to make sure I'm being clear when
- <sup>9</sup> I say what other hats did you wear. Do you kind
- of understand what I mean? What other obligations
- 11 did you have for the company?
- 12 A. Well, when I came back to Giant Eagle in
- 13 2008, I started in the pharmacy training
- department where my responsibilities -- I had
- supervision over -- we had 14 pharmacy trainers,
- and there was another pharmacy training manager,
- and we both had supervisory responsibilities over
- seven pharmacy trainers. I had seven, and my
- colleague had seven. 19
- 20 And we were responsible for supervising those
- individuals in their daily activities in training
- pharmacy technicians that came to Giant Eagle. I
- was actually in that role from 2008 up until --
- even carrying over I had some of those
- <sup>25</sup> responsibilities even past the 2012 timeframe.

- Q. Once that 2012 timeframe hit, it sounds
- <sup>2</sup> as if you were taking on the duties of manager of
- <sup>3</sup> compliance.
- 4 A. Yes.
- <sup>5</sup> Q. In addition, you were still doing some
- <sup>6</sup> of the pharmacy training supervisory
- 7 responsibilities?
- 8 A. Correct, yes.
- 9 Q. You said that would be -- you would have
- 10 responsibility over seven different trainers?
- 11 A. Correct.
- Q. Who were then, in turn, responsible for
- training pharmacists around the retail pharmacies?
- 14 A. Pharmacy technicians.
- Q. Any other job responsibilities you
- 16 recall having during the timeframe between 2008
- and all the way up to 2014?
- A. Well, I did become more involved as
- 19 pharmacy -- the manager of pharmacy compliance in
- 20 that 2012 timeframe. It kind of overlaps there.
- Q. And really from a purely technical job
- 22 responsibility, it would be fair to say that prior
- 23 to mid to late 2012, you did not have any
- <sup>24</sup> responsibility for overseeing -- I'm sorry.
- Would it be fair to say that prior to that

- 1 headquarters for Giant Eagle.
- 2 A. That is correct.
- Q. How much time were you spending in the
- 4 HBC pharmacy, the actual physical location? I'm
- 5 sorry.
- 6 How much time were you spending between 2012

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- <sup>7</sup> and 2016 at the actual HBC warehouse?
- 8 A. I made occasional visits to the
- <sup>9</sup> warehouse.
- Q. Help me understand what an occasional
- 11 visit means.
- MR. KOBRIN: Object to form.
- THE WITNESS: Maybe once or twice a
- 14 year.
- 15 BY MR. ROTTINGHAUS:
- Q. How far drive-wise is the HBC warehouse
- 17 from the Giant Eagle headquarters where you
- 18 officed?
- A. I would say approximately 40 miles.
- Q. Let's focus the timeframe a little bit
- tighter now. Let's talk about from mid 2012 until
- <sup>22</sup> October of 2014.
- 23 Can you say here today with confidence that
- 24 you had actually visited the HBC warehouse during
- 25 that timeframe?

- <sup>1</sup> mid to late 2012 timeframe, you did not have any
- <sup>2</sup> technical responsibility for managing compliance
- <sup>3</sup> for HBC warehouse?
- 4 A. That's correct.
- <sup>5</sup> Q. When we talk about the pharmacy training
- 6 and you said the pharmacy technicians were
- <sup>7</sup> ultimately overseen by the people you were
- 8 supervising and training; is that right?
- 9 A. Repeat.
- Q. Let me back up. Just to make sure --
- $^{11}\,$  you probably have figured this out. I'm not a
- <sup>12</sup> pharmacist.
- From that 2008 to 2012 timeframe, when you
- <sup>14</sup> were overseeing and had supervisory responsibility
- <sup>15</sup> for pharmacy training, ultimately, that's training
- <sup>16</sup> individuals who were working in the Giant Eagle
- <sup>17</sup> retail pharmacies; correct?
- 18 A. Yes.
- Q. This is not training individuals who
- <sup>20</sup> were working in the HBC warehouse?
- A. That is correct.
- Q. And I think you told me and I didn't
- <sup>23</sup> quite catch it, but I think you told me between
- 24 2008 and 200- -- up to the present time, you were
- <sup>25</sup> working -- your office was in the corporate

- 1 A. Yes.
- Q. Do you know how many times?
- 3 A. My recollection would be once or twice.
- Q. Between mid 2012 and October of 2014,
- 5 your best recollection is you visited the HBC
- 6 warehouse two times?
- A. Once or twice. I can't recall exactly.
- Q. Do you remember why you went there on
- 9 that one or two occasions?
- 10 A. On one occasion we were trying to become
- 11 VAWD accredited for our HBC warehouse and we had
- 12 to -- had actually two meetings with those folks
- 13 in preparation for VAWD accreditation.
- Q. It's my understanding -- and remind me
- 15 what VAWD stands for. I know it's an acronym.
- 16 A. Yes. It's Vendor Accredited Wholesale
- 17 Distribution.
- Q. And it's my understanding from speaking
- with Mr. Carlson in his deposition that it was not
- 20 required for HBC warehouse to be VAWD accredited
- 21 in order to distribute controlled substances to
- 22 some of the states where it had retail pharmacies.
- A. That's correct.
- Q. But the State of Maryland, if my memory
- 25 is correct, at some point in time required VAWD

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- 1 accreditation?
- 2 A. At some point in time, they did.
- 3 MR. HUDSON: Can you just make sure I
- <sup>4</sup> get a moment to object to form.
- 5 BY MR. ROTTINGHAUS:
- Q. Regardless of when that took place, is
- <sup>7</sup> it your best memory that you visited the HBC
- 8 warehouse whenever Giant Eagle was working on
- 9 making sure it could continue to distribute
- 10 medications to the State of Maryland?
- MR. KOBRIN: Object to form.
- 12 BY MR. ROTTINGHAUS:
- Q. I don't want to confuse you. Let me
- 14 back up.
- 15 At some point in time, Maryland required VAWD
- 16 accreditation?
- 17 A. Yes.
- Q. That's the best of your memory; right?
- A. Best of my memory, yes.
- Q. And that's when HBC warehouse decided it
- 21 wanted to get the VAWD accreditation; correct?
- 22 A. Yes.
- Q. And that's the timeframe in which you
- <sup>24</sup> remember visiting the HBC warehouse?
- 25 A. Yes.

- 1 you personally tried to make sure you understood
- <sup>2</sup> what the accreditation criteria were.
- A. That is correct.
- Q. And indeed you did find out that in
- <sup>5</sup> order to become accredited, HBC warehouse had to
- 6 have certain policies and procedures in writing in
- 7 place?
- 8 A. Correct.
- Q. Now, at the time you remember visiting
- 10 HBC warehouse on that one or two occasions between
- 11 2012 and 2014, is it your memory that you were
- 12 visiting the warehouse to make sure that certain
- 13 policies or procedures were being followed?
- A. Not at that point in time.
  - Q. What do you recall going to the
- 16 warehouse for?

15

- A. It was the initial stages of looking
  - 8 over the requirements to determine even if this
- 19 was something that we would want to pursue.
- Q. Ultimately, you decided it would be
- 21 worthwhile to do so?
- A. At some point we did, yes.
- Q. And you did ultimately -- after 2014 you
- did obtain VAWD accreditation for the HBC
- warehouse?

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- 1 MR. KOBRIN: Object to form.
  - THE WITNESS: No, we did not.
  - <sup>3</sup> BY MR. ROTTINGHAUS:
  - <sup>4</sup> Q. You did for the new Giant Eagle
  - <sup>5</sup> distribution center?
  - 6 A. Yes.
  - Q. Actually, the HBC warehouse never did
  - 8 obtain VAWD accreditation; is that correct?
  - 9 A. That's correct.
  - Q. We'll probably come back to that in a
  - 11 little bit. Let's talk for a minute just about
  - 12 policies and procedures in general. I think I
  - 13 told you we had the opportunity to ask
  - 14 Mr. Millward some questions. It was probably a
  - 15 few weeks ago now. And I've had an opportunity to
  - 16 rereview the testimony he gave under oath when he
  - gave his deposition.
  - 18 It's my understanding that according to
  - <sup>-9</sup> Mr. Millward, he was one of the individuals who
  - 20 had responsibility for making sure that policies
  - 21 or procedures would get drafted and ultimately
  - <sup>22</sup> approved for the HBC warehouse.
  - 23 Is that your memory as well?
  - A. That's correct.

25

Q. Were you also an individual who along

- Q. It was some reason you visited in order
- 2 to assist in making sure the VAWD accreditation
- <sup>3</sup> process took place?
- 4 A. Yes.
- 5 Q. Let's talk about VAWD accreditation for
- 6 just a minute. It's my understanding that VAWD
- <sup>7</sup> provides accreditation to distributors if they
- 8 fulfill certain criteria for VAWD.
- 9 A. Correct.
- Q. Is one of those criteria that
- 11 distributors enact certain policies, procedures or
- 12 protocols to be followed?
- MR. KOBRIN: Object to form. If you
- 14 know.
- 15 THE WITNESS: Correct.
- 16 BY MR. ROTTINGHAUS:
- Q. That's one of the things when you were
- 18 managing compliance, you had to at some point find
- 19 out. If we want to become VAWD accredited so that
- 20 we can continue distributing to the State of
- 21 Maryland, I need to figure out or have somebody
- 22 figure out what we need to do to get accredited;
- 23 correct?
- 24 A. Correct.
- Q. At some point in time it sounds as if

- 1 with Mr. Millward had responsibility for making
- <sup>2</sup> sure that certain policies and procedures got
- <sup>3</sup> drafted for the HBC warehouse?
- MR. KOBRIN: Object to form.
- 5 THE WITNESS: That's correct.
- 6 BY MR. ROTTINGHAUS:
- Q. Was there anyone else who had
- 8 responsibility for doing so besides you and
- Mr. Millward?
- 10 A. Not direct responsibility.
- 11 Q. When I use the word policies and
- 12 procedures, I understand or I've been told those
- <sup>13</sup> can mean different things to different people. I
- <sup>14</sup> don't mean to really use them interchangeably, but
- <sup>15</sup> I'm not trying to be confusing either.
- 16 Do you in your mind distinguish between a
- written policy and a written procedure?
- A. At times I do.
- 19 Q. I want to make sure I understand how you
- 20 classify a policy and how you classify a procedure
- 21 so that we can make sure we're communicating well.
- 22 I'm talking about policies that are in writing and
- 23 procedures that are in writing. Okay?
- 24 Let me ask you this: What might be a reason
- 25 to put -- well, first of all, let me ask you:

- A. Correct.
  - Q. If, and I'm saying if, HBC elected to
- <sup>3</sup> draft a policy to provide guidance to its
- 4 employees and personnel about following that law,

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- you would indeed call it a policy and not a
- procedure?
- MR. KOBRIN: Object to form.
- THE WITNESS: I'm not quite sure.
- BY MR. ROTTINGHAUS:
- Q. Let me ask it a little differently. If
- 11 HBC wanted to provide information to its personnel
- about certain laws that must be complied with as a
- distributor of controlled substances, would you as
- the person who had some responsibility for
- drafting policies and procedures elect to call
- that a policy or a procedure?
- 17 MR. KOBRIN: Object to form.
  - THE WITNESS: I don't know if there were
- any hard and fast rules as to how we would
- determine that.

18

- 21 BY MR. ROTTINGHAUS:
- 22 Q. Would you agree that if you were
- providing information to your personnel on how to
- <sup>24</sup> follow the law, you would expect them to try to
- <sup>25</sup> follow the law?

- <sup>1</sup> What do you or how do you define a policy, a
- <sup>2</sup> written policy for a company?
- A. I look at written policies as being
- 4 things that have to be followed 100 percent of the
- <sup>5</sup> time.
- 6 Q. Can you give us an example?
- A. Just in general, if a policy is written,
- and I use an example of if the policy says you
- <sup>9</sup> cannot bring a weapon to work, if you bring a
- 10 weapon to work, you would be automatically
- <sup>11</sup> dismissed.
- 12 Q. What about a procedure?
- 13 A. A procedure could entail there's many
- 14 different ways to get to the same point. A
- <sup>15</sup> procedure in my mind is sometimes a standard
- <sup>16</sup> operating procedure because there's many different
- ways that things can be done in certain
- 18 situations. I look at a procedure as to be
- 19 something that can be followed to get to a certain 20 point.
- Q. Let me ask you this: If and when HBC
- <sup>22</sup> warehouse wanted to draft a policy -- let me ask
- it this way instead. Let's back up.
- 24 Certainly there are certain things that the
- 25 law required HBC warehouse to do; correct?

- A. Yes.
- Q. And if you elected to put that
- <sup>3</sup> information down in a written policy, you would
- expect your personnel to follow the policy?
  - A. If it was in a written policy.
- Q. What might be the benefit of putting
- information down in writing either in a policy or
- a procedure for employees of HBC warehouse?
- A. To make sure that -- a reason for -- if
- a certain law or policy is not followed, there's a
- 11 little bit more of a level of progressive
- discipline that may take place.
- Q. If something -- if a policy is put down
- in writing or if a procedure is put down in
- writing, it might facilitate better communication
- among individuals at the company who are expected
- to follow the policy or procedure?
- 18 MR. KOBRIN: Object to form. Assumes
- facts not in evidence.
- 20 THE WITNESS: I would suppose so.
- BY MR. ROTTINGHAUS:
- Q. It provides some guidance clearly in
- 23 writing for individuals on what the company
- expects; correct?
- 25 A. I would suppose, yes.

Page 46 Q. And that's in part why you sometimes

- <sup>2</sup> decided to draft policies or procedures for
- <sup>3</sup> individuals at HBC warehouse; isn't that right?
- MR. KOBRIN: Object to form.
- THE WITNESS: There would be a couple,
- <sup>6</sup> you know, maybe reasons because of an
- accreditation.
- 8 BY MR. ROTTINGHAUS:
- Q. Sure. But you're trying to educate the 10 individuals who work at the company to help them
- 11 understand what the expectation is; correct?
- 12 A. Correct.
- 13 Q. Also, it provides hopefully for more
- 14 consistent application of any guidance that the
- 15 company wants to provide for its employees if it
- puts it down in a policy or procedure; correct?
- 17 A. I would suppose it does.
- 18 Q. Ultimately, it allows the company to
- 19 operate a little more efficiently if everybody is
- 20 on the same page and understands what the
- 21 expectation is in writing in terms of a policy or
- <sup>22</sup> a procedure?
- 23 MR. KOBRIN: Object to form. Don't
- speculate about the efficiency of the company.
- THE WITNESS: I can't speculate on that.

- <sup>1</sup> pharmacies?
  - A. Yes.
  - Q. Did some of those policies and
  - procedures reflect the obligations of those retail

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- pharmacies under the law, whether it be state law
- or federal law?
- A. We write policies for internal use, the
- way we would want to see things done. I can't
- honestly say that we write policies whenever it is part of law.
- 11 Q. I think you said it better than I could
- 12 have. You said you write policies to reflect the
  - way you want things done; correct?
- 14 A. The way the company would want things 15 done.
- 16 Q. The way the company would want things done and want its employees to act; is that right?
  - A. I would say yes.
- 19 Q. And by putting them in writing, it
- clearly communicates that expectation to
  - employees; is that right?
- 22 A. As much as possible.
- 23 Q. And hopefully allows for a more
  - consistent application of whatever the company
- wants done?

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# <sup>1</sup> BY MR. ROTTINGHAUS:

- Q. That's fine. Certainly by putting or
- <sup>3</sup> putting in writing a policy or a procedure, to the
- 4 extent it talks or discusses compliance with the
- 5 law, it allows the company to make sure that it
- 6 has clearly communicated to its employees what the
- <sup>7</sup> law requires of the company; is that right?
- 8 MR. KOBRIN: Object to form.
- 9 THE WITNESS: I would suppose.

#### 10 BY MR. ROTTINGHAUS:

- Q. I mean, you actually have drafted
- 12 policies or procedures at times that in some way
- 13 reflect what the law is and what the company
- 14 expects its employees to do in order to follow the
- 15 law; correct?
- 16 MR. KOBRIN: Object to form.
- 17 THE WITNESS: In many cases, if it's
- part of law, we would expect our employees to be
- <sup>19</sup> following the law.
- 20 BY MR. ROTTINGHAUS:
- Q. But to the extent it's -- let me back
- <sup>22</sup> up. You've drafted policies for your retail
- 23 pharmacies?
- 24 A. Yes.
- 25 Q. You drafted procedures for your retail

- A. I would say yes.
- Q. Because if there's a question in
- 3 somebody's mind, they have a document they can go
- 4 to and say what is the policy on this; is that
- 5 right?

- MR. KOBRIN: Object to form.
- THE WITNESS: Occasionally.
- BY MR. ROTTINGHAUS:
- Q. Versus just going down the hallway and
- asking somebody what they normally do, they can go
- to a book or a manual or a policy and say this is
- what the company expects; is that right?
- 13 MR. KOBRIN: Object to form.
- THE WITNESS: At times, yes.
- 15 BY MR. ROTTINGHAUS:
  - Q. With respect to HBC warehouse's
- obligations to comply with the Controlled
- Substances Act, who at the company oversaw that
- responsibility between 2012 and 2014?
- 20 A. They had a warehouse manager at the HBC 21 facility.
- 22 Q. Do you remember who the warehouse
- 23 manager was at that point in time?
- 24 A. I believe his name was Walt Durr.
  - Q. Were there some policies and procedures

- $^{\, 1} \,$  put down in writing between 2012 and 2014 to help
- <sup>2</sup> Mr. Durr make sure he understood what the
- <sup>3</sup> company's expectations were for compliance with
- <sup>4</sup> the Controlled Substances Act?
- A. I don't recall if there were or not.
- O. And because we talked about the fact
- that you and Mr. Millward were the individuals who
- 8 were in charge of drafting policies and procedures
- <sup>9</sup> for the company, if there indeed were policies or
- 10 procedures to provide guidance to Mr. Durr, they
- 11 would have most likely been drafted by you or
- 12 Mr. Millward?
- MR. KOBRIN: Object to form.
- 14 Misrepresents the deponent's testimony.
- THE WITNESS: I would like to know the
- <sup>16</sup> timeframe.
- 17 BY MR. ROTTINGHAUS:
- Q. Sure. I definitely don't intend to
- 19 misrepresent your testimony, so forgive me if I
- 20 wasn't clear. You correct me if I'm wrong, but we
- 21 talked about the fact that we had an opportunity
- 22 to hear from Mr. Millward and we had an
- 23 opportunity to hear from Mr. Carlson.
- My understanding is -- and you correct me if
- <sup>25</sup> I'm wrong, but my understanding is between 2009

- 1 And let me make sure I heard you correctly.
- <sup>2</sup> Between 2009 and 2014, you, Mr. Chunderlik, did
- 3 not draft any policies or procedures that dealt
- 4 with compliance with state or federal laws for HBC
- 5 warehouse?
  - A. Not that I can recall.
  - Q. And certainly you wouldn't have done it
- 8 anyway before mid 2012 because you didn't even
- 9 have a job title of manager of compliance until
- o mid 2012 at the earliest; correct?
- 11 A. That's right.
- Q. Now, can you tell us why, if there is a
  - <sup>3</sup> reason, why between 2009 and 2014 you did not
- <sup>14</sup> draft any policies or procedures for HBC warehouse
- <sup>5</sup> regarding compliance with state or federal laws?
  - MR. KOBRIN: Object to form.
- THE WITNESS: At that period there may
- 18 have been policies in place that I was not aware
- of, because my involvement in HBC didn't take
- <sup>20</sup> place really until that latter part of 2012. So I
- 21 don't have any recollection of anything prior to
- 22 that timeframe.

16

- 23 BY MR. ROTTINGHAUS:
- Q. Well, you said that in mid to late 2012
- when you took on the role agreed -- and you did.

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- <sup>1</sup> and 2014, Mr. Millward had some responsibility for
- <sup>2</sup> drafting policies and procedures for the HBC
- <sup>3</sup> warehouse.
  - A. I'm not quite sure of that timeframe.
- Q. What about the mid 2012 to 2014, did you
- 6 personally have some responsibility as the manager
- <sup>7</sup> of compliance to draft policies and procedures for
- 8 the HBC warehouse to the extent they dealt with
- <sup>9</sup> compliance with the law?
- A. What was the timeframe again?
- Q. Well, I think you told me you took on
- 12 the job of manager of compliance in mid to late
- <sup>13</sup> 2012; right?
- 14 A. Um-hum.
- Q. So my question is: From the time you
- 16 took on that title of manager of compliance from
- mid to late 2012 through 2014, to the extent a
- 18 policy or procedure was going to be drafted to
- 19 provide guidance or a written expectation for HBC
- <sup>20</sup> warehouse as a distributor of controlled
- 21 substances, would that policy have been drafted by
- 22 you?

25

- A. I did not draft any policies in the
- <sup>24</sup> timeframe of 2009 to 2014.
  - Q. That helps me a little bit to know that.

- 1 You voluntarily agreed to take on the role of
- <sup>2</sup> manager of compliance for HBC warehouse; correct?

- 3 A. Not just HBC warehouse. That was part
- 4 of.
- <sup>5</sup> Q. Let me ask it this way: You do agree
- 6 that you voluntarily agreed to assume, at least in
- <sup>7</sup> part, the duties of manager of compliance for the
- 8 HBC warehouse in addition to Giant Eagle somewhere
- 9 in to mid 2012 to later 2012.
- 10 A. Yes.
- Q. Once you agreed to take on the title
- 12 manager of compliance for the HBC warehouse in mid
- 13 to late 2012 all the way through to 2014, at any
- 14 point in time, did you think it might be a good
- 15 idea to find out what policies or procedures the
- 16 company already had, if it had anything, in
- writing to provide guidance for its employees in
- abiding by the Controlled Substances Act?
- MR. KOBRIN: Object to form. He wasn't
- the manager of compliance for the HBC warehouse.
   THE WITNESS: Correct. I was not
- 22 manager of compliance for the HBC warehouse.
- 23 BY MR. ROTTINGHAUS:
- Q. I appreciate you letting me know that.
- <sup>25</sup> I haven't had an opportunity to learn everything

- <sup>1</sup> about your background. So this is, in part, a
- <sup>2</sup> learning experience for me as well.
- 3 So are you telling us you were not the
- 4 manager of compliance for HBC warehouse?
- 5 A. Not specifically for HBC warehouse. I
- 6 was a manager of compliance for Giant Eagle
- <sup>7</sup> pharmacy.
- Q. Is it your understanding that HBC
- <sup>9</sup> warehouse had a license to distribute Schedule III
- 10 controlled substances between 2009 and 2014?
- 11 A. Yes.
- Q. So when you took on the role or the
- 13 title of manager of compliance in mid to late
- 14 2012, did you at any point in time ask anyone
- 15 whether you were going to have any responsibility
- 16 for overseeing compliance for the HBC warehouse in
- 17 addition to Giant Eagle?
- MR. KOBRIN: Object to form.
- THE WITNESS: I'm not sure I really
- <sup>20</sup> understand that question.
- 21 BY MR. ROTTINGHAUS:
- Q. Well, Giant Eagle -- it's my
- 23 understanding that Giant Eagle owned HBC
- <sup>24</sup> warehouse. Is that your understanding?
- 25 A. Yes.

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21

- Q. It's my understanding that in mid to
- <sup>2</sup> late 2012, you took on the title of manager of
- 3 compliance; correct?
- 4 A. Um-hum.
- 5 Q. That's information that was provided to
- 6 us on Exhibit 2, but it's my understanding that's
- <sup>7</sup> also your testimony today.
- 8 A. Yes.
- 9 Q. Who were you managing compliance for?
- 10 Were you managing compliance for HBC warehouse?
- 11 A. It was mostly the retail pharmacies.
- Q. And there is a difference between the
- 13 obligations of a retail pharmacy that's actually
- 14 dispensing medications including controlled
- 15 substances and the responsibilities of a
- <sup>16</sup> distributor under the Controlled Substances Act.
- You understand that; correct?
- 18 A. Yes.
- Q. When you took on that job responsibility
- 20 and agreed to become the manager of compliance in
- $^{21}\,$  mid to late 2012, was it your understanding that
- 22 you were also going to be overseeing compliance of
- 23 the HBC warehouse?
- A. I didn't oversee compliance. I was part
- <sup>25</sup> of the compliance team.

- Q. Was it your understanding in mid to late
- 2 2012 that you would be part of the team that made
- 3 sure that HBC warehouse was indeed complying with
- 4 its responsibilities as a distributor of
- 5 controlled substances?
- 6 A. Yes.
- Q. To your knowledge, was anyone else,
- 8 either senior or under you, also in charge of
- 9 making sure that HBC warehouse was complying with
- 10 its obligations under the Controlled Substances
- 11 Act between 2012 and 2014?
- 12 A. Joe Millward, the gentleman that I
- 13 reported to at Giant Eagle.
- MR. BARNES: Tom, I previously asked
  - that we take a break right around now so I can get
- 6 on the call.
- MR. ROTTINGHAUS: That's fine.
- THE VIDEOGRAPHER: The time is 9:58 a.m.
- 19 We're going off the video record.
- 20 (Recess from 9:58 a.m. to 10:17 a.m.)
  - THE VIDEOGRAPHER: The time is
- 22 10:17 a.m. We're back on the video record.
- 23 BY MR. ROTTINGHAUS:
  - 4 Q. Mr. Chunderlik, we just took a break at
- the request of your counsel. And forgive me. I'm

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- <sup>1</sup> going to try to pick up where I left off, but I
- <sup>2</sup> need to refresh myself on couple of things before
- <sup>3</sup> I do so.
- It's my understanding that prior to taking on
- <sup>5</sup> the position of manager of compliance in the
- 6 latter part of 2012, you had no formal training in
- <sup>7</sup> the realm of compliance; is that correct?
- A. No formal training.
- 9 Q. What you did is you tried to read up to
- make sure you had an understanding of what the
- 11 responsibilities were for the pharmacies at Giant
- <sup>12</sup> Eagle, but also HBC as a distributor of controlled
- substances to comply with the federal and state
- 14 laws?

16

- MR. KOBRIN: Object to form.
  - THE WITNESS: That was one part of it.
  - <sup>7</sup> I did some reading. I also collaborated and
- talked to other folks that I thought I needed to
- talk to. In some cases, it could involve legal
- 20 counsel at Giant Eagle and my direct supervisor at
- 21 the time, Joe Millward, or even Greg Carlson, to
- <sup>22</sup> increase my knowledge of operations of the HBC
- <sup>23</sup> warehouse.
- 24 BY MR. ROTTINGHAUS:
  - Q. To the best of your memory, did anyone

- <sup>1</sup> provide you with any written resources published
- <sup>2</sup> by any organization to assist you in making sure
- <sup>3</sup> you had an understanding of the responsibilities
- 4 of HBC as a distributor to comply with the
- <sup>5</sup> Controlled Substances Act and any other state and
- 6 federal laws from 2012 onward?
- A. In talking to some of the individuals
- <sup>8</sup> and talking to even legal counsel, I was directed
- <sup>9</sup> towards some information that would help me 10 understand that.
- 11 MR. KOBRIN: Again, I just want to make
- 12 sure with regard to conversations you had with
- 13 legal counsel, you can state generally that you
- 14 had them, but I don't want you to get into any
- <sup>15</sup> detail about them. I don't think Tom does either.
- 16 BY MR. ROTTINGHAUS:
- Q. What information -- what resources were
- 18 you directed to? And I'm talking about published
- 19 resources, whether they be from DEA or from some
- <sup>20</sup> other organization.
- 21 What did you look at and try to read to make
- <sup>22</sup> sure you were fulfilling your responsibilities as
- manager of compliance for HBC warehouse?
- 24 A. First of all, I want to make sure. I
- <sup>25</sup> wasn't just directly the manager of compliance at

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- <sup>1</sup> I'm talking about. But if you don't, let me know.
- <sup>2</sup> I'm trying to find out. You said you had some
- <sup>3</sup> role in managing compliance for HBC warehouse;
- 4 correct?
- A. Yes.
- Q. I think what you're trying to tell us is
- you weren't the only one; is that right?
  - A. That would be correct.
  - Q. You're trying to tell us that
- 10 Mr. Millward also had some responsibility and
- Mr. Carlson also had some responsibility.
- 12 A. Yes.

15

- 13 Q. Was there anyone else?
- 14 A. Not direct responsibility.
  - Q. You, Mr. Carlson and Mr. Millward though
- did have direct responsibility; correct?
- 17 A. I'm not sure. The definition of direct
- 18 I'm not quite sure.
- 19 Q. Well, you used the word.
- 20 A. I did use the word, yeah. I'm not quite
- 21 sure though.
- 22 Q. Well, I mean, you agree somebody had to
- make sure that HBC warehouse was complying with
- the law between 2012 and 2014; right?
  - A. I would also say that the warehouse

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11

16

- 1 the HBC warehouse. It was one of my areas that
- <sup>2</sup> fell under me, but I wasn't directly the manager
- <sup>3</sup> for HBC warehouse alone.
- Q. I understand you were manager of
- 5 compliance for Giant Eagle. But my understanding
- 6 was --

- 7 A. Giant Eagle pharmacy.
- 8 Q. Giant Eagle pharmacy. But my
- 9 understanding, and correct me if I'm wrong, is
- 10 that you also had the responsibility for managing
- 11 compliance for HBC warehouse. Am I incorrect?
- A. In collaboration with my boss, my direct
- 13 supervisor, Joe Millward, and even Greg Carlson.
- Q. Besides Mr. Carlson and Mr. Millward,
- <sup>15</sup> who both have also given us testimony and
- 16 information about who was overseeing compliance,
- 17 besides those two individuals and yourself, was
- 18 there anyone else who to your knowledge was making
- 19 sure that HBC was complying with its
- 20 responsibilities as a distributor of controlled
- 21 substances between 2009 and 2014?
- 22 MR. KOBRIN: Not somebody who was
- 23 supervising? I'm just making sure.
- 24 BY MR. ROTTINGHAUS:
- 25 Q. Let's back up. I think you know what

- 1 manager had a part to make sure that his facility
- <sup>2</sup> was in compliance with the law as well.
- Q. That would be Mr. Durr?
- A. Yes, correct.
- Q. Did anyone provide Mr. Durr with any
- <sup>6</sup> written direction on what the expectations were
- <sup>7</sup> for him to make sure that his facility at HBC
- warehouse was complying with the law and its
- duties as a distributor of controlled substances
- <sup>10</sup> between 2009 and 2014?
  - A. I don't necessarily know that.
- 12 Q. Did you personally provide him with any
  - written documentation to help him understand what
- his responsibilities might be?
  - MR. KOBRIN: Object to form.
    - THE WITNESS: There may have been
- communication, oral communication.
- BY MR. ROTTINGHAUS:
- 19 Q. I'm asking for written right now. Did
- you draft any written policies or procedures to
- assist Mr. Durr or anyone else at HBC warehouse
- between 2012 and 2014 to understand their
- 23 responsibilities as a distributor of controlled
- <sup>24</sup> substances?
- 25 MR. KOBRIN: Object to form.

- 1 Misrepresents prior testimony. He talked about
- <sup>2</sup> that already.
- 3 THE WITNESS: I'm not sure that I recall
- 4 that.
- 5 BY MR. ROTTINGHAUS:
- Q. You're not sure you recall ever
- providing him with any written documentation, is
- that what you're saying?
- 9 A. Yes.
- 10 Q. You certainly don't remember drafting
- 11 any policies or procedures for Mr. Durr or for
- 12 anyone else at the HBC warehouse to follow to make
- 13 sure they were complying with the Controlled
- 14 Substances Act between 2012 and 2014, do you?
- A. I don't recall. 15
- 16 Q. And, obviously, you would not have done
- 17 so before 2012 because you didn't have any
- 18 responsibility for compliance prior to 2012;
- 19 right?
- 20 A. That would be correct.
- 21 O. So, therefore, between 2009 and 2014,
- 22 you don't recall ever providing Mr. Durr or anyone
- 23 else at HBC warehouse with any written policies or
- 24 procedures to assist them in making sure they were
- 25 complying with the Controlled Substances Act; is

- <sup>1</sup> because it's my understanding that in October of
- <sup>2</sup> 2014, HBC warehouse stopped distributing
- <sup>3</sup> hydrocodone combination products. Is that your
- 4 understanding?
  - A. That is correct, yes.
  - Q. So let's back up. Now you know I'm
- talking about up until October of 2014.
- Sitting here today, it's fair to say that you
- do not recall and cannot point us to any document,
- any policy, any procedure that provided any
- guidance to anyone at HBC warehouse as to its
- 12 responsibilities as a distributor of controlled
  - substances between 2009 and 2014?
- 14 A. That is my recall, yes.
- 15 Q. Sitting here today, do you think it
- would have been a good idea to have drafted some
- policies or procedures or written guidance to
- individuals at HBC warehouse to make sure they
- understand or understood their responsibilities as
- a distributor of controlled substances between
- 2012 and 2014?
- 22 MR. KOBRIN: Object to form.
- 23 THE WITNESS: It may or may not. Not in

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all cases.

25

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- <sup>1</sup> BY MR. ROTTINGHAUS:
- Q. You said it may or may not. Let's talk
- about how it may. Why may that have helped?
- A. There are instances where, you know,
- sometimes things in written form can be
- <sup>6</sup> misinterpreted and misunderstood, and in those
- types of cases, I believe that oral communication,
- being able to ask questions, interpretation and
- things like that.
- Q. Of course, if something is in writing,
- 11 to the extent it's misunderstood, someone who's
- reading a written document or reading written
- guidance also has the option to still pick up the
- phone or walk down the hall or contact anyone in
- the company and ask them what is meant by that 16
  - guidance; correct?
- 17 MR. KOBRIN: Object to form.
- 18 THE WITNESS: I would agree with that.
- BY MR. ROTTINGHAUS:
- 20 Q. You've been a pharmacist since 1980?
- 21 A. Yes.
- 22 Q. And in your various capacities as a
- <sup>23</sup> retail pharmacist and as a trainer, you've run
- <sup>24</sup> across numerous policies for different companies
- <sup>25</sup> you've worked for; right?

- <sup>1</sup> that correct?
- A. I'm not quite sure. I don't recall
- <sup>3</sup> exactly.
- Q. You certainly can't point to anything
- today, can you?
- 6 MR. KOBRIN: Object to form.
- 7 THE WITNESS: I am not sure.
- BY MR. ROTTINGHAUS:
- Q. Do you believe there was a policy or a procedure you drafted that just hasn't been
- 11 circulated yet?
- 12 A. I can't -- I can't -- I don't have
- <sup>13</sup> any -- I don't have any recall on that.
- Q. And that's all we can ask you, is to <sup>15</sup> give us your testimony, and you are under oath,
- <sup>16</sup> but to give us your testimony to the best of your
- <sup>17</sup> recollection.
- 18 Just to make sure we clear, you do not recall
- <sup>19</sup> drafting or having had drafted any policies or
- <sup>20</sup> procedures to provide guidance to anyone at HBC <sup>21</sup> warehouse as to their responsibilities as a
- <sup>22</sup> distributor of controlled substances between 2009
- <sup>23</sup> and 2014; correct?

24

- A. What period in 2014 may I ask?
- Q. Well, we'll ask. October of 2014,

- 1 A. I would say yes.
- 2 Q. And you've run across numerous
- <sup>3</sup> procedures for companies you've worked for; right?
- 5 Q. There's a reason those are drafted;
- 6 correct?
- 7 MR. KOBRIN: Object to form.
- 8 THE WITNESS: I can't -- I can't
- speculate as to why a company writes a policy or
- why they don't.
- 11 BY MR. ROTTINGHAUS:
- 12 Q. Well, when you've written them, was
- 13 there a reason for you to do it?
- 14 A. Yes.
- 15 Q. In part, it was to make sure that people
- <sup>16</sup> at the company understood what their obligations
- were and what the expectations were by the
- company; correct?
- 19 MR. KOBRIN: Object to form.
- 20 THE WITNESS: Or if I was asked to write
- 21 a policy.
- 22 BY MR. ROTTINGHAUS:
- Q. I want to let you finish. I got the
- <sup>24</sup> objection, and it will stand. I'm going to ask it
- 25 again.

- Page 67
- On those occasions where you drafted a policy
- <sup>2</sup> or procedure for anyone at HBC warehouse or at
- <sup>3</sup> Giant Eagle, there was a reason why you did it;
- 4 correct?
- 5 MR. KOBRIN: Object to form.
- 6 THE WITNESS: I may have been asked to 7 do that.
- BY MR. ROTTINGHAUS:
- Q. But there was a reason why someone
- 10 thought it should be drafted and put to writing;
- 11 correct?
- 12 MR. KOBRIN: Object to form.
- <sup>13</sup> Speculative.
- THE WITNESS: I can only speculate that
- 15 that would be the case.
- <sup>16</sup> BY MR. ROTTINGHAUS:
- 17 Q. Do you have to speculate as to why you
- would have decided to draft a policy or a
- 19 procedure, sir, or is there a reason?
- 20 When you decide it to do, is there a reason
- 21 why you did it? You're not trying to waste your 22 time; right?
- 23 A. No. I would just say, you know,
- <sup>24</sup> basically if the company asked to have a policy
- <sup>25</sup> written, I would provide and collaborate with

- <sup>1</sup> other folks to write that policy.
- Q. And sometimes there have been occasions
- 3 where you thought it might be a good idea to have
- 4 a policy or procedure in place, because we're
- going to look at some of those documents today; is
- 6 that right?
- MR. KOBRIN: Object to form.
- THE WITNESS: Without seeing the
- documents, I'm not really sure.
- BY MR. ROTTINGHAUS:
- 11 Q. Well, would you agree there have been
- 12 times in your career for Giant Eagle and in that
- timeframe when you oversaw compliance for HBC
- warehouse that you thought it would be a good idea
- 15 to have documentation and written guidance for
- individuals to make sure they understood what
- their expectations were?
  - A. When it was a requirement, yes.
- 19 Q. Only when it was a requirement or were
- 20 there times where you thought it would be a good
- idea to make sure everyone was on the same page
- and everyone understood what their obligations
- 23 were?

24

25

- A. When we were required to do so, yes.
- Q. Only when required to do so. So the

- 1 only reason a policy or a procedure ever got
- <sup>2</sup> drafted by you, Mr. Chunderlik, was when you
- 3 thought there was a requirement that you do so?
- MR. KOBRIN: Object to form.
- BY MR. ROTTINGHAUS:
- Q. Is that what you're telling this court and jury?
- A. That's my recollection.
- Q. At any point in time between 2012 and
- 2014 when you were overseeing or managing
- compliance for HBC warehouse, did you think it
- would be a good idea to have policies, procedures
- 13 or written guidance available for the individuals
- in the warehouse, the pickers, Mr. Durr and his
- people, to make sure they knew what their
- <sup>16</sup> obligations were if an order was given for some
- certain type of controlled substance?
- 18 MR. KOBRIN: Object to form.
- 19 THE WITNESS: I hear several different questions being asked at the same time.
- BY MR. ROTTINGHAUS:
- 22 Q. Let me clarify. That's one of my
  - faults. I sometimes ask very unclear questions.
- Mr. Durr had a team of people including
- <sup>25</sup> people that are sometimes referred to as pickers

- <sup>1</sup> in the secure area of the warehouse; correct?
- A. I would believe so.
- Q. To your knowledge, was there any written
- <sup>4</sup> guidance for those individuals in the warehouse
- <sup>5</sup> who were picking orders, picking controlled
- 6 substances and putting them in totes to be shipped
- <sup>7</sup> off to the pharmacies?
- 8 Was there any written guidance for those
- <sup>9</sup> people to make sure they understood what the
- 10 obligations were for HBC warehouse as a
- <sup>11</sup> distributor of controlled substances?
  - A. I'm not really sure if there were.
- Q. Looking back and understanding that you
- 14 had responsibility for compliance not only of
- 15 Giant Eagle, but also HBC warehouse as a manager
- <sup>16</sup> of compliance, do you think it would have been a
- <sup>17</sup> good idea to have had written documentation and
- 18 guidance for those individuals?
- <sup>19</sup> A. I'm not sure.

12

- Q. Why do you say you're not sure?
- A. As I had talked -- as I alluded to
- <sup>22</sup> earlier, a lot of times I am most comfortable in
- <sup>23</sup> communicating orally with folks. If they have
- <sup>24</sup> questions or have any type of question that they
- 25 need to ask me, I would respond orally, pick up
  - Page 71

- <sup>1</sup> the phone, talk.
- Q. Do you know if Mr. Durr's team, all of
- 3 the individuals who worked under him in that
- <sup>4</sup> warehouse at HBC between 2012 and 2014 had that
- <sup>5</sup> same level of comfort of knowing they could just
- 6 pick up the phone and talk to you if they had any
- <sup>7</sup> questions?
- 8 MR. KOBRIN: Object to form.
- <sup>9</sup> Speculative.
- THE WITNESS: I don't know that.
- 11 BY MR. ROTTINGHAUS:
- Q. You don't know because you don't even
- know who all those individuals were in fairness to
- 14 you; right?
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't know all the
- pickers who worked at the HBC warehouse.
- 18 BY MR. ROTTINGHAUS:
- Q. I'm not suggesting you should, but I
- 20 mean, in fairness, you visited that warehouse, to
- 21 the best of your memory, once or twice between
- <sup>22</sup> 2012 and 2014; right?
- 23 A. Yes.
- Q. So personally you didn't get an
- <sup>25</sup> opportunity to meet everybody who worked in that

- <sup>1</sup> warehouse, did you?
- A. Most of my communication was with the
- <sup>3</sup> warehouse manager.
  - Q. Understood. And you didn't get a chance
- <sup>5</sup> to communicate with all of the team there at the
- 6 warehouse; correct?
  - A. Not every single individual.
- Q. And certainly you never had an
- <sup>9</sup> opportunity or you never took the opportunity to
- communicate with those individuals in writing, in
- the form of a written guidance via policy,
- procedure or other document, to make sure they
- understood what you expected as the manager of
- -4 compliance, did you?
  - MR. KOBRIN: Object to form.
- <sup>6</sup> Misrepresents evidence and testimony.
- THE WITNESS: I'm not really sure that I
  - would agree to that.
- BY MR. ROTTINGHAUS:
   Q. Well, let's talk about it. When between
- 21 2012 and 2014 did Mr. Chunderlik as manager of
- <sup>22</sup> compliance take the time to put anything in
- <sup>23</sup> writing regarding his expectations for individuals
- 24 at the HBC warehouse to make sure they were
- complying with their obligations as a distributor

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- 271
  - 1 of controlled substances?
  - A. I did not.
  - Q. Do you know if anyone did?
  - 4 A. I believe there were some procedural
  - <sup>5</sup> documents put together by other individuals before
  - documents put together by other individuals beforeI came into the role.
    - Q. Before 2012 you think there were
  - 8 procedural documents that were put in writing to
  - <sup>9</sup> provide guidance to individuals at HBC warehouse?
    - A. I think there may have been.
    - Q. Do you know what those documents
  - 12 entailed? Because I'm not sure I've seen them.
    - A. I'm not really sure.
  - Q. You certainly don't know if any of those
  - 15 documents involved guidance to individuals at HBC
  - warehouse as to their obligations to comply with
  - the Controlled Substances Act; is that fair to
  - 18 say?

10

11

13

- MR. KOBRIN: Object to form.
- THE WITNESS: I would agree with that.
- 21 BY MR. ROTTINGHAUS:
- Q. At any point in time after you took over
- 3 as the manager of compliance in later 2012, did
- 4 you ask anyone if you could see what policies or
- procedural documents, I think you referred to them

- 1 as, existed to make sure they did provide
- <sup>2</sup> sufficient guidance to individuals at the HBC
- <sup>3</sup> warehouse regarding their obligations under the
- <sup>4</sup> Controlled Substances Act?
- 5 MR. KOBRIN: Object to form.
- 6 THE WITNESS: I did not personally.
- <sup>7</sup> BY MR. ROTTINGHAUS:
- 8 Q. Do you think that would have been a good
- 9 idea?
- 10 A. I'm not sure.
- Q. When you took over as the manager of
- 12 compliance in 2012, to the best of your memory, no
- one either above you, below you or at your same
- 14 level showed you any documents that already
- <sup>15</sup> existed to provide guidance to HBC warehouse as to
- 16 its obligations as a distributor under the
- 17 Controlled Substances Act; is that fair to say?
- A. There may have been some documents out
- 19 there that I can't recall exactly what was in
- 20 those documents.
- Q. Now, you said before that you didn't
- 22 want to speculate. Is this a point in time where
- 23 you might be speculating a little bit as to
- <sup>24</sup> whether there might have been some documents out
- 25 there?

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- A. I'm not sure.
- Q. Well, let's ask the question again. And
- <sup>3</sup> I know your attorney doesn't want you to
- <sup>4</sup> speculate. And I don't want you to either because
- <sup>5</sup> you're under oath. I only want you to tell us if
- <sup>6</sup> you can. Okay? Let me ask the question a little
- <sup>7</sup> differently. So listen if you can.
- 8 Would it be fair to say that you don't recall
- <sup>9</sup> anyone ever providing you with any documents that
- <sup>10</sup> existed in writing to provide guidance to
- 11 individuals at the HBC warehouse as to their
- 12 obligations as a distributor of controlled
- 13 substances when you took the position as manager
- <sup>14</sup> of compliance in 2012?
- <sup>15</sup> A. I would say yes.
- Q. And it would also be fair to say that
- <sup>17</sup> you don't remember any time after 2012 and before
- $^{18}$  the end of 2014 that anyone did that; is that
- 19 correct?
- MR. KOBRIN: Object to form.
- THE WITNESS: That would be correct.
- 22 BY MR. ROTTINGHAUS:
- Q. That would be correct?
- 24 A. Yes.

25

Q. Again, I've told you we've had an

- 1 opportunity to speak to some different people in
- <sup>2</sup> this case including Mr. Millward and Mr. Carlson
- <sup>3</sup> and others, and we've learned a little bit about
- 4 how Giant Eagle pharmacies ran.
- 5 Correct me if I'm wrong, but it's my
- 6 understanding that at least as of 2014, Giant
- <sup>7</sup> Eagle had pharmacies in at least five states, if
- 8 not more.
- 9 A. That's correct. Maybe four states at
- that point in time.
- Q. Ohio was one of them?
- 12 A. 2014?
- Q. Yes. Ohio was one of them; right?
- 14 A. Yes
- Q. And Ohio was one of the states where HBC
- <sup>16</sup> warehouse was indeed distributing controlled
- <sup>17</sup> substance including hydrocodone combination
- products between 2009 and 2014; correct?
  - A. Correct.

19

- Q. When you took over as manager of
  - compliance for Giant Eagle and HBC warehouse in
- 22 late 2012, I assume you already had an
  - 3 understanding that there was felt to be a problem
  - with abuse of opioid medications in this country.

- MR. KOBRIN: Object to form.
- /5
  - THE WITNESS: I knew that in certain
    - <sup>2</sup> instances there were, yes.
    - <sup>3</sup> BY MR. ROTTINGHAUS:
    - 4 Q. And there had even been some isolated
    - <sup>5</sup> instances where some of the Giant Eagle pharmacies
    - 6 had encountered problems with diversion; correct?
    - MR. KOBRIN: Object to form.
    - 8 THE WITNESS: I don't recall the exact
    - <sup>9</sup> timeframe.
    - 10 BY MR. ROTTINGHAUS:
    - Q. You do recall there had been times where
    - 12 you heard about problems with diversion at some of
    - the Giant Eagle pharmacies?
    - MR. KOBRIN: Object to form.
    - THE WITNESS: I do recall an instance or
    - 16 two.
    - 17 BY MR. ROTTINGHAUS:
    - Q. Is that something you would have been
    - overseeing, the investigation into the diversion
    - <sup>20</sup> in those instances?
    - A. At those points in time, I do not
    - 22 believe so.
    - Q. Is that because it was, to the best of
    - <sup>24</sup> your knowledge, prior to 2012, or was that just
    - <sup>25</sup> not something that fell under your

- $^{1}\,$  responsibilities as manager of compliance once you
- 2 took over --
- <sup>3</sup> A. Before 2012.
- 4 MR. KOBRIN: Object to form.
- <sup>5</sup> BY MR. ROTTINGHAUS:
- Q. Once you took over as manager of
- 7 compliance in 2012, did your responsibilities also
- <sup>8</sup> include overseeing investigations where there were
- <sup>9</sup> any potential concerns about diversion?
- A. I would not say -- I would not use the
- <sup>11</sup> word overseeing. I would say part of a group that
- 12 would look into those types of situations. I did
- 13 not oversee an investigation.
- Q. Let's focus on that timeframe again when
- 15 you found out that you were being asked to become
- <sup>16</sup> manager of compliance for Giant Eagle and HBC
- <sup>17</sup> warehouse. Okay?
- You told us before that you did a lot of
- 19 reading once you found out that you were going to
- <sup>20</sup> be taking on that role and you willfully took on
- 21 that role; correct?
- <sup>22</sup> A. Yep.
- 23 Q. "Yes"?
- A. Yes. Sorry.
- 25 (HBC-Chunderlik Exhibit 4 was marked.)

- <sup>1</sup> resources from the DEA.
- A. Correct.
- Q. And I assume you're not sitting here
- <sup>4</sup> representing to us you remember specifically what

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- <sup>5</sup> you reviewed; is that right?
  - A. That is correct.
  - Q. Looking at Exhibit 4, do you believe you
- 8 reviewed any of the letters from the DEA that are
- <sup>9</sup> contained in Exhibit 4 back when you took over as
- 10 manager of compliance for HBC and Giant Eagle in
- 11 2012?
- A. I do not recall these letters
- 13 specifically.
- Q. Do you remember if you ever saw those
- letters before you became aware that you were
- going to need to give testimony in this case?
- 17 A. Yes.

18

21

- Q. Do you remember approximately when you
- 19 first remember seeing any of these letters that
- <sup>20</sup> are in Exhibit 4?
  - A. In these forms, I would say early 2017.
- Q. Do you remember what it is that focused
- 23 your attention on these letters that are
- encompassed in Exhibit 4 in 2017?
  - MR. KOBRIN: Let me give you a warning

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#### <sup>1</sup> BY MR. ROTTINGHAUS:

- Q. I'm going to show you what's been marked as Exhibit 4.
- 4 MR. ROTTINGHAUS: Exhibit 4 is, I think,
- <sup>5</sup> reference number 03, pull that up, the first page.
- 6 BY MR. ROTTINGHAUS:
- Q. Mr. Chunderlik, what you have in front
- 8 of you and what we have marked as Exhibit 4 is
- <sup>9</sup> actually a series of four different pieces of
- 10 correspondence on letterhead from the United
- 11 States Department of Justice Drug Enforcement
- 12 Administration. I will represent to you all the
- 13 attorneys here are familiar with these letters
- 14 because they've been discussed at various points
- 15 in time.
- Each of these letters start out with Dear
- 17 Registrant. That's how they're addressed. There
- 18 is one from 2006. There's one from February of
- 19 2007. There's one from December of 2007, and then
- 20 the one right in front of at the top of the stack
- 21 is dated June 12th of 2012.
- Here's my question for you. When you took
- 23 over as manager of compliance in late 2012 and
- 24 started doing some reading, I think you said that
- <sup>25</sup> one of the things you did is you looked at some

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  1 about privilege. I'm not sure what the context
- <sup>2</sup> was, but if it related to counsel, I'd be weary of
- <sup>3</sup> sharing information that you shared or were
- <sup>4</sup> advised by counsel.
- <sup>5</sup> BY MR. ROTTINGHAUS:
- 6 Q. I want to make sure that I -- I don't
- <sup>7</sup> want to delve into communications with your
- 8 attorneys. I maybe misunderstood what you said
- <sup>9</sup> before. And maybe I just phrased my question
- 10 poorly when I asked you if you had ever been aware
- of these letters before you became aware that you
- would be a witness giving testimony in this case.
- What I meant was before you were contacted by
- any lawyers about this case, had you reviewed any
- of these letters in Exhibit 4?
  - A. I recall seeing one of these letters.
- Q. Do you remember which one you recall
- 18 seeing and when you recall seeing it?
- A. I believe it was early in the 2017 timeframe.
- Q. Do you remember what it was in 2017 that
- 22 caused you to run across one of these letters that
- 23 are in Exhibit 4?

- A. I don't remember a specific instance,
- but I did have it. It was presented to me as

- <sup>1</sup> something that I should take a look at.
- Q. Do you remember who presented it to you
- 3 as something you should take a look at?
- A. I do not remember the individual, no.
- 5 Q. Was it someone at Giant Eagle?
- 6
- 7 Q. In other words, someone at your
- company --
- 9 A. Yes.
- 10 Q. -- told you in 2017 that they thought
- 11 you should be aware of these letters from the DEA?
- 12 A. Yes.
- 13 Q. And that would still be because you had
- 14 the title of manager of compliance in 2017?
- MR. KOBRIN: Object to form.
- 16 THE WITNESS: Yes.
- BY MR. ROTTINGHAUS:
- Q. Do you remember if -- do you remember
- which letter among those in Exhibit 4 was the
- 20 letter you saw?
- 21 A. I could not say which date was on the
- <sup>22</sup> letter. I don't recall which date.
- 23 Q. Do you recall whether when you saw
- <sup>24</sup> whichever letter you saw in 2017 that's reflected
- 25 in Exhibit 4 that it caused you to go back and
  - Page 83
- <sup>1</sup> want to see some of the other letters that the DEA
- <sup>2</sup> had sent out to registrants who were licensed to
- <sup>3</sup> distribute controlled substances?
- MR. KOBRIN: Object to form. Assumes
- <sup>5</sup> that he knew about the other letters.
- 6 THE WITNESS: Restate that question if
- <sup>7</sup> you could.
- BY MR. ROTTINGHAUS:
- Q. Do you know whether you became aware of
- 10 other letters that had been published and sent by
- 11 the DEA whenever you were directed to the letter
- 12 you were directed to that's encompassed in
- 13 Exhibit 4 in 2017?
- 14 MR. KOBRIN: Object to form.
- 15 THE WITNESS: I didn't know that there
- <sup>16</sup> were various versions of this particular document.
- 17 BY MR. ROTTINGHAUS:
- Q. So once it was directed to you in 2017
- 19 by someone at Giant Eagle, you obviously read the 20 letter?
- 21 A. Yes.
- Q. At that point in time, did you try to
- 23 digest the contents of that letter and make sure
- 24 that whatever it stated, Giant Eagle was following
- 25 the guidelines provided by the DEA?

- A. Yes.
- Q. If you look at the first page of
- <sup>3</sup> Exhibit 12, as you read this letter on the first
- page, Exhibit 4, today, Mr. Chunderlik, is it your

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- understanding that this letter is indeed directed
- <sup>6</sup> to entities that are licensed to distribute
- controlled substances in the United States?
- A. Yes.
- Q. And even sitting here today -- first of
- all, today HBC warehouse is no longer distributing
- controlled substances as I understand.
  - A. That's correct.
  - Q. And, again, back in 2009 is when it
- 14 stopped distributing hydrocodone combination
- products?

12

13

16

- MR. KOBRIN: Object to form.
- 17 THE WITNESS: Repeat that.
  - BY MR. ROTTINGHAUS:
- 19 Q. I'm sorry. I said that wrong. 2014 is
- when it stopped distributing hydrocodone
- combination products to the best of your memory?
- 22 A. Yes.
- 23 Q. This letter on the first page of
- <sup>24</sup> Exhibit 4, it references some statutory codes
- <sup>25</sup> including 21 CFR Section 1301. I think it's in

Page 85 1 the second full paragraph, well, first and second

- <sup>2</sup> full paragraph. Do you see that?
- A. I do.

- Q. At any point in time, do you recall that
- you personally looked or went to the United States
- <sup>6</sup> Code of Federal Regulations, specifically
- Section 1301.74, to better understand what the
- duties of a distributor of controlled substances
- might entail between 2012 and 2014?
  - A. I may have.
- 11 (HBC-Chunderlik Exhibit 3 was marked.)
- 12 BY MR. ROTTINGHAUS:
- Q. I'm going to show you what's been marked
- Exhibit 3. I think it was already in front of
- you. I'm going to be focusing on subparagraph
- (b), which is the second full paragraph there.
- 17 Are you with me?
- 18 A. I am, yes.
- 19 Q. It's a little hard to read. I apologize
- 20 the text is kind of small. So we've also put it
- on the screen if it's easier for you to read
- 22 there.
- 23 First of all, I want to read this subsection
- and make sure I'm reading it correctly. Okay?
- <sup>25</sup> According to this subsection, it states, "The

- 1 registrant shall design and operate a system to
- <sup>2</sup> disclose to the registrant suspicious orders of
- <sup>3</sup> controlled substances."
- Have I read it right so far?
- 5 A. Yes.
- 6 Q. It then says, "The registrant shall
- inform the field division office in his area of
- suspicious orders when discovered by the
- registrant." Correct?
- 10 A. Yes.
- 11 Q. And then it goes on to describe
- 12 suspicious orders and how they can include orders
- 13 of unusual size, orders deviating substantially
- 14 from a normal pattern and orders of unusual
- <sup>15</sup> frequency; correct?
- 16 A. Yes.
- 17 Q. Do you remember if you read at any point
- 18 in time this provision of the Code of Federal
- 19 Regulations between 2012 and 2014 when you were
- 20 manager of compliance and, in part, oversaw
- 21 compliance for HBC warehouse?
- 22 A. I do recall that, yes.
- 23 Q. In fact, when you told us that you went
- <sup>24</sup> and did some reading when you first took on the
- position of manager of compliance, is this section

- 1 it correctly. Once you took over as manager of
- <sup>2</sup> compliance in 2012, is it fair to say that you
- <sup>3</sup> don't specifically remember asking anyone whether
- 4 HBC warehouse had already designed and operated a
- 5 system to disclose suspicious orders?
- A. I would say that's correct.
- Q. We're going to move on to some -- you
- can lay down these exhibits that we've had in
- <sup>9</sup> front of you. If you need to look at them at any
- point in time, I want you to feel free to do so.
- 11 If you need me to direct you back to something,
- you let me know. We're going to move on to some
- other documents right now.
- (HBC-Chunderlik Exhibit 5 was marked.) 14

## 15 BY MR. ROTTINGHAUS:

- 16 Q. I want to show you what has been marked
- 17 as Exhibit 5. And I'm going to tell you what I've
- told some of the other witnesses. Forgive me that
- some of these documents are pretty lengthy. And
- 20 we're not going to go over all of them. You
- 21 certainly have a right to look at anything you
- 22 want to look at. But there are going to be
- 23 portions of some of these documents that I want to
- 24 focus on.
  - I'm not intentionally trying to mislead you

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- <sup>1</sup> of the Code of Federal Regulations one of the
- <sup>2</sup> sections you went and read, to the best of your
- 3 memory?
- A. I do recall that, yes.
- Q. And that's certainly a section of the
- <sup>6</sup> the Code of Federal Regulations that you believed
- <sup>7</sup> at the time and still believe that any distributor
- of controlled substances has an obligation to
- 9 follow: correct?

10

24

- MR. KOBRIN: Object to form.
- 11 THE WITNESS: It's one of the -- it's a
- 12 subsection of the entire -- of the entire security
- 13 procedure, to protect the security integrity of
- <sup>14</sup> controlled substances.

# 15 BY MR. ROTTINGHAUS:

- 16 Q. When you read this section, specifically
- <sup>17</sup> where it says, "The registrant shall design and
- 18 operate a system," did you at any point in 2012 or
- 19 thereafter ask any of your colleagues whether a
- <sup>20</sup> system was already in place for HBC warehouse?
- 21 A. The timeframe again?
- 22 Q. When you took over as manager of
- <sup>23</sup> compliance in 2012.
  - A. I don't recall specifically.
- 25 Q. Let me ask it again to make sure I asked

<sup>1</sup> as to what they say. So if you want to take the

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- <sup>2</sup> time to look through them, you have the right to
- <sup>3</sup> do so. Okay?
- A. Sure.
- Q. Specifically on Exhibit 5 right now, I'm
- <sup>6</sup> focusing on the first page. Okay?
  - A. Yes.
  - Q. You'll see at the top -- I'm assuming
- this might be what we sometimes call a calendar
- invite because it says Organizer and then it says
- Joe Millward, does it not, at the top?
- 12
  - A. Yes, it does.
- 13 Q. And then if you look down, I think
- you're going to see your name in the Required
- section of that document.
  - A. Yes.
- 17 O. I think it's the third line down.
- 18
- 19 Q. Mr. Carlson and you among others;
- <sup>20</sup> correct?

16

- 21 A. Yes.
  - Q. And then it looks like there's a
- conference room where there's going to be some
- type of meeting or conference.
- 25 A. Yes.

- Q. If you look at the emails, there's an email chain here, and I want to go to the second page of this document now. Are you with me?
- A. Yes.
- Q. You'll see at the top of that document <sup>6</sup> it's dated May 6, 2013; correct?
- A. That's correct.
- Q. And it looks like it's addressed to
- Mr. Millward.
- 10 A. Yes.
- 11 Q. I'm going to read to you -- and I think <sup>12</sup> I'll be corrected if I'm wrong. I think this is
- <sup>13</sup> from someone at McKesson. Okay?
- 14 A. It looks to be.
- 15 Q. I really want to just focus on the first
- <sup>16</sup> sentence, and then I have a question. It says,
- <sup>17</sup> "Dear Joseph, as we unfortunately are all aware,
- <sup>18</sup> the abuse of prescription drugs, particularly
- 19 controlled substances, continues to be a serious
- problem among millions of Americans."
- 21 Did I read that correctly?
- 22 A. You did.
- 23 Q. Do you agree with that statement?
- 24 A. I don't necessarily know that to be
- <sup>25</sup> true. I cannot agree that I know that to be true.

THE WITNESS: I may have some

<sup>2</sup> recollection of that.

<sup>3</sup> BY MR. ROTTINGHAUS:

- Q. Then if you go to the email right above
- <sup>5</sup> that, it appears to be from Joe to Greg and,
- 6 again, I think you might be copied on this. And
- <sup>7</sup> it says, "Greg, I think that you, Dan, George" --
- and I'm assuming he's referring to you when he
- says George.
- A. Yes. 10
- 11 Q. -- "and I need to get together to review
- 12 and respond to this request form."
- 13 And then he states, "They have definitely
- strengthened the information that they require
- before increasing the controlled drug thresholds."
- 16 MR. KOBRIN: Object to form.
- BY MR. ROTTINGHAUS:
  - Q. Did I read that correctly?
- 19 A. Yes.
- 20 Q. Does it appear to you at least as of
- 2013 that McKesson was changing the requirements
- 22 to increase thresholds for certain medications, or
- do you know?
- A. Changing requirements, I'm not
- necessarily sure that I believe they were changing

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- Q. Do you have any reason or did you have
- <sup>2</sup> any reason as of 2013 to voice your opinion that <sup>3</sup> you disagreed with this statement to anyone?
- A. I don't think I voiced that opinion, no.
- Q. If you go back to the first page of this
- 6 document -- well, forgive me. I don't mean to
- <sup>7</sup> jump around. I should go back to the second page
- <sup>8</sup> for one more minute.
- 9 I believe if you go to the second paragraph
- 10 of this document on page 2, it's talking about an
- 11 effort to expand upon due diligence in providing
- 12 some information that's being requested of the
- 13 company.
- 14 A. Yes.
- 15 Q. Now back to page 1. On the bottom half
- <sup>16</sup> of this, there's an email from Sabrina Cook to
- 17 Mr. Millward. I don't believe you're copied on
- 18 this portion of the email. But I just want to ask
- 19 you if you're familiar with what she's talking
- 20 about. Okay?
- She states, "Dear Joe, our regulatory team
- <sup>22</sup> has developed a CSMP questionnaire that will need
- 23 to be completed by all of our existing customers."
- 24 Do you know what that questionnaire was? 25
  - MR. KOBRIN: Object to form.

- <sup>1</sup> any requirements.
  - Q. Do you have a memory that as of 2013,

- <sup>3</sup> there were some companies, particularly
- 4 distributors, that had some type of threshold
- <sup>5</sup> system in place to help them determine when an
- 6 order might exceed what a typical order had been
- for a controlled substance?
- MR. KOBRIN: Object to form.
- 9 THE WITNESS: I do have a recollection 10 of that, yes.
- BY MR. ROTTINGHAUS:
- 12 Q. In fact, at some point in time in 2013,
- 13 it's your understanding that HBC warehouse started
- recording on a daily basis orders that exceeded
- <sup>15</sup> thresholds; is that right?
- 16 A. Yes.
- 17 Q. And that was in October of 2013 that
- <sup>18</sup> went out as I understand it.
- 19 A. I'm not exactly sure of which month in
- 20 2013, but a general area or a general timeframe
- 21 would be that.
- Q. To help refresh your memory as you got
- <sup>23</sup> ready for this deposition, did you take a look at
- <sup>24</sup> any of the daily threshold reports or daily
- <sup>25</sup> control reports as I think they are sometimes

<sup>1</sup> called?

- <sup>2</sup> A. I did, yes.
- Q. So you know what I'm talking about when
- <sup>4</sup> I talk about those daily control reports?
- <sup>5</sup> A. Yes.
- 6 Q. We're going to talk about those in a
- <sup>7</sup> little more detail in a minute. Right now I'm
- 8 going to ask to refer you to a document we have
- <sup>9</sup> marked as Exhibit 6.
- 10 (HBC-Chunderlik Exhibit 6 was marked.)
- 11 BY MR. ROTTINGHAUS:
- Q. I'm going to focus on the first page of
- this document. Are you with me?
- 14 A. Yes, I am.
- Q. This is an email from Shawn Voyten.
- 16 A. Yes.
- Q. And Shawn is with the Giant Eagle -- was
- <sup>18</sup> with Giant Eagle at the time?
- A. At this period of time, yes.
- Q. And you were one of the individuals this
- <sup>21</sup> email was sent to along with Mr. Millward and
- <sup>22</sup> Mr. Mollica; correct?
- A. Correct, yes.
- Q. And basically, it looks to me, and take
- <sup>25</sup> your time to review it if you want to, but it

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- Q. Do you remember whether in 2013 -- and
- <sup>2</sup> this was the time when you were manager of
- <sup>3</sup> compliance; correct?
- <sup>4</sup> A. Yes.
- Q. Do you remember whether you were
- <sup>6</sup> surprised to find out that abuse of opioid
- <sup>7</sup> prescription painkillers was one of the leading
- <sup>8</sup> causes of accidental death in the United States?
- <sup>9</sup> A. I can't recall if I was surprised by
- 10 that or not.
- Q. Would it be fair to say that you already
- <sup>12</sup> were aware that it was a problem in the United
- 13 States?
- <sup>14</sup> A. In general, I knew that it was a
- 15 problem.
- (HBC-Chunderlik Exhibit 7 was marked.)
- <sup>17</sup> BY MR. ROTTINGHAUS:
- O. Let's look at what we've marked as
- <sup>9</sup> Exhibit 7. Again, this is another one of those
- 20 documents that's larger than I wish it was, but
- <sup>21</sup> we've made copies. I'm going to give your
- 22 attorney a chance to give you the original one
- that we've marked with the exhibit sticker.
- 4 I'm going to focus you on the first page for
- <sup>25</sup> a second. Again, I don't want to rush you if you

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- <sup>1</sup> looks like he's just referencing a CVS news story;
- <sup>2</sup> is that right?
- 3 MR. KOBRIN: Object to form.
- THE WITNESS: It appears so, yes.
- <sup>5</sup> BY MR. ROTTINGHAUS:
- 6 Q. The second sentence -- let's focus on
- <sup>7</sup> the second sentence from him. He sends this email
- <sup>8</sup> to everyone. He references first that a gentleman
- 9 named Paul Callahan sent the article; correct?
- 10 A. Yes.
- Q. And then he says, "Very powerful message
- <sup>12</sup> from CVS." Did I read that correctly?
- 13 A. Yes.
- Q. Then if we go down five paragraphs,
- 15 there's a paragraph that starts with "Abuse of
- 16 opioid..."
- 17 A. Yes.
- Q. And here, at least according to this
- <sup>19</sup> article that Mr. Voyten has sent to you, it says,
- <sup>20</sup> "Abuse of opioid prescription pain painkillers
- 21 like Oxycontin ranks as the number two cause of
- <sup>22</sup> accidental death in the United States according to
- 23 CVS."
- Is that right?
- A. That's what it says, yes.

- <sup>1</sup> want to look at more of this. Okay?
- <sup>2</sup> A. Okay.
- Q. The first page appears to be from
- <sup>4</sup> Mr. Millward to a couple of gentlemen, and then
- <sup>5</sup> you're copied. You're one of two people who are
- <sup>6</sup> copied or carbon copied on the email; correct?
  - A. That is correct.
  - Q. What Mr. Millward appears to be
- <sup>9</sup> referencing is two presentations that were given
- 10 at the DEA's -- what this appears to be
- referencing is a couple of presentations that were
- 12 given at a recent DEA distributor conference that
- 13 he and Matt Rogos had attended.
- <sup>14</sup> A. Yes.

16

- <sup>15</sup> Q. And this is in 2013?
  - A. I would believe that to be correct.
- Q. Do you remember whether you would have
- <sup>18</sup> been invited to attend that conference?
- A. I do not recall that, that I was invited to go to that conference.
- Q. Sitting here today, are you pretty
- confident you did not go to that conference?
- A. I'm confident that I did not go to that conference, yes.
  - Q. Mr. Millward then references some slides

- 1 that he pulled from the DEA website; is that 2 right?
- 3 A. He does reference that, yes.
- Q. We're going to go to -- we're going to
- 5 move into this document a little bit. I'm not
- 6 going to bore you with every page, although if you
- 7 need to look at anything, I want you to feel free 8 to.
- 9 I'm going to go to in the top right-hand
- 10 corner what is marked as -- well, actually, I'm
- 11 going to go to the bottom right-hand corner and
- 12 I'm going to reference -- I'm going to ask our
- 13 presentation person how many numbers he needs on
- 14 this.
- 15 While he's looking, I will tell you you'll
- <sup>16</sup> see in the bottom right-hand corner of the actual
- slides there are numbers.
- 18 A. Yes.
- 19 Q. I'm at one that says 19.
- 20 A. The last two digits?
- 21 Q. Maybe your attorney can show you.
- 22 MR. ROTTINGHAUS: Do you see what I'm
- 23 talking about at the bottom? Maybe not every
- slide has it.
- 25 MR. KOBRIN: Oh, yeah, I know what

- 1 normal pattern?
  - A. Yes.
  - 3 Q. Or orders of unusual frequency?
  - - Q. That's language you've seen in the Code
  - 6 of Federal Regulations and other documents as well

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- already by that point in time?
- A. I have, yes.
  - Q. So none of this is new to you; right?
- 10 A. That's correct.
- 11 Q. And then the DEA at the bottom of this
- 12 says, "These criteria are disjunctive. They can
- stand alone or together." Correct?
- 14 A. Yes.
  - Q. First of all, do you remember seeing
- this presentation when it was sent to you by
- Mr. Millward in 2013?
- 18 A. I do have a recall of this presentation,
- 19 yes.

9

15

- 20 Q. And as the manager of compliance for
- Giant Eagle and the HBC warehouse, you would want
- to make sure that if there was any new information
- 23 in this presentation, you were aware of it;
- 24 correct?
- 25 A. Yes.

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- <sup>1</sup> you're talking about. 160 is the last three Bates
- 2 numbers; is that right?
- MR. ROTTINGHAUS: Yes.
- <sup>4</sup> BY MR. ROTTINGHAUS:
- Q. Are you with me on that slide that's
- 6 number 19?
- A. Yes.
- Q. I don't think I'm going to be showing
- you anything you haven't seen before, but I want
- 10 to just ask you about this.
- 11 On this slide that it appears Mr. Millward
- 12 pulled from the DEA's website, it provides some
- 13 guidance as to what suspicious orders can include;
- 14 is that right?
- 15 A. It does, yes.
- 16 Q. And you at least are aware when we're
- talking about suspicious orders right now, we're
- 18 talking about suspicious orders of controlled
- <sup>19</sup> substances?
- 20 A. Yes.
- Q. And at least according to this slide,
- 22 suspicious orders can include orders of unusual
- 23 size; correct?
- 24 A. Yes.
- 25 Q. Or orders deviating substantially from a

- Q. Do you remember whether at any point in
- 2 time in late 2013 or early 2014 you asked anyone
- 3 whether there was any system in place to make sure
- 4 that the HBC warehouse had guidance on how to
- <sup>5</sup> detect possible suspicious orders?
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't recall that
- specifically.

10

- BY MR. ROTTINGHAUS:
  - Q. I'm sorry. Did you say you do not?
  - A. I do not recall that specifically.
- 12 Q. Let's focus for a second on the
- 13 timeframe of 2012 to 2014. To your knowledge,
- other than the daily control reports that would
- 15 report thresholds, and again we're going to look
- 16 at that in a minute, are you aware of any other
- documentation that was created by HBC warehouse or
- 18 on behalf of HBC warehouse by anyone at Giant
- 19 Eagle concerning any orders that might be of
- 20 unusual size, orders that deviated substantially
- 21 from a normal pattern or orders of an unusual
- 22 frequency?
- 23 MR. KOBRIN: Object to form.
- 24 THE WITNESS: I'm not aware of any
- 25 document.

2

1 BY MR. ROTTINGHAUS:

- Q. If any such documents were created on a
- <sup>3</sup> regular basis, it sounds as if they did not go to
- 4 you; is that correct?
  - A. That's correct.
- 6 Q. And since you were indeed the manager of
- <sup>7</sup> compliance, is it your belief that if such
- 8 documents had been created, they would have gone
- 9 to you?
- MR. KOBRIN: Object to form.
- THE WITNESS: I'm not sure because I was
- 12 a part of a compliance team.
- 13 BY MR. ROTTINGHAUS:
- Q. You were the manager; correct?
- 15 A. That's correct.
- Q. Can you think of anyone else they could
- 17 have gone to other than the manager of compliance?
- A. The next person I would think of would
- 19 be Joe Millward and/or it could have been Greg
- 20 Carlson who had some warehouse -- at that time
- 21 some warehouse responsibilities.
- Q. Can you think of anyone else they would
- 23 have gone to?
- A. It may have gone to the warehouse
- 25 manager.

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- Q. Was that document prepared back in 2012?
- A. I believe so, yes.
- Q. Have you seen that document in getting
- <sup>4</sup> ready for your deposition?
- 5 A. I did not look at that document in
- <sup>6</sup> getting ready for this deposition, no.
  - Q. Did you ask to see that document?
- A. I did not.
- Q. Do you know if that document still
- 10 exists?
- 11 A. It may.
- Q. When you say it may, do you know for
- 13 sure?

15

21

- <sup>14</sup> A. I believe so.
  - Q. When did you last see it?
- A. It's been a while. I can't -- I can't
- <sup>17</sup> come up with the exact timeframe.
  - Q. And you're sure it existed in 2012 when
- <sup>19</sup> you became manager of compliance?
- 20 A. Yes.
  - Q. Do you remember what it said?
- A. Not specifically.
- Q. Did it reference any duty you would have
  - 4 to oversee compliance by the HBC warehouse?
- 5 MR. KOBRIN: Object to form. Assumes

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- 1 Q. Mr. Durr?
- 2 A. Yes.
- Q. Can you think of anyone else?
- 4 A. If there was a warehouse supervisor, he
- 5 may have seen something like that.
- Q. If you had been aware, and I'm not
- <sup>7</sup> suggesting there were, but if you were aware of
- 8 any such documents being prepared whenever someone
- 9 was trying to determine if there was an order of
- 10 unusual size or an order that deviated
- 11 substantially from a normal pattern or an order of
- 12 unusual frequency, had you known that such
- 13 documentation existed, would you have requested
- 14 that it come to you also as manager of compliance?
- MR. KOBRIN: Object to form.
- THE WITNESS: I'm not necessarily sure
- 17 that I would do that.
- 18 BY MR. ROTTINGHAUS:
- Q. Did you have any written guidance for
- 20 you as to what your duties really were as manager
- 21 of compliance?
- A. A job description, yes.
- Q. Who prepared that job description?
- A. Human resources in conjunction with
- 25 myself and Anthony Mollica.

- <sup>1</sup> facts not in evidence.
- THE WITNESS: Not oversee --
- MR. KOBRIN: Let me make sure I get my
- <sup>4</sup> objection in.
- 5 He already stated that he didn't specifically
- <sup>6</sup> remember what it stated.
- <sup>7</sup> BY MR. ROTTINGHAUS:
- Q. Do you recall whether it provided any
- <sup>9</sup> guidance as to what your responsibilities would
- be, if any, in overseeing compliance by the HBC
- warehouse?

12

13

19

22

- MR. KOBRIN: Object to form.
- THE WITNESS: Not specifically that I
- <sup>14</sup> can remember exact specific details.
- 15 BY MR. ROTTINGHAUS:
- Q. Do you remember if the HBC warehouse is
- even referenced in this document you're talking
- 18 about?
  - MR. KOBRIN: Object to form.
- THE WITNESS: I believe it was, yes.
- 21 BY MR. ROTTINGHAUS:
  - Q. And how do you believe it was?
- A. In reviewing the job description at that
- <sup>24</sup> the period of time.
  - Q. So indeed that document said you would

- have responsibility as manager of compliance forthe HBC warehouse?
- A. As part of a collaborative team.
- Q. Did it discuss or did it specifically say as part of --
- <sup>6</sup> A. That would be my understanding. I'm <sup>7</sup> sorry.
- Q. Did the document specifically say that
   you would be part of a collaborative team in
   overseeing the duties of compliance by HBC
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't know I recall that
- $^{14}\,$  that was the exact language that was used.
- 15 BY MR. ROTTINGHAUS:

11 warehouse?

- Q. And, again, you think this document still exists and would -- first of all, you think
- 18 the document does still exist?
- A. I believe it does, yes.
- Q. Do you believe it would help refresh
- <sup>21</sup> your recollection as to what you agreed upon as
- <sup>22</sup> your duties as manager of compliance if you could
- 23 see that document again?
  - A. It may help, yes.
- Q. You don't have it with you today, do

- <sup>1</sup> three times the average.
  - A. I believe that to be correct, yes.
  - <sup>3</sup> Q. So in order for any controlled substance

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- <sup>4</sup> to show up on those daily threshold reports, the
- <sup>5</sup> order already had to exceed three times what the
- <sup>6</sup> average had been over the last year for that
- <sup>7</sup> substance; is that correct?
  - A. That would be correct, yes.
- Q. Did you have any involvement in deciding
- o upon how that threshold would be calculated?
- 11 A. I don't recall. I might have been in
- 12 some conversations, but I don't recall specifics
- <sup>3</sup> about those conversations.
- Q. Do you remember whether you were the individual who said they wanted to have a daily control report that showed what drugs were
- <sup>17</sup> exceeding thresholds?
  - MR. KOBRIN: Object to form.
- THE WITNESS: I don't believe I was -- I
- <sup>20</sup> requested that form on my own volition.
- BY MR. ROTTINGHAUS:
- Q. Did you at any point in time from 2012
- 23 through 2014 receive any training or guidance
- <sup>24</sup> regarding red flags to look for in determining
- <sup>25</sup> whether orders might indeed be suspicious orders?

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1 you?

24

- 2 A. I do not.
- Q. I'm going to show you a document we have
- <sup>4</sup> marked as Exhibit 8, I think. Let me make sure.
- <sup>5</sup> I may not need this. Forgive me. I'm not going
- 6 to show you that document right now. I am going
- <sup>7</sup> to show it to you, but not now.
- 8 We've already talked about it a little bit,
- <sup>9</sup> but you're familiar with the term thresholds as
- 10 that might relate to daily orders of controlled
- 11 substances?
- 12 A. Yes.
- Q. And when HBC enacted a daily control
- 14 report that reported orders exceeding thresholds
- <sup>15</sup> for certain controlled substances, do you have a
- 16 memory as to how it calculated the thresholds?
- A. I do have a vague memory of it. I can
- 18 recall certain aspects of it, of the formula.
- <sup>19</sup> Q. The company has provided testimony
- 20 through someone as a representative of the
- 21 company, and my understanding from hearing that
- <sup>22</sup> individual is that the daily threshold reports
- <sup>23</sup> were calculated by taking three times the 12-month
- 24 average prior to that day's report and determining
- <sup>25</sup> whether controlled substances indeed exceeded

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  A. Formal training, I wouldn't say formal
- <sup>2</sup> training, but just in various articles that I may
- <sup>3</sup> have read or in collaborating with the other
- <sup>4</sup> colleagues that I had.
- <sup>5</sup> Q. When I say red flags, I know that's kind
- <sup>6</sup> of a colloquial term, but you understand what I
- <sup>7</sup> mean when I'm talking about suspicious orders and
- 8 red flags?
- 9 A. Yes.
- Q. In other words, things to maybe just be
- 11 on the lookout for for particular orders of
- 12 controlled substances.
  - A. Yes.
- Q. And you were aware of that even before
- <sup>15</sup> 2012 before becoming manager of compliance;
- <sup>16</sup> correct?

13

- MR. KOBRIN: Object to form.
- THE WITNESS: As part of the warehouse distribution, maybe not.
- 20 (HBC-Chunderlik Exhibit 8 was marked.)
- 21 BY MR. ROTTINGHAUS:
- Q. I'm going to show you now what we have
- <sup>23</sup> marked Exhibit 8. It's, again, one of those
- <sup>24</sup> documents I'm going to ask you just a couple of
- 25 things, but it's fairly large.

MR. ROTTINGHAUS: I think before we get

<sup>2</sup> into this, we're going to go off the record real

- quick because we have to change the videotape.
- MR. KOBRIN: Take a break?
- MR. ROTTINGHAUS: If you guys want to or
- 6 you want to keep moving for a little bit, I'll get
- through this.
- THE VIDEOGRAPHER: The time is
- 9 11:13 a.m. We're going off the video record.
- 10 (Recess from 11:13 a.m. to 11:38 a.m.)
- 11 THE VIDEOGRAPHER: The time is
- 12 11:38 a.m. We are now back on the video record.
- 13 BY MR. ROTTINGHAUS:
- Q. Mr. Chunderlik, right before we took a
- break, I think I may have referred to a document
- <sup>16</sup> we have marked as Exhibit No. 8. Do you have that
- 17 in front of you?
- 18 A. I do, yes.
- 19 Q. Let's look at the first page of that
- 20 document. This appears to be either an email or
- 21 some type of forward from Anthony Mollica to you
- 22 on May 1, 2012; is that correct?
- 23 A. That's correct.
- 24 Q. And it references the Anda Supply Chain
- 25 Symposium.

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- A. Yes. 1
- Q. Do you recall whether you personally had
- <sup>3</sup> attended the Anda Supply Chain Symposium?
- A. I did not attend this symposium.
- Q. Now, in May of 2012, it's my
- 6 understanding that you had not yet become the
- manager of compliance; is that correct?
- 8 A. To the best of my recollection, that is
- correct, yes.
- 10 Q. If we could now, let's go to -- there
- 11 are lengthy numbers in the bottom right-hand
- 12 corner of each of these documents. I may have
- 13 referred your attorney to the page I'm going to
- 14 reference. There's also a number five at the
- 15 bottom right-hand corner. Do you see that?
- 16 A. Yes.
- 17 MR. ROTTINGHAUS: The Bates numbers are
- 18 4413.

25

- 19 BY MR. ROTTINGHAUS:
- Q. Before I actually ask you any questions
- 21 about this, do you know whether you ever looked at
- 22 this document back in May of 2012?
- A. I have a recollection that I may have 23
- 24 reviewed it, yes.
  - Q. So at least as of 2012 when this was

- 1 forwarded to you, you believe you did see some of
- <sup>2</sup> this document, if not all of it?
- A. Yes.
- Q. Let's look at what I had just referred
- to as this page 5, which appears to be a
- PowerPoint slide. Does it appear to you as well?
- A. It does.
- Q. And I understand this is not a document
- that was prepared by Giant Eagle or HBC, but this
- is a document that Mr. Mollica brought back with
- him from the supply chain symposium; correct?
  - A. I believe so, yes.
- 13 MR. KOBRIN: Object to form.
- 14 BY MR. ROTTINGHAUS:
  - Q. That's your understanding?
- 16 A. That's my understanding.
- 17 Q. And that's your memory from 2012?
- 18 A. Yes.
- 19 Q. Now, at least on this slide it appears
- to be, again, referencing some of the duties of a
- distributor of controlled substances; is that
- 22 right?

24

12

- 23 A. Yes.
  - Q. And it specifically is referencing
- Section 1301.74(a) and (b) of the Code of Federal

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- <sup>1</sup> Regulations.
- A. Yes.
- Q. Let's look for a second at subsection
- (b) of this document. Once again, we're going to
- see language that you have seen before; correct?
- A. Yes.
- Q. And this is, again, restating what the
- Code of Federal Regulations says, and that is that
- the registrant shall design and operate a system
- to disclose to the registrant suspicious orders of
- controlled substances; correct?
- 12 A. Correct.

13

- Q. And then it goes on.
- If you'll go to the next page of this, in
- <sup>15</sup> bold face it says SOM Measurements; correct?
- 16 A. Yes.
- 17 Q. Do you believe SO stands for suspicious 18
- orders? 19 A. I believe so, yes.
- 20 Q. Now, as you look at the different topics
- on this slide, the first thing we see is
- controlled versus noncontrolled. Then we see cash
- 23 payment versus third-party payment; correct?
- 24 A. Yes.
  - Q. Is it your understanding that this slide

- <sup>1</sup> is conveying a belief, for lack of a better term,
- <sup>2</sup> that a potential red flag might be when
- <sup>3</sup> individuals are paying for controlled substances
- 4 with cash?
- 5 MR. KOBRIN: Object to form.
- <sup>6</sup> BY MR. ROTTINGHAUS:
- O. Rather than through insurance.
- 8 MR. KOBRIN: Object to form.
- 9 THE WITNESS: I'm not sure what the
- 10 intent of the person who put this presentation
- 11 together -- if that was the intent or not.
- 12 BY MR. ROTTINGHAUS:
- 13 Q. Does that make sense to you, that that
- could be a red flag when people are paying with
- cash versus third-party payments?
- 16 A. It could be.
- 17 Q. That's something you were aware of back
- 18 in 2012; correct?
- 19 A. Yes.
- 20 Q. A potential red flag?
- 21 A. Correct.
- 22 Q. And then it goes on to list other
- 23 measurements as well; does it not?
- A. It does.
- 25 Q. Now, at any point in 2012 at the time

- <sup>1</sup> right now. I'll hand that to your attorney. Are
- <sup>2</sup> you with me?
- A. Yes, I am.
- Q. Exhibit 9 appears to be some type of
- either email or calendar invite from you; correct?
- A. That is correct.
- Q. To different individuals at Giant Eagle?
- A. Yes.
- Q. And the subject lines says Narcotic
- Audit Application. 10
- 11 A. Yes.
- 12 Q. And this is dated January 9, 2013?
- 13 A. That's correct.
- 14 Q. And, again, this is at a point where you
  - are indeed manager of compliance?
- 16 A. Yes.
- Q. And you're referencing some documents
- for a conference call among participants regarding
- the narcotic audit application.
- 20 A. That's correct.
  - Q. Do you remember this document?
- 22 A. I do.

21

- 23 Q. Let's look at the second page of this
- document. At the top it says Store Requirements

Page 117

Summary; correct?

Page 115

- 1 you became manager of compliance for Giant Eagle
- <sup>2</sup> and the HBC warehouse, did you share with
- <sup>3</sup> individuals at HBC warehouse some of the
- 4 measurements or some of the factors that should be
- 5 taken into consideration in determining whether an
- 6 order might indeed be a suspicious order?
- MR. KOBRIN: Object to form.
- 8 THE WITNESS: Restate that question one
- <sup>9</sup> more time.

#### 10 BY MR. ROTTINGHAUS:

- Q. At any point in time after you took over
- 12 as manager of compliance in 2012, did you share in
- 13 writing any potential red flags that anyone at HBC
- <sup>14</sup> warehouse should be looking for in an effort to
- 15 determine whether any order could indeed be a
- 16 suspicious order?
- 17 MR. KOBRIN: Object to form.
- 18 THE WITNESS: I am not aware that
- <sup>19</sup> anything was communicated to the warehouse. But
- <sup>20</sup> I'm not -- I don't have a recollection that I did
- 21 any of that.
- 22 (HBC-Chunderlik Exhibit 9 was marked.)
- 23 BY MR. ROTTINGHAUS:
- Q. We may come back to this, but we're
- 25 going to look at another document, Exhibit 9,

- A. Yes.
- Q. Do you remember whether you authored
- <sup>3</sup> this document?
- A. I did, yes.
- Q. You correct me if I'm wrong, but as I
- <sup>6</sup> read through this document, it's my understanding
- that what you are trying to do is communicate in
- writing some of the requirements of the stores in
- <sup>9</sup> connection with the narcotic audit application; is
- 10 that right?

- A. That is correct.
- 12 Q. Why did you want to put this in writing?
  - A. Because these are procedures that were
- new to the store as to the application that we
- <sup>15</sup> were using, and I wanted to make sure that we had
- something to follow along during the conference
- 17 call.
- 18 Q. And would this be something that could
- that way be communicated in a uniform manner to all of the stores?
- 21
- MR. KOBRIN: Object to form.
- 22 THE WITNESS: Yes.
- 23 BY MR. ROTTINGHAUS:
- Q. Again, you wanted it in writing so
- <sup>25</sup> everybody at every store could see what the

<sup>1</sup> expectation was; correct? 2

A. Yes.

3 O. And then if there were questions, any 4 individual at any store could pick up the phone 5 and call you; right?

6 A. They could, yes.

7 Q. But they would also have something as guidance regarding the expectations in writing? 9

A. Yes.

10 Q. And that would be a resource for them; 11 correct?

12 A. Yes.

13

Q. And you felt this would be helpful?

14 A. I thought it would be helpful, yes.

15 Q. You wouldn't have prepared it if you

<sup>16</sup> didn't think it would be helpful?

A. It was a new application, and I wanted <sup>18</sup> to make sure that everybody understood. The

application that we were using was brand new. I

<sup>20</sup> wanted to make sure that they understood various <sup>21</sup> aspects of that program.

22 Q. And it was easier, in your opinion, to

23 make sure that was put in writing for everyone so

<sup>24</sup> that uniformly they would all understand how to

<sup>25</sup> use this application; correct?

1 little more clear as to does that include emails,

<sup>2</sup> other memos, or are you only talking about

<sup>3</sup> specific official policies?

MR. ROTTINGHAUS: Fair enough. Let's

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5 ask it again.

6 BY MR. ROTTINGHAUS:

Q. I believe you told me before that you do

not have any memory of any red flags being

provided as guidance in writing to any individuals

10 at HBC warehouse by you between 2012 and 2014; am

11 I correct?

12 MR. KOBRIN: Object to form.

13 THE WITNESS: Not by me.

14 BY MR. ROTTINGHAUS:

Q. So what I said is correct?

16 A. There may be others, but not by me.

17 Q. And when you say there may be others,

are you specifically aware of anything in writing

that was provided to individuals at HBC warehouse

regarding red flags to look for when determining

21 whether an order might indeed be a suspicious

order, or are you just speculating right now?

23 MR. KOBRIN: Object to form.

THE WITNESS: There are a lot of

documents that were in circulation. I may not

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24

17

18

19

25

A. This particular application, yes. 1

2 (HBC-Chunderlik Exhibit 10 was marked.) <sup>3</sup> BY MR. HUDSON:

Q. I've handed to your attorney what we've

5 marked as Exhibit 10. Now, I believe you told me

6 before that you don't recall between 2012 and 2014

<sup>7</sup> providing any written guidance regarding red flags

8 that individuals at HBC warehouse should be

<sup>9</sup> looking for with respect to determining whether an

10 order indeed is a suspicious order; correct?

11 MR. KOBRIN: Object to form.

12 THE WITNESS: Me specifically?

13 BY MR. ROTTINGHAUS:

14 Q. Yes.

17

15 A. Not me specifically, but there may have

<sup>16</sup> been other individuals that provided information.

Q. And again, we're talking about in

18 writing right now. And are you able to tell us

19 under oath that you are aware of anything in

<sup>20</sup> writing that was provided to provide guidance

21 regarding red flags to look for at HBC warehouse

<sup>22</sup> between 2012 and 2014?

23 MR. KOBRIN: Object to form. You're 24 going to remind him he's under oath and

<sup>25</sup> everything. When you say in writing, can you be a

1 know the exact -- specifically what was in each of

<sup>2</sup> those documents, but there are quite a few

<sup>3</sup> documents. Specifics I can't attest to.

4 BY MR. ROTTINGHAUS:

Q. In fairness to you, I'm only asking what

6 you know. And I don't expect you to be aware of

documents if you haven't seen them before. But in

fairness to me, I'm entitled to find out whether

you are specifically aware of anything. And

that's what I'm asking you. So I'll ask it again.

11 Are you, Mr. Chunderlik, specifically aware

12 of anything in writing being provided to any

individuals at HBC warehouse by you or at your

direction regarding red flags to look for when

attempting to determine whether an order might be

a suspicious order between 2012 and 2014?

A. Not by me specifically.

MR. KOBRIN: Object to form.

THE WITNESS: Not by me specifically.

BY MR. ROTTINGHAUS:

Q. And you say "not by me specifically."

But in all fairness, you're not even sure if there

was anything in writing provided by anyone during

that timeframe regarding red flags; correct?

MR. KOBRIN: Object to form. I think he

- 1 said he thought there were things in circulation
- <sup>2</sup> and in writing during that time period.
- THE WITNESS: Specifically, I don't know
- <sup>4</sup> what was in those particular documents. But there
- <sup>5</sup> are a lot of documents in the warehouse from
- <sup>6</sup> individuals at Giant Eagle.
- <sup>7</sup> BY MR. HUDSON:
- 8 Q. And your attorney can try to tell you
- <sup>9</sup> what to say all he wants, but the reality is under
- 10 oath, you can't tell us that you are specifically
- <sup>11</sup> aware of any; correct?
- MR. KOBRIN: I object to that.
- THE WITNESS: I cannot tell that.
- 14 BY MR. ROTTINGHAUS:
- Q. So referring to Exhibit 10, to make sure
- 16 that nobody is confused here, I'm referring to a
- <sup>17</sup> document that's after 2014. This is an email
- <sup>18</sup> dated August 20, 2015. Okay?
- 19 A. Yes.
- Q. Now, this is after a point in time when
- <sup>21</sup> HBC warehouse had stopped distributing any
- <sup>22</sup> Schedule IIIs including hydrocodone combination
- <sup>23</sup> products; correct? Let me back up. I may have
- <sup>24</sup> misstated something.
- This document was created at a point in time

- 1 A. Correct.
- Q. Do you remember this email?
- 3 A. I have a vague recollection of this

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Page 125

- 4 email, yes.
- 5 Q. And you did indeed receive it at the
- 6 time; correct?
- 7 A. Yes.
- 8 Q. If we look at paragraph one, the first
- 9 thing in the notes in paragraph number one, it
- 10 states, "Keep engaged with the DEA through all
- 11 steps in the process."
- 12 A. Correct.
- Q. And that makes sense to you; right?
- 14 A. Yes
- Q. And that's what you would have told
- anybody asking you how to keep the DEA happy. You
- would say "Keep them engaged"; correct?
- 8 MR. KOBRIN: Object to form.
- 19 THE WITNESS: It would stand -- I would
- 20 agree to that.
- 21 BY MR. ROTTINGHAUS:
- Q. I mean, you don't disagree with that
- 23 statement; right?
- A. No. I don't disagree with that.
- Q. And then paragraph number two, read for

Page 123

- <sup>1</sup> when HBC warehouse was no longer distributing
- <sup>2</sup> hydrocodone combination products; correct?
- 3 A. That is correct.
- 4 Q. Because they stopped doing so in 2014;
- 5 correct?
- 6 A. That is correct, yes.
- Q. This is an email from Mr. -- at the top
- 8 it's from Mr. Carlson, and he sends it to a few
- <sup>9</sup> individuals, and I don't see your name on there.
- 10 Correct?
- 11 A. That is correct.
- Q. You'll see why I'm asking you about this
- 13 document in just a second. But what Mr. Carlson
- 14 says is, "Jill and Cheryl, see the guardrails by
- <sup>15</sup> Emdeon below"; correct?
- 16 A. Yes.
- Q. And I'm not going to read the rest of
- 18 that sentence right now. Right below that email
- 19 appears to be an email from Mr. Millward dated the
- 20 same date. And on this email you are one of
- 21 several recipients; correct?
- 22 A. Yes.
- Q. And this is an email from Mr. Millward,
- <sup>24</sup> and he's distributing his notes from a recent
- 25 Thrifty White visit?

- <sup>1</sup> me what that first sentence says.
- A. "It is critical to have a robust
- <sup>3</sup> suspicious order monitoring program."
- Q. And, again, as of 2015, you had no
- <sup>5</sup> reason to disagree with that statement either, did
- 6 you?
- 7 A. No.
- Q. And then it states, "Relying on
- <sup>9</sup> thresholds is not good enough for the DEA."
- <sup>10</sup> Correct?

13

- 11 A. It does say that, yes.
- Q. And you agree with that as well; right?
  - A. Yes.
- Q. If you go down a couple of paragraphs,
- 15 there are some examples of -- it says Examples of
- <sup>16</sup> Flags; correct?
  - A. Yes.
- Q. As you read this, do you believe that
- Mr. Millward is probably referencing examples of red flags?
- A. I would believe so.
  - Q. And one of those examples is form of
- <sup>23</sup> payment, and it the states cash versus medical
- <sup>24</sup> insurance; correct?
- A. Correct.

Q. And we talked about that before. And

- <sup>2</sup> you agree that an example of a red flag for <sup>3</sup> purposes of determining whether an order might be
- 4 suspicious is what percentage or what share of a
- <sup>5</sup> pharmacy's clients are paying with cash versus
- 6 utilizing medical insurance; right?
- MR. KOBRIN: Object to form.
- 8 Misrepresents the evidence.
- BY MR. ROTTINGHAUS:
- 10 Q. I'm asking for your personal experience.
- 11 In your experience --
- 12 A. Could you rephrase your question.
- 13 Q. You worked on the retail pharmacy side
- 14 for a long time; correct?
- 15 A. Yes.
- 16 Q. And as of 2015, you were aware --
- 17 A. In the retail -- I worked in the
- corporate office from 1990 to the present. I
- didn't work necessarily as a dispensing pharmacist
- at that point in time.
- 21 Q. You did at some point work as a
- <sup>22</sup> dispensing pharmacist.
- 23 A. From 1990, from 1980 to 1990.
- 24 Q. And after 1990, you were heavily
- <sup>25</sup> involved in training pharmacy technicians?
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- 1 A. Correct.
- Q. And individuals who would be training
- 3 pharmacists and pharmacy technicians; correct?
- Q. And one thing you were aware of at least
- 6 as of 2015 was that if a pharmacy has clients
- 7 coming into the pharmacy and a majority of them
- 8 are paying with cash versus medical insurance,
- <sup>9</sup> that could, could be a red flag for a suspicious
- 10 order; correct?
- 11 A. Possible.
- 12 Q. So you have no reason to disagree with
- 13 that being an example of a potential red flag?
- 14 A. No.
- 15 Q. And then also under that statement of
- 16 examples is paragraph number two, and it says,
- "Geographical relationship of the prescriber and
- patient to the pharmacy"; correct?
- 19 A. Correct.
- Q. And you tell me if you agree or
- 21 disagree. But if a pharmacy has patients driving
- 22 from hundreds of miles away to refill
- 23 prescriptions at that pharmacy and the pharmacy is
- 24 then ordering medications from HBC warehouse, you
- <sup>25</sup> would want HBC warehouse to at least be cognizant

- 1 of that: correct?
- MR. KOBRIN: Object to form.
- THE WITNESS: I would agree with that.
- BY MR. ROTTINGHAUS:
  - Q. In other words, you've heard of the
- phrase doctor shopping; correct?
- A. I have.
- Q. And you're aware of the concept that
- sometimes individuals who have a problem abusing
- prescription medications will sometimes try to
- take medication prescriptions to different
- pharmacies until they can get them filled;
- 13 correct?

15

- 14 A. I have, yes.
  - Q. And you are aware not just in 2015, but
- <sup>16</sup> in 2009, 2010, 2012 that if a pharmacy had
- patients driving a long distance just to come to
- one particular pharmacy to get their medication
- refilled, that could be a sign of a suspicious
- order; correct?
- 21 A. Could be.
- 22 Q. And then paragraph number three
- 23 discusses combinations of the controls being
- <sup>24</sup> dispensed. And you're aware that hydrocodone
- combination products can be prescribed in
  - Page 129

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- <sup>1</sup> different amounts; correct?
- A. Yes.
- Q. Is one of them a 30 milligram?
- A. Not 30 milligram, no.
- Q. Do you remember the different
- <sup>6</sup> measurements of hydrocodone in the hydrocodone
- combination products?
- A. Yes.
- Q. Some are larger dosages of hydrocodone
- 10 than others?
- 11 A. Yes.
- 12 Q. And if a pharmacy is ordering an
- inordinate number of high dose hydrocodone
- combination products, in other words, a high dose
- of the hydrocodone in that medication, that could
- be also a red flag for a suspicious order;
- 17 correct?
- 18 MR. KOBRIN: Object to form. Are you
- talking about the pharmacies ordering from the
- 20 warehouse?
- 21 MR. ROTTINGHAUS: Yes.
  - MR. KOBRIN: Misrepresents the evidence.
- 23 THE WITNESS: Could you restate the
- 24 question.
- 25

Page 130 Page 132 1 BY MR. ROTTINGHAUS: 1 well? A. Yes. Q. Let me ask you: You said you got this <sup>3</sup> email back in 2015. Where you see paragraph three Q. There's been testimony in this case by a 4 representative for the company that these reports 4 referencing "combination of controls being <sup>5</sup> dispensed," what do you interpret that to mean? started coming out in October of 2013. A. I'm not sure what Joe meant by that. It Do you have any reason to disagree with that? would be only speculation on my part, but A. I do not, no. 8 combination of controls could be more than one Q. Do you know whether you were a recipient control, not necessarily a combination product. on a regular basis of these daily threshold 10 Q. In other words, it could be hydrocodone reports? 11 and another controlled substance? 11 A. Yes. 12 12 Q. Did you get them every day? A. Not necessarily hydrocodone, but there 13 13 could be other controlled substances, other A. Yes. 14 <sup>14</sup> medication as well. Q. Do you know why you were one of the 15 Q. Did you have any questions about what he individuals receiving these reports? <sup>16</sup> was communicating at the time in 2015 when he sent A. Because I was part of the compliance 17 <sup>17</sup> this email to you? team. 18 A. Not specifically, no. Q. Do you know what the expectation was 19 Q. Do you remember picking up the phone or that you, Mr. Chunderlik, would do with these <sup>20</sup> walking down to his office and asking him what he reports when you received them? 21 was talking about and why he was sending you these 21 A. I would review these reports when they 22 notes? 22 came out every day. 23 23 A. Joe and I worked very closely together. Q. And after you reviewed them, what was 24 And I did not have any reason -- our cubicles were the expectation as to what you would do with them? pretty much right next to each other. So there A. I would review. If I felt that anything Page 131 Page 133 <sup>1</sup> was no reason for me to specifically go to his <sup>1</sup> could be unusual, I would bring it to somebody's <sup>2</sup> attention. <sup>2</sup> area to inquire about this. Q. In part because you already knew what Q. Well, isn't it fair to say that the fact <sup>4</sup> red flags to look for; is that right? 4 that each of these medications on Exhibit 11 were A. I had an idea, yes. <sup>5</sup> indeed exceeding thresholds by three times could Q. And again, however, that's not something 6 in and of itself be unusual? that as of 2014 you had ever communicated to any A. Taken from that one specific aspect, it individuals at the HBC warehouse in writing, to can be. 9 the best of your memory? Q. So one thing you would want to do when 10 MR. KOBRIN: Object to form. Asked and you saw these daily threshold reports is make sure 11 somebody was investigating these to make sure that answered. 12 indeed there was some explanation for why these 12 BY MR. ROTTINGHAUS: 13 orders were exceeding thresholds? O. Correct? A. I have answered that question, yes. MR. KOBRIN: Object to form. 15 15 Q. The answer was I'm correct? THE WITNESS: Restate that. 16 A. Yes. BY MR. ROTTINGHAUS: 17 Q. Sure. You expected someone to be (HBC-Chunderlik Exhibit 11 was marked.) investigating each of these orders that exceeded 18 BY MR. HUDSON: 19 Q. I'm going to show you now what's been thresholds to determine why they were indeed <sup>20</sup> marked as Exhibit 11. I want to give you a chance exceeding thresholds; correct? 21 to look at it before I ask you. MR. KOBRIN: Object to form.

22

25

<sup>24</sup> reviewing it.

25 threshold report. Is that your understanding as

Do you have Exhibit 11 in front of you, sir?

Q. This is what I understand to be a daily

22

23

24

A. Yes.

THE WITNESS: I'm not sure I would

23 expect somebody to be looking at this report and

<sup>1</sup> BY MR. ROTTINGHAUS:

- Q. Do you know who you would expect to be doing it as the manager of compliance?
- A. I was one of the persons who was <sup>5</sup> reviewing this report as well as some of the other <sup>6</sup> recipients of, and I don't know who else at the
- time was seeing these reports as well.
- Q. When you indeed did investigate why or <sup>9</sup> whether any order was exceeding a daily threshold
- 10 for a reason, did you try to document what you 11 were doing to investigate that?
- 12 A. No written documentation that I have a 13 recollection of.
- 14 Q. Are you able to tell us then what you <sup>15</sup> did on a daily basis with respect to these daily threshold reports?
- 17 A. I would review --
- 18 MR. KOBRIN: Object to form.
- 19 THE WITNESS: I would review each line
- 20 to look at the store and determine if I felt that
- 21 anything was unusual or out of line that would
- <sup>22</sup> require further investigation.
- 23 BY MR. ROTTINGHAUS:
- Q. Do you know whether there was an <sup>25</sup> expectation that any of these controlled

various pharmacies and telling them do not

- <sup>2</sup> dispense these medications until we are able to
- 3 conduct due diligence to find out why this order

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- was exceeding the daily threshold?
- MR. KOBRIN: Object to form.
- THE WITNESS: Could you repeat that?
- BY MR. ROTTINGHAUS:
  - Q. Sure. Do you know whether there was an
- expectation that someone, someone on this
- compliance team you told us about, would be
- 11 contacting these various pharmacies to find out
- 12 why their orders were exceeding daily thresholds
- on a daily basis?

15

- 14 MR. KOBRIN: Object to form.
  - THE WITNESS: There were some instances
- when that did occur.
- BY MR. ROTTINGHAUS:
- Q. That's not my question. My question is:
- Do you know why there was an expectation that
- someone on the compliance team would be contacting
- these various pharmacies whose orders were
- exceeding thresholds on a daily basis?
- 23 MR. KOBRIN: Object to form.
- 24 THE WITNESS: I would say that's one of the reasons why we produced this report that that
- Page 135
- <sup>1</sup> substances that were exceeding thresholds on a
- <sup>2</sup> daily basis would be shipped before someone did
- <sup>3</sup> due diligence to find out why they were exceeding
- 4 thresholds?
- A. Say that again.
- Q. Do you know whether there was an
- <sup>7</sup> expectation as to whether these medications that
- 8 were on this daily threshold report would indeed
- <sup>9</sup> be shipped to the pharmacy before someone did due
- 10 diligence to determine why they were exceeding the
- 11 daily threshold?
- 12 MR. KOBRIN: Object to form.
- 13 THE WITNESS: If something was on the report, it had already been shipped.
- 15 BY MR. ROTTINGHAUS:
- 16 Q. In other words, there was not an
- 17 opportunity to actually do the due diligence and
- 18 find out why these medications were exceeding
- 19 threshold before they had been shipped the way 20 these threshold reports came out?
- 21 A. That's correct.
- 22 Q. They had already gone to the pharmacy?
- 23 A. Yes.
- 24 Q. Do you know whether there was an
- <sup>25</sup> expectation that anyone would be contacting the

- Page 137
- 1 would happen.
- <sup>2</sup> BY MR. ROTTINGHAUS:
- Q. Do you know who was expected to make --
- <sup>4</sup> I'm sorry. Let me ask it again.
- Do you know who was expected to communicate
- 6 with these various pharmacies to find out why
- their orders were exceeding daily thresholds?
- A. It could be a number of individuals,
- myself included.
- Q. Was there anything put in writing to
- 11 provide guidance to anyone on this compliance team
- 12 as to who should be contacting these various
- 13 pharmacies?

- A. We communicated with each other when we
- did that. Whether we had anything in writing, I'm
- not sure that there was a requirement for that.
- Q. Are you telling this court and jury that
- on a daily basis, there was communication among
- your team as to every one of these orders that
- were exceeding thresholds?
- 21 MR. KOBRIN: Object to form.
  - THE WITNESS: I would say yes.
- BY MR. ROTTINGHAUS:
- Q. And under oath you're able to tell this
- <sup>25</sup> court and jury that somebody was contacting each

- <sup>1</sup> of these pharmacies on a daily basis to the extent
- <sup>2</sup> the pharmacy was exceeding its order or -- excuse
- <sup>3</sup> me -- its threshold?
- A. I did not say contacting the pharmacy.
- <sup>5</sup> Discussion amongst the compliance group.
  - Q. I misunderstood you. I'm sorry.
- Do you have any memory as to what those
- <sup>8</sup> discussions would entail among the compliance
- 9 group?
- A. Not specifically.
- Q. And this compliance group you're telling
- 12 us about, who did that entail? You and who else?
- A. Myself, Joe Millward, Greg Carlson on an
- <sup>14</sup> occasional basis. I'm not sure who the other
- <sup>15</sup> folks were on the email.
- MR. KOBRIN: Are you talking about on
- <sup>17</sup> this particular report, Tom, or are you talking
- <sup>18</sup> about generally?
- MR. ROTTINGHAUS: Generally.
- 20 BY MR. ROTTINGHAUS:
- Q. If you don't know, it's okay. I'm just
- <sup>22</sup> wondering if you know.
- A. I just know -- I don't know. There were
- <sup>24</sup> other individuals, but I can't remember exactly
- <sup>25</sup> which ones were on the report and getting this
  - Page 139

- <sup>1</sup> report.
- Q. Is it fair to say that looking back,
- <sup>3</sup> you're not sure that everyone was in communication
- 4 as to who would be following up on every one of
- 5 these daily threshold reports every day?
- 6 MR. KOBRIN: Object to form.
- <sup>7</sup> Misrepresents his testimony.
- BY MR. ROTTINGHAUS:
- <sup>9</sup> Q. I don't want to misrepresent your <sup>10</sup> testimony.
- A. I'm sorry. Could you repeat that
- again.Q. Sure. I don't want to misrepresent your
- 14 testimony. I just want to see if you can give us
- <sup>15</sup> an answer. And if you can't, just tell us.
  - Is it fair to say that sitting here today,
- you're not sure you can say with certainty that
- 18 someone was following up on a daily basis with
- $^{19}$  respect to every one of the orders that exceeded
- <sup>20</sup> threshold?

16

25

- MR. KOBRIN: Object to form.
- THE WITNESS: May not be contacting the
- 23 store, but reviewing this document.
- 24 BY MR. ROTTINGHAUS:
  - Q. Understood that it's getting reviewed.

- 1 And by the time it's getting reviewed, all of
- <sup>2</sup> these orders that have exceeded their thresholds
- 3 have already shipped out to the pharmacy; correct?
- A. That's correct.
- Q. And isn't it fair to say, and you tell
- 6 me if I'm wrong, but is it fair to say that you
- <sup>7</sup> cannot tell us with any confidence that on a daily
- <sup>8</sup> basis, someone was following up with every
- 9 pharmacy who had an order that exceeded the daily
- threshold to find out why it was exceeding the
- 11 daily threshold?

12

- MR. KOBRIN: Object to form.
- THE WITNESS: I can't say that every
- 14 store was called.
- 15 BY MR. ROTTINGHAUS:
- Q. Isn't it fair to say that you really
- 17 don't know whether there was a good answer for why
- 18 some of these pharmacies were exceeding their
- 19 daily thresholds if the pharmacies weren't
- 20 contacted?
- MR. KOBRIN: Object to form.
- THE WITNESS: There are many different
- 23 things that went into why or when a store would be
- 24 contacted.

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- <sup>1</sup> BY MR. ROTTINGHAUS:
- Q. Tell us what things went into when and
- <sup>3</sup> why a store would be contacted.
- 4 A. Some of the stores aren't here. Because
- <sup>5</sup> of the way this report was generated, stores would
- 6 show up -- they could show up in the middle of a
- 7 month and be on the report by the end of the
- 8 month, and maybe they had not had an increase in
- <sup>9</sup> purchases for that particular situation. That may
- 0 be one that I could think of.
- Q. Some stores would show up on this daily
- threshold report within the first ten days of the
- month, wouldn't they?
- MR. KOBRIN: Object to form.
- THE WITNESS: They could.
- 16 BY MR. ROTTINGHAUS:
- 7 Q. And you're not able to tell us sitting
- 18 here today that you're confident that those
- 19 stores, whenever they showed up on this threshold
- 20 report, were always contacted to find out why they
- 21 might be exceeding the daily threshold?
- MR. KOBRIN: Object to form. He's talked about how they did follow-up also.
  - 4 MR. ROTTINGHAUS: You can coach him all
- 25 you want, but I just want an answer.

MR. KOBRIN: I'm not coaching him. You <sup>2</sup> keep asking him the same question and trying to

<sup>3</sup> insert your own spin on his answers.

<sup>4</sup> BY MR. ROTTINGHAUS:

- Q. You can answer it however you want, sir.
- 6 A. Repeat the question.
- Q. Isn't it fair to say that regardless of
- 8 when during the month a store showed up on this
- <sup>9</sup> daily threshold report, that you are not certain
- 10 that someone contacted that store to do any
- 11 investigation in an attempt to find out why the
- 12 store was indeed exceeding the daily threshold?
- 13 A. I can't --

14 MR. KOBRIN: This specific report or all 15 reports?

16 MR. ROTTINGHAUS: The objections are <sup>17</sup> getting a little excessive now. They can be to 18 the form.

<sup>19</sup> BY MR. ROTTINGHAUS:

20 Q. But you can answer the question. I'll 21 ask it again.

22 MR. KOBRIN: I'm going to get it on the <sup>23</sup> record. I'm not clear, and this might be my

<sup>24</sup> fault. But that question wasn't clear to me if

you meant -- you were pointing to the exhibit

1 BY MR. ROTTINGHAUS:

Q. And to your knowledge, no one else did

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<sup>3</sup> either; correct?

A. I'm not quite sure of that.

Q. From 2012 until 2014, do you have a

6 specific recollection of any investigation that

<sup>7</sup> was ever performed by you to determine why a store

was indeed exceeding its daily threshold?

A. There may have been instances when

during an investigation I would have called a

11 store.

12 Q. Are you positive you did so, or are you

13 just thinking that could have happened?

14 A. I'm positive within that timeframe that

15 I would have done it at some point in time. Q. When you did that, did you take the time to document, whether it be in an email or in a

file or in any notes, that you had indeed

contacted the store and had been given some

20 reassurance that the order that was exceeding the

21 daily threshold didn't have any characteristics to

22 lead you to conclude that it might be a suspicious

23 order?

24 A. I don't have anything. I don't believe

<sup>25</sup> I have anything in writing, no.

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<sup>1</sup> while you asked it -- if you're referring to this

<sup>2</sup> particular exhibit or if you're referring to the

<sup>3</sup> entire multiyear period that this report was run.

<sup>4</sup> BY MR. ROTTINGHAUS:

Q. Isn't it fair to say, sir, that

<sup>6</sup> regardless of when a store showed up on a daily

<sup>7</sup> threshold report, from 2013 on, you cannot say

8 with any certainty whether on a daily basis each

<sup>9</sup> store was contacted to determine why it was

<sup>10</sup> exceeding its daily threshold?

11 A. I can't say that each store was

12 contacted.

16

25

Q. And sitting here today, you really don't 14 know when they were contacted and when they

<sup>15</sup> weren't contacted; correct?

A. Not at this point in time.

17 Q. And you personally never prepared any <sup>18</sup> document to provide guidance for any individuals

as to when or why they might want to contact a

<sup>20</sup> store if it indeed exceeded the daily threshold;

21 correct?

22 MR. KOBRIN: Object to form.

THE WITNESS: I did not provide any 23

document. 24

Page 145 Q. To your knowledge, did anybody at Giant

<sup>2</sup> Eagle or HBC keep any logs or notes or

<sup>3</sup> documentation of any follow-up when it was done

4 with any store in an effort to determine why the

<sup>5</sup> store was exceeding its daily threshold?

A. There were --

MR. KOBRIN: Object to form.

THE WITNESS: There were instances when

that was done.

BY MR. ROTTINGHAUS:

Q. Was there any guidance to those

12 individuals as to when they should prepare that

documentation or when they shouldn't, or do you

think it was just done -- it was created when

someone did indeed contact the store?

A. Yes.

16

17 Q. I asked you a couple of questions. I

<sup>18</sup> didn't mean to confuse you. So just to make sure

<sup>19</sup> we're following each other, is it your belief

20 sitting here today that when a store was contacted

and there was some follow-up investigation with a

store, it would get documented in some form or

23 another?

24 MR. KOBRIN: Object to form.

25 THE WITNESS: I have seen documentation

1

12

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- <sup>1</sup> of that type, yes.
- <sup>2</sup> BY MR. ROTTINGHAUS:
- Q. And as manager of compliance, that's
- 4 what you would have expected of the people working
- 5 under you.
- 6 MR. KOBRIN: Object to form.
- 7 THE WITNESS: At this point in time,
- 8 there wasn't anybody working under me.
- 9 BY MR. ROTTINGHAUS:
- Q. As manager of compliance, you would have
- $^{11}\,$  expected that when someone did indeed contact a
- 12 store to do some type of follow-up to find out why
- 13 the store was exceeding its threshold, there would
- 14 be an email or some form of documentation of that?
- MR. KOBRIN: Object to form.
- THE WITNESS: Was it my expectation?
- 17 BY MR. ROTTINGHAUS:
- 18 Q. Yes.
- A. Just rephrase that question or restate
- 20 the question.
- Q. First let me back up. You do recall
- 22 locations where you would see an email from
- 23 someone between 2012 and 2017 where they
- <sup>24</sup> documented in an email or some other way that they
- <sup>25</sup> had followed up with a store about an order; is

- A. There may have been instances of that.
- Q. You do recall some of those?
- A. I do, yes.
  - Q. And that would make sense that they
- <sup>5</sup> would be communicating with the team in writing to
- 6 let them know they had followed up; correct?
- A. There may be some other folks that they
- 8 communicated with that I was part of the email.
  - Q. And that's what you would expect; right?
- MR. KOBRIN: Object to form. He's
- 11 already answered.
  - THE WITNESS: I don't necessarily know
- 13 if I expect that.
- 14 BY MR. ROTTINGHAUS:
  - Q. You're the manager of compliance.
- 16 A. I am.
- Q. You had certain expectations as to how
  - 8 things would be handled to make sure that HBC
- <sup>19</sup> warehouse was complying with the Controlled
- 20 Substances Act; correct?
- MR. KOBRIN: Object to form.
- THE WITNESS: If I knew somebody was
- 23 communicating, I wouldn't necessarily need to see
- 24 it in writing.

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- 1 BY MR. ROTTINGHAUS:
- Q. Understood. But you did have certain
- <sup>3</sup> expectations as to how things would be handled to

Page 149

- 4 make sure that HBC warehouse was complying with
- <sup>5</sup> its duties under the Controlled Substances Act;
- 6 correct?
- 7 MR. KOBRIN: Object to form. Asked and
- 8 answered.
- 9 THE WITNESS: I think I have answered
- that question.
- 11 BY MR. ROTTINGHAUS:
- Q. Is the answer "yes" or "no"?
- MR. KOBRIN: Object to form.
- 14 THE WITNESS: In certain situations, I
- <sup>15</sup> would expect to see some documentation, not
- necessarily in all situations.
- 17 (HBC-Chunderlik Exhibit 12 was marked.)
- 18 BY MR. ROTTINGHAUS:
- 19 Q. I'm going to show you what's been marked
- 20 as Exhibit 12. Are you with me?
- A. I am, yes.

22

- Q. I think Exhibit 12 is a two-page
- 23 document that's, once again, an email chain. Does
- <sup>24</sup> it appear that way to you as well?
  - A. Yes, it does.

- rage
- 1 that right?
- 2 A. That is correct.
- <sup>3</sup> Q. And that's what you would have expected
- 4 them to do; right?
- 5 MR. KOBRIN: Object to form.
- 6 THE WITNESS: I'm not sure I would have
- <sup>7</sup> expected that.
- 8 BY MR. ROTTINGHAUS:
- 9 Q. You talked about multiple individuals on
- 10 this team for compliance who are getting these
- 11 daily threshold reports, and in some way, ideally,
- 12 you would want your team members to be
- 13 communicating with each other about who was doing
- 14 what to follow up on those daily threshold
- 15 reports; correct?
- A. We were all in the same area, and it was
- 17 very easy to have verbal communication between
- 18 myself and the other individuals that were working
- 19 on that team. I didn't necessarily see a need for
- <sup>20</sup> any written documentation when I was talking to
- 21 folks or when we were talking amongst ourselves.
- Q. Although, on some occasions, you did see
- written documentation that someone had taken steps
   to contact a pharmacy to find out why they were
- <sup>25</sup> exceeding a threshold?

- Q. If we go to the second page, this email <sup>2</sup> starts on November 14 at 8:50 a.m.; correct?
- 3 A. Yes.
- 4 Q. And it's from Kayla Voelker?
- 5 A. Yes.
- 6 Q. It's my understanding that oftentimes
- Kayla would be the person who would email these daily threshold reports.
- 9 MR. KOBRIN: Object to form.
- 10 BY MR. ROTTINGHAUS:
- 11 Q. I may be incorrect. Do you know?
- 12 A. I don't necessarily know if it was
- 13 Kayla.
- 14 Q. At least on this day, it appears that
- 15 Kayla was emailing the group to let them know that
- 16 there had been two pharmacies exceeding the
- <sup>17</sup> purchasing thresholds for certain controlled
- 18 substances so far that month; is that right?
- 19 A. Correct.
- 20 Q. This was dated November 14.
- 21 A. Yes.
- 22 Q. Then if we flip to the first page of
- 23 this document, I think there's a response by
- <sup>24</sup> Mr. Millward, and you're copied on the response.
- 25 His response actually is including a couple of
  - Page 151
- <sup>1</sup> individuals named Todd and Bobby.
- A. Correct.
- 3 Q. And they were with Giant Eagle as well?
- A. Yes.
- Q. Or did they work at the HBC warehouse?
- A. No. They did not work at the warehouse.
- Q. And at least in this case, Mr. Millward
- <sup>8</sup> is documenting that he is asking them to check
- <sup>9</sup> with these two stores, and he's referencing an
- <sup>10</sup> attached spreadsheet which I'm not sure I have,
- but he's asking them to see if the increase in
- <sup>12</sup> ordering is legitimate; correct?
- 13 A. He is, yes.
- Q. And he's proposing some questions that
- <sup>15</sup> could be asked in conducting that inquiry; right? 16
  - A. Yes.
- 17 Q. One of the questions -- and he's got, I
- <sup>18</sup> think, six different questions here. One of them
- 19 is: "Has the store experienced an overall
- <sup>20</sup> increase in prescription volume compared to the
- 21 last year, and, if so, what's the percentage
- 22 increase?"
- 23 MR. KOBRIN: Object to form.
- 24 THE WITNESS: Yes.

25

<sup>1</sup> BY MR. ROTTINGHAUS:

Q. Then he suggests asking if the pharmacy

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- <sup>3</sup> has had an acquisition in the last year; correct?
  - A. I see that, yes.
- Q. Then asks: "Has a new physician
- practice opened in the geographic location within
- the last year?" Correct?
- MR. KOBRIN: Object to form.
- THE WITNESS: Yes.
- BY MR. ROTTINGHAUS:
  - Q. Another question is whether the pharmacy
- 12 has a patient or multiple patients requiring the
- same drugs?

11

15

- 14 MR. KOBRIN: Object to form.
  - THE WITNESS: Yes, I see that.
- BY MR. ROTTINGHAUS:
- Q. And then he has just a couple of
- additional factors to consider; correct?
- 19 A. Yes.
- 20 Q. And these appear to be questions that in
- your mind would be good questions to ask a
- pharmacy when determining whether an order they

Q. Based on one occasion in November of

- have that is exceeding thresholds has a good
- reason; correct?
- A. Yes.
  - Page 153
- <sup>2</sup> 2013, we see all of these things being put to
- 3 writing?

11

- A. Yes.
- MR. KOBRIN: Object to form.
- 6 BY MR. ROTTINGHAUS:
- Q. You're not sure whether this type of
- 8 input was given on a daily basis or this type of
- inquiry was followed with any pharmacies on a
- 10 daily basis; is that right?
  - MR. KOBRIN: Object to form.
- 12 THE WITNESS: Not to this level.
- 13 BY MR. ROTTINGHAUS:
- Q. Now, as I understand from the testimony
- of other individuals when medications would ship
- 16 from HBC pharmacy, they would be going to one of
- 17 the HBC -- I'm sorry -- one of the Giant Eagle --
- let me back up.
- 19 It's my understanding when medications would
- 20 ship from HBC warehouse, they would be going to
- one of the 200 or so Giant Eagle pharmacies --
  - A. That's correct.
- 23 Q. -- operating in five different states;
- 24 correct?

22

25 A. Yes.

- <sup>1</sup> Q. Once a pharmacy receives medications,
- <sup>2</sup> I'm assuming, and you correct me if I'm wrong,
- 3 they may dispense those medications the same day,
- 4 the next day or two weeks later?
- 5 MR. KOBRIN: Object to form.
- 6 THE WITNESS: That could be possible,
- <sup>7</sup> yes.
- 8 BY MR. ROTTINGHAUS:
- <sup>9</sup> Q. The idea in general theory is a pharmacy
- 10 doesn't want to have too much stuff stocked on its
- 11 shelves at any given point in time so that it can
- 12 kind of efficiently maintain its inventory; right?
- A. I would agree, yes.
- Q. So it would not surprise you if some of
- 15 the Giant Eagle pharmacies that were receiving
- <sup>16</sup> orders for controlled substances were indeed
- 17 distributing those -- I'm sorry -- were indeed
- <sup>18</sup> selling or dispensing those controlled substances
- <sup>19</sup> within a matter of either hours or days after they
- <sup>20</sup> received them?
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't know if I could
- 23 say with any degree of certainty that that was
- <sup>24</sup> always the case.
- 25

- Page 156
- $^{\mbox{\scriptsize 1}}~$  the daily threshold report was issued and an
- <sup>2</sup> inquiry was made on November 14 about two
- <sup>3</sup> pharmacies, even as of November 25, someone had
- 4 not yet had an opportunity to -- I think I'm
- <sup>5</sup> mistaken. Forgive me. I think I'm being
- 6 misleading, and I didn't mean to.
- Part of the inquiry that's being done, and I
- 8 skipped through an email, was on November 18, Todd
- 9 Roahrig sent an email asking someone named Tony to
- 10 give some information regarding the clinics and
- 11 their names and numbers that might be referring
- patients to these pharmacies; is that right?
- A. That looks to be, yes.
- Q. And then on November 25, there's an
  - email providing information regarding those
- 16 clinics; is that right?
- 17 A. Yes.
  - Q. So at least 11 days after this initial
- 19 inquiry was raised, it appears that people are
- 20 still trying to investigate at least which clinics
- 21 might be prescribing for patients that are coming
- 22 to these pharmacies?
- MR. KOBRIN: Object to form.
- 24 Misrepresents the evidence.
- THE WITNESS: I don't know what would

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### 1 BY MR. ROTTINGHAUS:

- Q. My question is a little different.
- But you would agree in general that once a
- 4 pharmacy received an order for controlled
- <sup>5</sup> substances, those controlled substances might
- <sup>6</sup> leave the shelves and get dispensed within hours
- <sup>7</sup> of receipt or they may sit there for a few days
- 8 before they're picked up or dispensed; right?
- 9 A. They may, yes.
- Q. At least with respect to this inquiry
- 11 that's being done that started on November 14, if
- 12 you go to the top of the first page of Exhibit 12,
- 13 we see an email dated 10 days or 11 days later,
- <sup>14</sup> November 25; correct?
- 15 A. Yes.
- Q. And this email is providing some
- 17 information regarding the pharmacies that
- <sup>18</sup> Mr. Millward was referencing should be asked some
- 19 questions; correct?
- 20 A. Yes.
- Q. And then in that email, it says, "Tony
- 22 will continue to do his due diligence on those."
- 23 Is that right?
- 24 A. Yes.
- Q. So does it appear to you that although

<sup>1</sup> have taken place November 18 and November 25. I

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- <sup>2</sup> don't know that that was the first time that there
- <sup>3</sup> had been any conversation or any other
- <sup>4</sup> correspondence.
- 5 (HBC-Chunderlik Exhibit 13 was marked.)
- 6 BY MR. ROTTINGHAUS:
- Q. I show you what we've marked as
- 8 Exhibit 13, which is reference number 1001. This
- 9 is an email that starts out at the bottom on
- 10 January 10, 2014; correct?
- 11 A. Yes.
- Q. This is, again, an email from
- 13 Ms. Voelker stating that one pharmacy had exceeded
- the purchasing thresholds so far that month and
- we're only ten days into the month; correct?
- 16 A. Yes.
- Q. And then right above that, Mr. Millward
- 18 provides some input, and you're copied on the
- email, where he states that store 8 is flagged as
- 20 having hit their threshold for total hydrocodone
- 21 products?

- A. Yes.
- Q. And then he asks if someone can please
- 24 see if this is an anomaly or if the orders should
- <sup>25</sup> be considered suspicious; correct?

Page 158 Page 160

- A. Correct.
- Q. And then that same day, Mr. Roahrig
- <sup>3</sup> responds that he had spoken to someone at the pharmacy.
- 5 A. That's what that appears to be, yes.
- Q. And at least it appears that the inquiry
- <sup>7</sup> he did was he determined that it was cold and did
- 8 he say cough -- cough and cold season and this
- <sup>9</sup> medication is one that's used to treat coughs and
- 10 colds.
- 11 A. Yes.
- 12 MR. KOBRIN: Object to form.
- 13 BY MR. ROTTINGHAUS:
- 14 Q. From his email are you able to tell
- whether he did any additional inquiry?
- 16 A. I cannot tell from this email if there
- was anything additional.
- 18 (HBC-Chunderlik Exhibit 14 was marked.)
- BY MR. HUDSON:
- 20 Q. Let's look at Exhibit 14. Are you with
- <sup>21</sup> me?
- 22 A. Yes.
- 23 Q. This is an email dated August of 2015;
- correct?
- 25 A. Yes.

- <sup>1</sup> assume GE.
- MR. KOBRIN: Object to form.
- BY MR. ROTTINGHAUS:
- Q. If you don't know, it's okay.
- A. I do not know.
- Q. We know that HBC warehouse stopped
- distributing hydrocodone combination products in
- November of 2014; correct?
  - A. That's correct.
- MR. KOBRIN: You might want to have the deponent read the exhibit over.
- MR. ROTTINGHAUS: Absolutely. I don't
- 13 have any further questions about this, I don't
- think. Actually, I do.
- BY MR. ROTTINGHAUS:
- 16 Q. Take your time. If you look at the
- <sup>17</sup> second page of this document, Exhibit 14, it's a
- suspicious order policy that we're going to be
- 19 talking about in some more detail in a little bit.
- 20 On the left-hand column of this policy, it says a
- 21 created date. It says August 1 of '14; correct?
- 22 A. It does, yes.
- 23 Q. Did you create this policy?
  - A. I created it in collaboration with
- 25 others.

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- Q. August 28, 2015. 1
- 2 A. That's correct.
- 3 Q. From Mr. Millward where you are copied.
- 5 Q. And here he's talking about a policy
- <sup>6</sup> that was submitted for VAWD; correct?
- A. Correct.
- 8 Q. And you told me before that you remember
- <sup>9</sup> a policy being prepared in order to obtain VAWD
- <sup>10</sup> certification.
- 11 A. Correct.
- 12 Q. I'm not sure about the timeframe we were
- 13 talking about. But in reviewing this email, does
- 14 it appear to you that Giant Eagle was trying to
- <sup>15</sup> obtain VAWD certification for one of its states as
- <sup>16</sup> of August 2015?
- 17 A. Correct.
- 18 Q. Here in this email at the bottom, the
- 19 last two sentences of the first paragraph say,
- <sup>20</sup> "Team members: At the distribution center
- 21 identify unusual pick quantities and escalate the
- 22 flagged items to the facility supervisor who
- 23 escalates the issue to the GE pharmacy team."
- Do you know whether he is referring the GE
- <sup>25</sup> distribution center or the HBC warehouse? I

Q. Are you the one that actually typed it

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2 out?

11

- A. I'm not sure if I typed this out, but
- <sup>4</sup> I'm familiar with the policy.
- Q. Sitting here, are you pretty confident
- <sup>6</sup> that you at least had input on this policy?
  - A. Yes.
- Q. And this is the policy that Mr. Millward
- <sup>9</sup> is referencing when he says "Here is the policy we
- submitted for VAWD"?
  - A. Yes.
- 12 (HBC-Chunderlik Exhibit 15 was marked.)
- 13 BY MR. HUDSON:
- Q. We're going to come back to that policy
- <sup>15</sup> in a little bit. I'll show you what's been marked
- as Exhibit 15. I'm almost through most of these.
- <sup>17</sup> Are you with me?
- 18 A. Yes.
  - Q. At the top of this exhibit is an email
- <sup>20</sup> from you to Mr. Millward. It's dated January of
- 21 2016.

19

- A. Correct.
- Q. You say, "Hi, Joe. I noticed that Kris
- <sup>24</sup> did not have you on this. These items will be
- 25 blocked." Correct?

- <sup>1</sup> A. Correct.
- Q. At this point in time, how were these
- <sup>3</sup> orders getting, as you say, blocked?
- A. There had to be some manual intervention
- <sup>5</sup> to block those orders. The warehouse would be
- 6 notified not to deliver those orders.
- Q. Because even as of January of 2016,
- 8 there was not any type of automated system that
- <sup>9</sup> would prevent these orders from getting filled and
- o shipped from the warehouse level; is that correct?
- MR. KOBRIN: Object to form.
- 12 BY MR. ROTTINGHAUS:
- O. Or from the distribution center level.
- 14 A. That's correct.
- MR. KOBRIN: We do have lunch here, so I
- don't know if you want to wrap up soon.
- MR. ROTTINGHAUS: I will. I'll wrap up
- 18 in just a minute.
- 19 BY MR. ROTTINGHAUS:
- Q. Then going back to the timeframe of 2012
- 21 to 2014, it's also fair and correct to say that if
- <sup>22</sup> an order was going to be blocked from the HBC
- <sup>23</sup> warehouse, it had to be manually done so by
- <sup>24</sup> someone contacting the warehouse and telling them
- <sup>25</sup> not to ship or someone at the warehouse deciding
  - Page 163
- 1 not to ship; is that correct?
- In other words, there was not an automated
- 3 system to block any orders from the HBC warehouse?
- A. That's my recollection; that is correct.
- 5 MR. ROTTINGHAUS: This is probably a
- 6 fine time to stop.
- 7 THE VIDEOGRAPHER: The time is
- 8 12:32 p.m. We are going off the video record.
- 9 (Recess from 12:32 p.m. to 1:32 p.m.)
- THE VIDEOGRAPHER: The time is 1:32 p.m.
- 11 We are now back on the video record.
- 12 EXAMINATION
- 13 BY MR. HUDSON:
- Q. Good afternoon, Mr. Chunderlik. My name
- 15 is Ty Hudson. Mr. Rottinghaus has got to run to
- 16 the airport, so I'm going to take over. I have
- 17 some questions for you.
- As you recall, before lunch we were talking
- 19 some about the daily threshold reports. Do you
- 20 remember the discussion about those reports?
- 21 A. Correct.
- 22 (HBC-Chunderlik Exhibit 16 was marked.)
- 23 BY MR. HUDSON:
- Q. Now let me hand you what I've marked as
- 25 Exhibit 16.

- MR. HUDSON: The internal reference
- <sup>2</sup> number, just for the record, is P-HBC-1132.
- <sup>3</sup> BY MR. HUDSON:
- Q. And this is a multi-page document with
- 5 an email and then an attachment of a
- 6 questionnaire, do you see that, from a
- 7 manufacturer?
- 8 A. Yes.
- 9 Q. And from time to time, did manufacturers
- 10 from whom Giant Eagle was buying drugs ask HBC or
- 11 Giant Eagle to fill out questionnaires?
- 12 A. Yes.
- Q. And is this an example of one of those
- 14 questionnaires?
  - A. This is an example of one of those
- 16 questionnaires, yes.
- Q. And if we look -- and I believe the
- 8 exhibit has got a summary page on page 1, and then
- 19 it looks like it's the same email on page 2 or at
- 20 least the same questionnaire then on pages 3, 4
- 21 and 5. Do you see that?
- 22 A. Yes.
- Q. So I'm going to focus then on the
- 24 questions from the manufacturer to you that are on
- <sup>25</sup> pages 3, 4 and 5. Okay?

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- <sup>1</sup> A. Yes.
- Q. And so on the first page of the
- <sup>3</sup> questionnaire, this is directed to HBC asking
- <sup>4</sup> about the corporate headquarters; correct?
  - A. That's correct.
- 6 Q. And then the next section, section two,
- <sup>7</sup> relates to the registered distribution center. Do
- 8 you see that?
- 9 A. Yes.
- Q. And then the third section talks about
- prior history of the distribution center; right?
- 12 A. Yes.
- O. And then the fourth is business
- 14 information.

16

- A. That is correct, yes.
  - Q. And then the fifth is SOM and
- <sup>17</sup> anti-diversion program; right?
- 18 A. Yes.
  - Q. I want to focus on the fifth section.
- <sup>20</sup> That's questions 27 through 32. Do you see those?
- 21 A. Yes
- Q. And this is an example of a manufacturer
- 23 asking HBC whether the company has a suspicious
- order monitoring program which complies with 21
- <sup>25</sup> CFR 1301.74(b) for controlled substances; correct?

- <sup>1</sup> A. Yes.
- Q. And then the next question, 28, asks:
- <sup>3</sup> "Does the company have a suspicious order
- <sup>4</sup> monitoring program which complies with 21 USC
- <sup>5</sup> 830(b) for listed chemicals?" Correct?
- A. Correct.
- Q. And then if we skip down to question 30,
- 8 it says, "Please provide a copy of your suspicious
- <sup>9</sup> order monitoring program, SOP or summary of
- 10 program."
- Do you see that?
- 12 A. Correct, yes.
- Q. Have you heard the term SOM sometimes?
- 14 A. I have, yes.
- Q. And that's suspicious order monitoring?
- 16 A. Yes.
- Q. And then SOP or summary of program;
- 18 right? Do you see that there in the second part
- 19 of number 30?
- 20 A. Yes.
- Q. So SOM is an acronym for suspicious
- <sup>22</sup> order monitoring, and then SOP is an acronym for
- 23 summary of program; right?
- A. That is correct.
- Q. And in this particular questionnaire,

- <sup>1</sup> Mr. Carlson -- at the very end of his email, do
- <sup>2</sup> you see where he says at the end, "We need lock
- 3 down an SOM SOP ASAP"?
- 4 A. Yes.
- <sup>5</sup> Q. And does that indicate to you as a
- <sup>6</sup> recipient of this email that Mr. Millward was
- <sup>7</sup> indicating to Mr. Voyten, Mr. Carlson, yourself
- 8 and others copied that HBC needed to lock down a
- <sup>9</sup> suspicious order monitoring program ASAP?
- MR. KOBRIN: Object to form.
- 11 Misrepresents the document.
  - THE WITNESS: I don't know what
- 13 Mr. Millward meant by lock down terminology. I'm
- 14 not familiar with that. I'm not sure what he
- 15 meant by that.
- 16 BY MR. HUDSON:
- Q. You've never heard the phrase lock down
- 18 before?

12

- MR. KOBRIN: Object to form.
- THE WITNESS: Not used in a context such
- 21 as this I have not.
- 22 BY MR. HUDSON:
- Q. You agree that in this questionnaire, as
- <sup>24</sup> we talked about, that the manufacturer was asking

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<sup>25</sup> for a copy of HBC's SOM; right?

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- <sup>1</sup> this particular manufacturer is asking HBC to
- <sup>2</sup> provide a copy of their program to them; right?
- <sup>3</sup> That's what question 30 is asking?
- <sup>4</sup> A. That is correct, yes.
- Q. Now, if we go back to the first page of
- <sup>6</sup> this exhibit, do you see there at the top there's
- <sup>7</sup> an email from Mr. Millward to yourself,
- <sup>8</sup> Mr. Carlson, Mr. Voyten and then copies to
- <sup>9</sup> Mr. Mollica, Mr. Bianco?
- 10 A. Yes.
- Q. And the subject is: FW: Wholesale
- 12 Distributor Questionnaire. And then you can see
- 13 there attachment show that the Wholesale
- <sup>14</sup> Distributor Questionnaire that we were talking
- <sup>15</sup> about is the attachment to this email; right?
- <sup>16</sup> A. I'm sorry.
- Q. Do you see under attachment Wholesale
- <sup>18</sup> Distributor Questionnaire?
- <sup>19</sup> A. Yes, yes, yes.
- Q. And that's the questionnaire that we've
- 21 been talking about that you can see is the
- Wholesale Distributor Questionnaire; right?
- <sup>23</sup> A. Yes.
- Q. So now down below in the body of the
- <sup>25</sup> email, Mr. Millward is asking Mr. Voyten and

MR. KOBRIN: Object to form.

- <sup>2</sup> BY MR. HUDSON:
- Q. In question 30 that we talked about
- 4 before
- 5 A. A copy of our suspicious order
- 6 monitoring program or a summary of that program,
- 7 yes.
- 8 Q. Right. And then in response with the
- <sup>9</sup> forward of this email, Mr. Millward is then
- 10 forwarding that email, and in the body of his
- 11 email, he's saying, "We need lock down an SOM SOP
- 12 ASAP." Right?
- 13 A. I see that, yes.
- Q. Can we agree ASAP means as soon as
- 15 possible?

- 16 A. Yes.
- Q. Do you think there's a connection
- 18 between this manufacturer asking for a copy of
- 19 HBC's suspicious order monitoring program and
- 20 Mr. Millward's comments that "We need lock down an
- 21 SOM SOP ASAP"?
  - MR. KOBRIN: Object to form.
- 23 Misrepresents the evidence.
- THE WITNESS: Could you state the
- <sup>25</sup> question. I'm not sure I fully understand it.

1 BY MR. HUDSON:

- Q. Sure. Do you think there's a
- <sup>3</sup> relationship between the manufacturer asking for a
- 4 suspicious order monitoring program from HBC and
- <sup>5</sup> Mr. Millward's comments to this group that "We
- 6 need lock down an SOM SOP ASAP"?
- 7 MR. KOBRIN: Ty, you keep saying that
- 8 they want a copy of the program. That's not what
- <sup>9</sup> it says. So I object to the misrepresentation of
- 10 what question 30 actually says.
- 11 THE WITNESS: I'm not sure I understand
- 12 what you mean by relation. I'm not sure I
- 13 understand what you mean by relation.
- 14 BY MR. HUDSON:
- Q. I thought we established previously that
- <sup>16</sup> in question 30, the drug manufacturer was asking
- HBC to provide them with a copy of your suspicious
- <sup>18</sup> order monitoring program.
- A. Or a summary of the program.
- Q. Right, or a summary of the program;
- 21 right?
- 22 A. Yes.
- MR. KOBRIN: I object. That's not what
- <sup>24</sup> it says.
- MR. HUDSON: That's fine.

- THE WITNESS: I would agree that that's
  - <sup>2</sup> what they are asking for.
  - <sup>3</sup> BY MR. HUDSON:
  - Q. So my question is: That request from
  - <sup>5</sup> the manufacturer, is there a relationship between
  - 6 that and Mr. Millward's comment to this group "We
  - 7 need lock down SOM SOP ASAP"?
  - 8 A. I can't interpret exactly what he means
  - <sup>9</sup> by that.
  - Q. Do you know at the time that this email
  - was written in January of 2014 whether or not HBC
  - 12 had any written policies for suspicious order
  - 13 monitoring?

15

23

- 14 A. No, I cannot.
  - (HBC-Chunderlik Exhibit 17 was marked.)
- 6 BY MR. HUDSON:
- Q. Let me show you then what I've marked as
  - Exhibit 17, which is the company's answers to some
- 19 questions that we asked them about their written
- 20 policies and procedures. Okay? You're welcome
- to look at the entire document. I'm just going to
- <sup>22</sup> focus on question two right now.
  - A. On the first page?
- Q. So question two is on the top right.
- 25 It's P-HBC-0011.8. You see question two says,

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- MR. KOBRIN: It never said suspicious
- <sup>2</sup> order monitoring program.
- MR. HUDSON: If you want to take a break
- <sup>4</sup> to talk to your witness, you're happy to, and then
- <sup>5</sup> you can ask him clarifying questions.
- 6 MR. KOBRIN: I'm objecting that you've
- <sup>7</sup> done it several times.
- 8 MR. HUDSON: Then object to form.
- 9 MR. KOBRIN: Despite my objections,
- 10 you're misrepresenting what is on the page and
- 11 you're confusing the witness. So I'm going to
- 12 object.
- 13 BY MR. HUDSON:
- Q. Mr. Chunderlik, do you agree that
- <sup>15</sup> question 30 says, "Please provide a copy of your
- <sup>16</sup> suspicious order monitoring program, SOP or
- 17 summary of program"?
- A. I believe that is what it says there,
- 19 yes.
- Q. And you agree with me that what that
- 21 means is that the manufacturer is asking Giant
- 22 Eagle or HBC to provide a copy of your suspicious
- 23 order monitoring program, SOP or a summary of the
- <sup>24</sup> program?
- MR. KOBRIN: Object to form.

<sup>1</sup> "Please produce each of your suspicious order

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- <sup>2</sup> monitoring system policies and procedures since
- <sup>3</sup> January 1, 2006 and identify the Bates-stamped
- 4 range for each."
- 5 I'm sorry. I need to give you time to get
- 6 there.

8

- A. Could you repeat the page number?
- Q. Absolutely. On the top right it's 11.8.
- 9 A. 11.8, okay.
- Q. Do you see the question there?
- 11 A. Yes.
- Q. So they're asking for -- the question is
  - 3 asking for each suspicious order monitoring system
- policy or procedure since January 2006.
- Do you see that?
  - A. Yes, I do.
- Q. Now, if you turn to the next page, which
- 18 is 11.9, there's a number of objections, but when
- 19 you get down, do you see the dashes with the Bates
- 20 ranges which are some document reference numbers
- 21 and then a list of policies and procedures? Do
- 22 you see that?
- 23 A. Yes.
- Q. Do you see as you go down they become
- 25 later in date? So the first one is 2015, then

1 2016, then 2017 and so forth.

2 A. Yes.

3 (HBC-Chunderlik Exhibit 18 was marked.)

4 BY MR. HUDSON:

Q. Let me hand you what I've marked as

6 Exhibit 18, and I'll represent to you that

<sup>7</sup> Exhibit 18 is a compilation document that we put

8 together that puts all in one place the documents

9 that HBC has identified as written policies or

10 procedures in answer number two. Okay?

11 A. Okay.

12 Q. So if we look at Exhibit 18, and you'll

13 see, again, if you just scan through Exhibit 18 --

14 do you see there that the documents -- the date of

15 the policies get later in time, meaning the first

<sup>16</sup> policy earliest in time is first and then as you

go back, they become later in time?

A. Yes. Let me get through the...

19 Q. Sure.

20 MR. HIMMEL: I apologize for

21 interrupting. But remotely, I don't know if I'm

22 the only one, I've lost the live transcription.

We still have video, but not the transcription.

24 MR. HUDSON: Let's go off the record.

25 THE VIDEOGRAPHER: The time is 1:46 p.m.

20

or HBC relating to monitoring suspicious orders of

written policy or procedure created by Giant Eagle

1 was created the same day that it became effective?

<sup>3</sup> in varying -- to varying degrees. So we had been

working on this policy prior to August 1, 2014.

something you believe to be true by looking at the

A. Independent of looking at the document.

this particular policy prior to August 1, 2014?

Q. And who were you working with?

well as the gentleman who is listed on this

A. It would have been myself and other

members of the compliance team, Joe Millward, as

policy, Matt Rogos. I believe at the time we also

had a project manager that was helping us with

Q. Can we agree that this is the first

Q. Do you have a recollection of working on

Q. Is that something that you know

independent of looking at the document or

A. The policy was worked on prior to this

controlled substances?

this as well.

document?

A. Yes, I do.

9

12

13

14

24 MR. KOBRIN: Object to form. By this do

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you mean the 8/1/14 policy or the policy here?

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1 We are going off the video record.

2 (Recess from 1:46 p.m. to 1:50 p.m.)

3 THE VIDEOGRAPHER: The time is 1:50 p.m.

4 We're back on the video record.

5 BY MR. HUDSON:

Q. Mr. Chunderlik, we're back on

7 Exhibits 17 and 18, 17 being the company's

8 responses to some questions and then 18 being a

9 summary of those documents.

10 A. Yes.

11 Q. Have you had a chance to review

12 Exhibit 18?

13 A. I have looked over the information, yes.

Q. And do you see that the effective date

15 of the policies gets later as you go back, later

16 in time as you go back?

17 A. Yes.

18 Q. So can we agree that the first policy

19 identified by Giant Eagle or HBC, the effective

20 date is August 1, 2014?

A. That is what the document says, yes.

Q. And it's got a created date of 8/1/14 as 22

23 well; correct?

24 A. Yes.

21

25 Q. And does that indicate to you that it <sup>1</sup> BY MR. HUDSON:

Q. Do you understand the question?

A. I'm not sure I do.

Q. The policy that we're looking at, the

<sup>5</sup> first page of Exhibit 18 --

A. Yes.

Q. -- you testified that you believe there

was a version that was created on or around

August 1, 2014; right?

A. Yes.

11 Q. And you recall working on that?

12 A. Yes.

10

19

13 Q. So that August 1, 2014 policy, can we

agree that that was the first written policy or

procedure created by Giant Eagle or HBC relating

to monitoring suspicious orders of controlled

17 substances?

18 A. Did you say written policy?

Q. Yes.

20 A. I am not quite sure.

Q. You agree that that's the first policy

that's been identified by the company, correct, if

23 you look back at Exhibit 17 back on page 11.9?

24 A. Yes. So this is referring to. I'm just

25 looking at the numbers here making sure I have

- <sup>1</sup> everything matched up.
- Q. Sure. And the best way to do that is
- <sup>3</sup> there's a Bates number on it.
- <sup>4</sup> A. Correct.
- <sup>5</sup> Q. So you can see that ending in 638 and
- 6 then that matches with the 638.
- A. Yes. On Exhibit 17 it has the long
- <sup>8</sup> Bates-stamp number, and it says HBC policy
- <sup>9</sup> effective 4/9/2015 to 2/26/2016, version 2,
- 10 updating 8/1/14 version of policy.
- 11 Is that what this is referring to?
- O. Yes. You're jumping to what was going
- 13 to be my next question. Actually, the document --
- 14 the first page of Exhibit 18, do you see on the
- 15 top right it says version number and it says 2,
- and then it says revision date 4/9/2015?
- <sup>17</sup> A. Yes.
- Q. So what we're looking at, the first page
- 19 of Exhibit 18, is actually the second version of
- <sup>20</sup> that written policy; right?
- 21 A. Yes.
- Q. But you've testified that you believe
- 23 that there was a first version that was created on
- <sup>24</sup> August 1, 2014; right?
- A. There may have been.

# <sup>1</sup> BY MR. HUDSON:

Q. So you just don't know one way or the

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- <sup>3</sup> other as you sit here today whether or not there
- 4 is a version 1 of this policy that was created on
- <sup>5</sup> or around August 1, 2014?
- A. As I sit here today, it's 2019. This is
- 7 a 2014 document. I don't have a total recall of8 that.
- 9 Q. Right. I understand. Previously though
- you had testified that to the best of your
- 11 recollection, you thought you had actually done
- 12 some work on the August 1, 2014 version of the
- policy, and that's why I want to make sure the
- 14 record is clear.
- 15 Is it possible that, in fact, it was version
- <sup>16</sup> 2 that you were working on in 2015 and not version
- <sup>17</sup> 1 on August 1, 2014?
  - MR. KOBRIN: Object to form.
- 19 THE WITNESS: That could be possible.
- 20 BY MR. HUDSON:
- Q. And again, just so the record is clear,
- 22 it would be your expectation and belief that based
- 23 on Giant Eagle's and HBC's practices, that if
- 24 there was, in fact, an August 1, 2014 version of
- 25 this policy created, you would expect that the

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- Q. And that's something you've testified
- <sup>2</sup> that you have a recollection of participating in
- <sup>3</sup> the drafting of; right?
- 4 A. Yes.
- <sup>5</sup> Q. So do you know why there would not be a
- <sup>6</sup> copy of version 1, the 8/1/14 version of this
- <sup>7</sup> written policy or procedure?
- 8 A. I do not.
- 9 Q. Would it be the practice of Giant Eagle
- or HBC to maintain written policies once they're
- 11 created?
- 12 A. As much as possible.
- Q. Do you know of any reason why a policy
- <sup>14</sup> would not be retained?
- A. I can't think of any, no.
- Q. Is it possible that there wasn't a
- <sup>17</sup> version 1 created on 8/1/2014?
- A. I can't be sure of that, no.
- Q. I know you can't be sure. What I'm
- <sup>20</sup> asking is: Are you sure one way or the other
- 21 whether or not there was, in fact, an
- 22 8/1/14 version of this policy?
- MR. KOBRIN: Object to form. He
- <sup>24</sup> testified about that already.
- THE WITNESS: I'm not sure.

- 1 company would have retained that and have a copy
- <sup>2</sup> of it in its files today?
- 3 MR. KOBRIN: Object to form.
- 4 THE WITNESS: I'm not necessarily sure
- <sup>5</sup> of that for these documents.
- 6 BY MR. HUDSON:
- Q. As you sit here today, is there any
- 8 reason you can think of why the company would have
- 9 created a policy on or around August 1, 2014, but
- then made a decision not to retain that?
  - Not a conscious decision to do that.
- Q. Were the suspicious order policies
- 13 something that Giant Eagle and HBC take seriously?
- 14 A. Yes.

11

- Q. Was it something that in or around 2014
  - and 2015 that Giant Eagle and HBC were focused on
- making sure that they had effective written
- 18 policies and procedures in place?
  - A. We had many policies that we were
- 20 working on at the same time, not just this policy.
- 21 My recollection is that, yes, we take policies
- 22 very seriously. But I don't have a definite
- 23 recollection of the series of events that may have
- 24 taken place for that.
- Q. Sure. I'll represent to you that

- <sup>1</sup> Exhibit 18, to the best of our knowledge, based on
- <sup>2</sup> the information we've obtained from the company
- <sup>3</sup> and the other witnesses we've deposed, this
- <sup>4</sup> version 2 dated April 9, 2015 is the earliest
- <sup>5</sup> document that I'm aware of that's been identified
- 6 as a written policy or procedure at Giant Eagle or
- <sup>7</sup> HBC relating to monitoring suspicious orders of
- 8 controlled substances.
- As you sit here today, are you aware of any
- <sup>10</sup> written policies or procedures that were created
- prior to the one that we've been looking at that's
- 12 the first page of Exhibit 18?
- 13 A. There were a lot of policies. I don't
- <sup>14</sup> recollect this particular policy specifically.
  - Q. Right. I understand. My question
- 16 though, just so the record is clear and I get your
- best testimony, do you have any recollection of
- <sup>18</sup> any other suspicious order monitoring policy or
- 19 procedure that was created by Giant Eagle or HBC
- 20 prior to the one that we're looking at, page 1 of
- 21 Exhibit 18 that's got a revision date of April 9,
- 22 2015?
- 23 A. Not in written form.
- Q. So then if we go back to Exhibit 16,
- <sup>25</sup> which has got an internal reference number of
  - Page 183

- 1 1132 ---
- 2 A. Yes.
- Q. -- that was the email that's dated
- <sup>4</sup> January of 2014?
- 5 A. Yes.
- Q. Do you think that Mr. Millward in his
- <sup>7</sup> email to Mr. Carlson, Mr. Voyten and yourself, do
- you think he was -- do you think he was
- <sup>9</sup> referencing in that email written policies or
- 10 procedures relating to suspicious order
- 11 monitoring?
- 12 A. I'm not sure exactly what Joe was
- 13 referring to, what Joe Millward was referring to
- <sup>14</sup> by what he is saying in this document. I didn't
- write this, so I'm not necessarily sure I know for
- <sup>16</sup> sure as I sit here today five years later what he
- 17 meant by this.
- 18 Q. Right. I understand. Do you have any
- 19 independent recollection of any of the events that
- happened in January of 2014 related to this
- request for an SOM or SOP?
- 22 MR. KOBRIN: Object to form.
- THE WITNESS: I'm sorry. Could you 23
- restate that one more time. 24
- 25

- <sup>1</sup> BY MR. HUDSON:
- Q. Sure. This email with the attachment
- <sup>3</sup> from Qualitest I believe --
- A. Yes.
- Q. -- asking for -- question 30 that we've
- 6 talked about, asking for a copy --
- A. Yes.

11

18

21

- Q. -- of your suspicious order monitoring
- program, SOP or summary of program, is there
- anything else you recall about this request?
  - A. Not about this request, no.
- 12 O. Did you have any involvement with trying
- to figure out whether or not the company had the
- documents that were being requested or, I guess, a
- copy of your suspicious order monitoring program,
- <sup>16</sup> SOP or summary of program?
- 17 A. Yes.
  - Q. You were involved with trying to figure
- out whether the company had a copy of it?
- 20 A. Yes.
  - Q. And did the company have a copy?
- 22 A. I'm not quite sure from this timeframe.
- 23 I'm not really sure if we did have a copy.
  - Q. Do you know whether or not a copy was
- provided to Qualitest?

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- A. A copy -- I don't know if was a
- <sup>2</sup> formalized policy as on Exhibit 18. My
- <sup>3</sup> recollection is that we would have provided a
- 4 summary of our program versus a written policy as
- <sup>5</sup> shown in Exhibit 18.
- Q. And what is your recollection of -- at
- this time in January of 2014, what was the system
- or what was the suspicious order monitoring? What
- was happening at that time?
- A. At that point in time, as we've seen, we
- 11 had daily reports based upon stores that may have
- exceeded the threshold that we had set up, and if
- stores flagged on those reports, they were
- 14 followed up on, and that was part of the
- explanation in this document.
- 16 Q. So at this point in time in January of
- 2014, to the best of your recollection, the system
- that was in place was the daily threshold reports
- that you've talked about; correct?
  - A. Correct, yes.

20

- 21 Q. Now, at some point in 2015, did Giant
- 22 Eagle take steps to open a new distribution
- facility where Giant Eagle was going to become a
- distributor of Schedule II controlled substances?
  - A. Yes. We began processes. We began the

Case: 1:17-md-02804-DAP Doc #: 3025-30 Filed: 12/19/19 48 of 78 PageID #: 458336 Filed: Further Confidential ty Review Page 186 Page 188 <sup>1</sup> stages of putting that in place. 1 controlled substances in the short term? (HBC-Chunderlik Exhibit 19 was marked.) MR. KOBRIN: Object to form. <sup>3</sup> BY MR. HUDSON: <sup>3</sup> Misrepresents the exhibit. THE WITNESS: Be handling the CII, Q. And let me just hand you what I'm <sup>5</sup> Schedule II controlled substances. 5 marking as Exhibit 19. My question is: Is this an email relating to 6 BY MR. HUDSON: that process of opening the new Giant Eagle RX Q. He says here, "Based on our call from distribution center? Friday, here's how I see the current process 9 working in the short term knowing that an overhaul MR. HUDSON: For the record, the 10 10 is imminent considering the GERX distribution internal reference number is 1107. 11 THE WITNESS: Could you repeat the facility at FFM will be handling CII shortly." 12 question about this document again. Is this Exhibit 19 a plan for the new 13 BY MR. HUDSON: 13 distribution facility, or was that a short-term Q. Sure. My question was: Is this plan for the HBC distribution facility until the 15 document an example of an internal discussion that new facility opened? <sup>16</sup> was occurring involving the compliance team 16 A. This would be the short term until the 17 relating to the opening of the new GERX new facility opened is how I interpret this. <sup>18</sup> distribution facility? Q. Read number one, if you would. 19 A. Yes. A. "McKesson/Anda blocks the controlled 20 MR. KOBRIN: Can we take a moment and substance order to the store based on their read -- have you had a chance to read over the managed thresholds." whole thing, George? 22 Q. Was that something that McKesson or Anda 23 THE WITNESS: I'm familiar with this 23 ever did for controlled substance orders to Giant 24 document. 24 Eagle retail pharmacies for Schedule III <sup>25</sup> controlled substances like hydrocodone or other MR. KOBRIN: Just take a minute and read Page 187 Page 189 1 controlled substances? <sup>1</sup> it over. 2 A. I believe that would have included that THE WITNESS: Yes. I believe that was <sup>3</sup> in anticipation of moving towards the new 3 as well. Q. At some point in time, did HBC or Giant <sup>4</sup> distribution center. 5 BY MR. HUDSON: <sup>5</sup> Eagle rely on McKesson or Anda to block orders of Q. And this is an email from Mr. McClune to <sup>6</sup> Schedule IIIs that were going from HBC to the Giant Eagle retail pharmacies? <sup>7</sup> Mr. Millward, Ms. Boyd, yourself, Mr. Zakin and 8 Mr. Dougherty? A. We wouldn't have relied on McKesson to 9 A. Yes. 9 do any of that. It was coming from our own 10 Q. And who was Mr. McClune? 10 warehouse. 11 A. Mr. McClune was at that point in time Q. And I'm just trying to figure out what 12 the head of our -- in charge of pharmaceutical 12 this document means. But to me, I thought they

- buying. He didn't do the buying, but he was in
- 14 charge of it, and he had some responsibility in
- 15 that area.

16

- Q. And he writes, "Team, based on our call
- <sup>17</sup> from Friday, here's how I see the current process
- working in the short term knowing that an overhaul
- 19 is imminent considering the GERX distribution
- <sup>20</sup> facility at FFM will be handling CII shortly."
- And then he goes on and puts four different
- 22 points underneath that; right?
- 23 A. Yes.
- 24 Q. And was this a summary of how HBC would
- <sup>25</sup> handle its process for monitoring and blocking

- 13 were saying in the short term meaning once the new
- Giant Eagle facility opens for control IIs, since
- 15 the old HBC facility didn't distribute Schedule II
- 16 controlled substances, that the new facility was
- 17 going to.

- 18 I read this to mean in the short term,
- 19 McKesson or Anda would be focusing on blocking the
- 20 Schedule IIs from the new facility. But I want to
- make sure that I'm reading it correctly.
- And if you don't know, you don't know. I'm
- 23 trying to get your best testimony.
- 24 A. I don't know.
  - (HBC-Chunderlik Exhibit 20 was marked.)

1 BY MR. HUDSON:

- Q. Let's go then to the next document,
- <sup>3</sup> which I've marked as Exhibit 20. You can put that
- 4 one to the side. I want to go back then to this
- 5 topic of manufacturers asking for copies of HBC's
- <sup>6</sup> suspicious order monitoring business practices.
- 7 Okay?
- 8 A. Okay.
- 9 Q. And I've marked as Exhibit 20 a document
- 10 that has an internal number of 2010, and it's an
- 11 email from yourself to Erin Hart. Do you see that
- 12 on page 1?
- 13 A. Yes.
- Q. And then the subject is: USL
- <sup>15</sup> Questionnaire.
- 16 A. Yes.
- Q. And then there's an attachment
- <sup>18</sup> Controlled Substance Handling
- 19 Questionnaire\_Upshur-Smith.doc. Do you see that?
- 20 A. Yes.
- O. And then attached to this email is a
- 22 questionnaire from Upshur-Smith; correct?
- 23 A. Yes.
- Q. And in your email, you said, "Hi, Erin.
- <sup>25</sup> Here's the completed questionnaire. I marked no

<sup>1</sup> several. I don't have an exact number though.

- <sup>2</sup> There was more than one.
- <sup>3</sup> Q. And did you decline to provide a
- 4 documented SOM business practice to each of the
- 5 manufacturers that requested it to your knowledge?
- 6 A. Declining an SOM business practice, I
- 7 know in several instances we re-sent in the
- 8 summary, a summary of our business practice, yes.
  - Q. In this particular one though, they're
- o asking for a copy of the actual business practice
- 11 or the program or the system, whatever you want to
- <sup>2</sup> call it. They're asking for a copy of that
- itself, right, not just a summary?
- MR. KOBRIN: Object to form.
  - THE WITNESS: I could read that as being
- <sup>16</sup> the documented SOM business practice being a
- 17 summary.

15

- 18 BY MR. HUDSON:
- Q. Let's look at question five. Question
- <sup>20</sup> five from Upshur-Smith is: "Would you be willing
- 21 to send a copy of your documented SOM business
- 22 practice to USL?"
- And you've answered: "No."
- So does that indicate that at least in April
- <sup>25</sup> of 2016, Giant Eagle and HBC were unwilling to

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- <sup>1</sup> for the question that asked if we would be willing
- <sup>2</sup> to send a copy of our documented SOM business
- <sup>3</sup> practice. They may balk at that. Thanks,
- 4 George."
- 5 Do you see that?
- 6 A. Yes.
- Q. Is this request by Upshur-Smith in
- 8 April of 2016 similar to the request that we
- <sup>9</sup> looked at before in Exhibit 16 with the
- <sup>10</sup> questionnaire from that Qualitest?
- A. Not exactly the same, but similar.
- Q. Are both companies asking you for your
- 13 suspicious order monitoring program that would
- <sup>14</sup> comply with 21 CFR 1301.74(b)?
- <sup>15</sup> A. I would say yes.
- Q. And at least for the request that we've
- got from Upshur-Smith in April of 2016, you've
- <sup>18</sup> indicated that Giant Eagle or HBC is unwilling to
- <sup>19</sup> provide a copy of that SOM business practice;
- 20 correct?
- <sup>21</sup> A. Yes.
  - Q. Do you know how many requests from
- <sup>23</sup> manufacturers there were for a documented SOM
- <sup>24</sup> business practice or an SOM system?
- A. I don't have an exact number, but

- <sup>1</sup> send a copy of its documented SOM business
- <sup>2</sup> practice to Upshur-Smith?
- A. They gave us an option here, yes or no.
- <sup>4</sup> I marked no. If they would have asked in a
- <sup>5</sup> different manner, rather than giving the option, I
- <sup>6</sup> would have felt more that we should be sending
- <sup>7</sup> them at least a summary of the business practice.
- Q. And in your email to Ms. Hart -- and who
- 9 was Erin Hart?
- A. She worked under Bob McClune. She does
- 1 the majority of the buying for the warehouse.
- Q. In your email to her, you write, "They
- 13 may be balk at that."
- Did manufacturers want to have a copy of
- <sup>15</sup> distributors' suspicious order monitoring system
- <sup>16</sup> or policy documents in order to ensure that they
- had proper systems in place that complied with the
- 18 federal --

19

23

- A. Many of them -- many of them --
- MR. KOBRIN: Object to form.
- THE WITNESS: -- would have requested.
- 22 BY MR. HUDSON:
  - Q. Many of them would request that?
- A. Um-hum.
  - Q. And by providing a copy of your

- <sup>1</sup> suspicious order monitoring business practice to
- <sup>2</sup> Upshur-Smith, you would have been showing them
- 3 that you had a robust system in place that
- 4 complied with the federal framework; correct?
- 5 MR. KOBRIN: Object to form.
- 6 THE WITNESS: Yes.
- <sup>7</sup> BY MR. HUDSON:
- 8 Q. And here you've chosen not to do that;
- 9 right?
- A. I was given the option. If they would
- 11 have come back, we would have complied with their
- 12 request.
- Q. Were you concerned that manufacturers
- 14 would look at the suspicious order monitoring
- business practice document or documents that you
- <sup>16</sup> had in place at that time and be concerned that
- 17 they were not fulfilling the obligations under the
- 18 federal framework?
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't believe that to be
- 21 the case, no.
- 22 BY MR. HUDSON:
- Q. Why then would you not provide a copy of
- 24 the suspicious order monitoring business practice
- 25 to a manufacturer who was asking for it?

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- <sup>1</sup> don't know exactly what the manufacturers that
- <sup>2</sup> requested were -- how they used these forms or
- <sup>3</sup> what they did with them once they received them
- <sup>4</sup> back from us.
- Q. If you look at question four from
- <sup>6</sup> Upshur-Smith. So question three was: "Is your
- <sup>7</sup> suspicious order monitoring process automated?"
- 8 And you answered: "Yes." Right?
- A. Yes.
- Q. So actually if we move up, let's just go
- through each one of these questions. For
- 12 suspicious order monitoring, it said, one, "Do you
- 13 currently have an active and documented SOM
- 14 process?"

15

21

- And you said: "Yes." Right?
- 16 A. Yes.
- Q. And then the second question is: "How
- 18 long has your documented process existed?"
- And you said: "18 plus months." Right?
- <sup>20</sup> A. Yes.
  - Q. So you're representing to Upshur-Smith
- 22 that it's been for more than 18 months. So 18
- 23 months previous to April of 2016, you had a
- documented process that existed?
- MR. KOBRIN: Object to form. The

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- 1 A. There's no reason to share an internal
- <sup>2</sup> document.
- <sup>3</sup> Q. Wouldn't that provide comfort and
- <sup>4</sup> confidence to Upshur-Smith that Giant Eagle and
- <sup>5</sup> HBC were fulfilling their obligations to monitor
- <sup>6</sup> suspicious orders under the Controlled Substances
- 7 Act?
- 8 A. I don't necessarily know that for sure.
- <sup>9</sup> I don't know what they did with these forms after
- $^{10}$  they received these.
- Q. Are you aware of any other reason why
- 12 manufacturers were asking for this other than to
- 13 make sure that the distributor who the
- 14 manufacturer was sending their controlled
- <sup>15</sup> substances to was, in fact, complying with the
- <sup>16</sup> Controlled Substances Act?
- A. Restate that question again.
- Q. In other words, can we agree that the
- 19 reason why manufacturers were asking for the
- 20 document on suspicious order monitoring business
- 21 practices is to make sure that HBC as a
- 22 distributor was complying with the requirements of
- 23 the Controlled Substances Act?
- A. That could have been one of the ways in
- <sup>25</sup> which they were doing that. I'm not exactly -- I

- <sup>1</sup> document speaks for itself.
- THE WITNESS: Yes.
- <sup>3</sup> BY MR. HUDSON:
- Q. And if we went back 18 months from 2016,
- <sup>5</sup> that would be like roughly October of 2014, in
- 6 that ballpark?
- A. I haven't done the calculation, but it
- <sup>8</sup> could have been in the timeframe of August
- <sup>9</sup> roughly. These are -- when they give ranges like
- 10 this, 18 plus months, it could take us back to
- <sup>11</sup> before that period of time.
- Q. 18 or longer; right? So you're saying
  - 3 at least into October of 2014 and maybe further
- back you had a documented process; right?
- 15 A. Yes.
- Q. Then number two was: "Does your current
- process" -- so this isn't asking about your past
- <sup>18</sup> process; this is asking about your current
- <sup>19</sup> process -- "Does your current process include
- 20 monitoring your individual customers based on the
- <sup>21</sup> following criteria: Order quantity, order
- <sup>22</sup> frequency, order pattern?"
- And you answered "Yes" to all three; right?
- 24 A. Yes

25

Q. So you were telling Upshur-Smith that in

- <sup>1</sup> April of 2016, you had a process for monitoring
- <sup>2</sup> orders of controlled substances that was based on
- <sup>3</sup> criteria involving order quantity, order frequency
- <sup>4</sup> and order pattern; correct? 5
  - A. Yes.
- 6 Q. Then the next question is: "Is your
- suspicious order monitoring process automated?"
- And you said: "Yes." Right?
- 9 A. Yes.
- 10 Q. Then number four said: "Please briefly 11 describe how technology is used in the SOM process."
- 13 And you said: "The ordering monitor system <sup>14</sup> uses algorithms to identify controlled substance <sup>15</sup> orders that require investigation before releasing <sup>16</sup> the order for distribution." Right?
- A. Yes.
- 18 Q. Describe for me the SOM process that Giant Eagle or HBC had in place in April of 2016 that used algorithms. What was the program?
- 21 A. It would have been the program that was used to produce the daily reports that we were
- 24 Q. So in your mind, the SQL that Kayla <sup>25</sup> Voelker created in October of 2013?

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- 1
- Q. That was the system that was still in <sup>3</sup> place through April of 2016?
- A. Yes.
- Q. It is your belief that that system that <sup>6</sup> generated daily threshold reports was an algorithm?
- 8 A. I believe it was. I believe it fits in my definition of an algorithm.
- Q. Describe for me how that system monitors 10 11 order frequency.
- 12 A. We could see on that report how often a store ordered a product.
- Q. The daily threshold reports are only 15 flagging stores that are going over the thresholds <sup>16</sup> based on the 12-month rolling data; correct?
- 17 A. Yes.
- 18 Q. So the program that Kayla Voelker set up
- with the SQL, it was flagging orders of unusual
- <sup>20</sup> size based on historical ordering patterns and
- 21 then comparing those to the current orders; right? 22
  - A. Yes.
- 23 Q. And any order that was three times <sup>24</sup> bigger than the company-wide 12-month rolling
- <sup>25</sup> average would get flagged on that report as being

1 over the daily threshold; correct?

- A. On that report, yes.
- Q. Right. But how would that report which
- 4 is only focused on orders or shipments that are
- <sup>5</sup> going over a specific threshold, how would those
- 6 monitor frequency?
- A. We had access to other information that
- we would -- that we could check if we needed to.
- <sup>9</sup> We could go back and check orders that didn't even
- show up on the report if we needed to.
- Q. But you're telling Upshur-Smith in April 12 of 2016 that you have an automated process for doing that, you agree with that, in answer to questions two and three; right?

MR. KOBRIN: Object to form.

16 THE WITNESS: Part of the process, the automated portion of it is to flag whenever an order does go over the threshold. Part of it does. In my estimation, as I was answering the

- question, I feel that our ordering system was
- 21 automated to some extent to help us monitor the
- orders that were coming from our pharmacies.
- BY MR. HUDSON:
- Q. How about order pattern, how would the <sup>25</sup> daily threshold reports that are flagging only

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- 1 orders that are exceeding a threshold, how would
- <sup>2</sup> those help HBC or Giant Eagle monitor the pattern <sup>3</sup> of orders?
- MR. KOBRIN: Object to form.
- THE WITNESS: Again, on those reports,
- <sup>6</sup> you could see a pattern. You could see once they
- did trigger on the report, if they came up -- if
- the quantity of the order was increasing, it could
- detect a pattern from that information.
- BY MR. HUDSON:
- 11 Q. Those would be flagged because they're <sup>12</sup> an order of unusual size, right, unusual quantity?
- A. Flagged on the report. But if need be,
- <sup>14</sup> we could go back and look at orders to see how 15 they were progressing because we had access to
- other information that we could check, not just
- 17 this report.
- Q. Can we agree that in order to check
- order frequency or order pattern, HBC and Giant
- 20 Eagle did not have an automated process for doing
- 21 that. It would require you to go look at other
- 22 documents and try to determine the order patterns or order frequencies of the pharmacies?
- MR. KOBRIN: Object to form. Misstates 25 the evidence.

THE WITNESS: In that instance, we would

- <sup>2</sup> have access to that information. It wouldn't be
- <sup>3</sup> part of what shows up from an automated algorithm
- <sup>4</sup> triggering the order.
- <sup>5</sup> BY MR. HUDSON:
- Q. Right. In other words, the only -- and
- <sup>7</sup> I think you testified to this. I just want to
- 8 make sure the record is clear. The only automated
- <sup>9</sup> process that existed at this time in April of 2016
- <sup>10</sup> were the daily threshold reports that Kayla
- 11 Voelker was creating where if a store's order
- 12 exceeded the threshold, it would trigger and pop
- <sup>13</sup> up on the daily report?
- MR. KOBRIN: Object to form. 14
- 15 THE WITNESS: That's correct.
- 16 BY MR. HUDSON:
- Q. Sir, is that why you didn't want to give
- 18 Upshur-Smith a copy of of your SOM business
- 19 practice, because they would be able to see that
- 20 most of it wasn't automated?
- 21 A. No, that was not my intent. No, I would
- 22 not say that.
- 23 Q. But you do agree that if Upshur-Smith
- <sup>24</sup> went and looked and compared the program to the
- 25 answers in two and three, they would be able to --

- <sup>1</sup> or if they would have come back to us to ask
- <sup>2</sup> additional questions.
- <sup>3</sup> BY MR. HUDSON:
- Q. You do agree you made the conscious
- <sup>5</sup> decision not to provide them with a copy of your
- 6 suspicious order monitoring program?
- A. I did.
  - Q. Did the suspicious order monitoring
- program become more sophisticated later in 2016 at
- the new Giant Eagle facility?
- A. As we progressed from the early stages
- 12 of the program up until that time, yes. We're
- always looking to improve the program where we
- <sup>14</sup> were able to as we learned more information, as
- <sup>15</sup> we -- always trying to get better at what we were
- 16 doing.
- 17 (HBC-Chunderlik Exhibit 21 was marked.)
- BY MR. HUDSON:
- 19 Q. I'll hand you what I've marked as
- 20 Exhibit 21.
- 21 MR. HUDSON: Exhibit 21, the internal
- <sup>22</sup> number is 1033.
- 23 THE WITNESS: Yes.
- 24 BY MR. HUDSON:
  - Q. This is an email and an attachment, and

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- 1 and they asked for supporting documentation of how
- 2 the process actually existed, there wouldn't be
- <sup>3</sup> any automated process for monitoring order
- 4 frequency or order pattern; correct?
- MR. KOBRIN: Object to form. THE WITNESS: I don't know what their
- <sup>7</sup> interpretation would be if they went back to see
- <sup>8</sup> our process.

5

- 9 BY MR. HUDSON:
- Q. We've already testified previously that
- 11 the process was these daily monitoring reports
- 12 that were being created by Kayla Voelker and the
- 13 SQL that she created, right, where it was flagging
- 14 pharmacies that were making orders above certain
- <sup>15</sup> quantities; right?
- 16 A. Yes.
- 17 Q. So that particular report would not have
- 18 the full breadth of orders or shipments that were
- 19 occurring by any one pharmacy such that you could
- 20 look at the frequency or the patterns of past
- 21 orders and compare those to the current orders;
- 22 right?
- MR. KOBRIN: Object to form. 23
- 24 THE WITNESS: I don't really know how
- 25 Upshur-Smith would have interpreted the document

- 1 the attachment, the title is Project Scope Drug
- <sup>2</sup> Control Program.
- A. Yes.
- Q. Then it looks like it's an email from
- 5 Philip Raub to yourself and others in November of
- 6 2016.
- A. Yes.
- Q. And is this a new version of the drug
- control program or the scope of implementing a new
- program for monitoring suspicious orders?
- 11 A. Yes.
- 12 Q. If you turn back to the page 1.4, the
- 13 internal reference number on the top right, it's
- .4, and 2.0 says Project Scope Statement. Do you
- 15 see that?
- 16 A. Yes.
- Q. Are you familiar with these? I'll give
- you a second to read this, but are you familiar
- with the statement that's contained here on this 20
- 21 A. I do want to take a moment to read this.
- 22 O. Sure.

- 23 MR. HUDSON: Let's go off the record.
- <sup>24</sup> We need to change the tape.
  - THE VIDEOGRAPHER: The time is 2:33 p.m.

- 1 We are going off the record.
- (Recess from 2:33 p.m. to 3:17 p.m.) 2
- THE VIDEOGRAPHER: The time is 3:17 p.m. 3
- 4 We're now back on the video record.
- 5 BY MR. HUDSON:
- O. Mr. Chunderlik, we're back looking at
- <sup>7</sup> Exhibit 21, which is an email from November of
- 8 2016 that's attaching a project scope drug control
- 9 program document. And we were back on the page
- 10 with the internal number of 1.4. And that's the
- 11 project scope statement.
- I believe you testified that you have 12
- 13 reviewed this document.
- 14 A. Yes.
- 15 Q. Did you review it at the time that it
- 16 was sent by Mr. Raub?
- A. I have a vague recollection of seeing
- 18 this document in that period of time.
- 19 Q. And this is in November of 2016;
- 20 correct?
- 21 A. Yes.
- 22 Q. And the new Giant Eagle RX distribution
- 23 facility, that opened around November -- excuse
- me -- February of 2016?
- A. Correct.

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- <sup>1</sup> well as distribution to store transactions."
- 2 Do you see that?
  - MR. KOBRIN: Object to form.
- THE WITNESS: I do see that.
- BY MR. HUDSON:
- Q. Do you know what that means, covers
- store to patient as well as distribution center to
- store transactions?

10

21

- A. Yes, I think so.
- Q. What does that mean to you?
- 11 A. That we would be able to track the
- <sup>12</sup> controlled substance as it was distributed from
- our distribution center to the store and also that
- part of this process would allow us to automate
- the process of prescriptions going from the store
- to the patient.
- Q. And in the next paragraph, it then says,
- <sup>18</sup> "DEA regulation CFR 1301.74(b)..." And that's
- that provision that we talked about before; right?
- 20 A. Yes.
  - Q. It says, "...specifically requires that
- <sup>22</sup> a registrant design and operate a system to
- disclose to the registrant suspicious orders of
- controlled substances." Right?
- A. Yes.

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- Q. Is that right? 1
- 2 A. Yes.
- Q. So at this point in time, the new
- <sup>4</sup> facility has been open about nine months; right?
- A. Yes.
- Q. And then in the first paragraph is
- then -- do you see there is a description of the
- prior drug control program? I'll give you a
- 9 chance to read it.
- 10 A. Okay.
- 11 Q. The first subparagraph is focusing on
- 12 the history of the drug control program for
- 13 Schedule II controlled substances; right?
- A. Yes. Sorry. Say that again. I just
- <sup>15</sup> want to make sure.
  - Q. Sure. The first paragraph is focusing
- on the history of the drug control program for
- <sup>18</sup> Schedule II narcotics?
- 19 A. Specific to Schedule IIs?
- 20 Q. Correct.
- A. Yes.
- 22 Q. And there it indicates in the last
- 23 sentence, "With the completion of the GE CII
- <sup>24</sup> warehouse came the need for a more robust
- <sup>25</sup> monitoring program that covers store to patient as

Q. Then it says, "Purposefully vague, the

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- <sup>2</sup> DEA leaves GE, the registrant, to interpret the
- <sup>3</sup> elements and metrics of a monitoring system."
- 4 Right?
- A. That's what's said here, yes.
- Q. Then it says, "It is the belief of the
- business that" -- do you know what he means by the
- reference to the business?
- A. I don't necessarily know what this
- person is referring to when they say it's the
- belief of the business.
- 12 Q. Mr. Raub, I guess, is the one who's
- 13 sending out this email and said scope document
- attached; right?
- 15 A. Right.

- Q. He says, "It is the belief of the
- business that Giant Eagle's suspicious order
- monitoring is 75 to 85 percent of where it needs
- to be. The missing 15 to 25 percent of the
- 20 necessary functionality needed to bring the Giant
- <sup>21</sup> Eagle into full complains with CFR 1301.74(b) can
- be achieved through the following:"
- 23 Then there's three bullet points; right? Do
- 24 you see that?
- A. Yes.

- <sup>1</sup> Q. It says, "Dynamic threshold management."
- <sup>2</sup> Do you know what that means?
- A. I don't necessarily know what the
- <sup>4</sup> gentleman was referring to by dynamic threshold
- <sup>5</sup> management.
- Q. Do you know Mr. Raub?
- <sup>7</sup> A. I do know him.
- 8 Q. And what was Mr. Raub's position?
- 9 A. At the period of time of this
- 10 document -- currently he's the -- he is in charge
- 11 of our pharmacy inventory, but at the time of the
- 12 document, he was a business analyst for Giant
- 13 Eagle.
- Q. So was it his job in connection with
- 15 creating this new drug control program document to
- <sup>16</sup> evaluate the current state of the GE suspicious
- 17 order monitoring system as it existed?
- A. He may have had some part in that. I
- <sup>19</sup> don't know if it was his specific job.
- Q. Is that what an analyst does, is
- <sup>21</sup> analyzes different aspects of the business and
- <sup>22</sup> tries to find ways to improve them?
- A. One of the many, yes.
- Q. And do you believe that Mr. Raub was
- <sup>25</sup> competent at his job?

- nt." 1 Q. Did Giant Eagle have dynamic threshold
  - <sup>2</sup> management at this time in November of 2016?
  - A. I'm not exactly sure what is meant by
  - 4 dynamic threshold management. We had a threshold
  - <sup>5</sup> management process that we've already discussed.
  - <sup>6</sup> Whether I would term it dynamic, I don't know what
  - <sup>7</sup> is meant by that dynamic part of threshold
  - 8 management.

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- Q. This is indicating that there needs to
- o be some change to the threshold, the way in which
- the threshold management is being operated, right,
- from his point of view at least?
  - A. Maybe some improvement.
- Q. And then the second bullet point is
- <sup>5</sup> "Re-engineering and formalizing the current
- investigative process." Right?
- A. That's what he says here, yes.
  - Q. We've talked about the investigative
- 19 process earlier in the day. You and
- <sup>20</sup> Mr. Rottinghaus did; correct?
  - A. Yes.
- Q. And I believe you testified that there
- 23 was no formal -- up until this point in 2016,
- 24 there was no formal process for documenting the

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<sup>25</sup> investigations as they were concurring; correct?

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- A. From the interaction that I've had with
- <sup>2</sup> Mr. Raub, I believe he does have -- he is
- <sup>3</sup> competent at his job.
- <sup>4</sup> Q. Do you believe that he was informed
- <sup>5</sup> about what was happening at Giant Eagle?
- MR. KOBRIN: Object to form. Nofoundation.
- 8 THE WITNESS: I'm not necessarily sure
- <sup>9</sup> that he was at this point in time.
- 10 BY MR. HUDSON:
- Q. Do you think the person creating the
- 12 drug program policy document didn't understand
- 13 Giant Eagle's suspicious order monitoring?
- A. I think he had some understanding of it.
- Q. Do you disagree with his view that Giant
- <sup>16</sup> Eagle's suspicious order monitoring is 75 to
- 17 85 percent of where it needs to be?
- 18 A Yes

- Q. Did you believe at this time in November
- 20 of 2016 that Giant Eagle was at a hundred percent
- 21 of where it needed to be?
- A. I felt that we could always improve.
- 23 Would I say a hundred percent? Maybe not to that
- <sup>24</sup> extent, but we were always looking to improve our
- 25 system.

- A. We had a process to do the
- <sup>2</sup> investigations. Actually, not in all cases
- <sup>3</sup> documenting. A lot of the investigation took
- <sup>4</sup> place through communication with the PDL, the
- <sup>5</sup> pharmacy district leader, the stores, the
- <sup>6</sup> warehouse and so on.
- Q. But as you sit here today, you can't
- <sup>8</sup> personally recall a specific investigation that
- <sup>9</sup> you undertook; correct?
  - MR. KOBRIN: Object to form.
- THE WITNESS: I participated in some
- 12 investigations. I'm not sure if you mean if I led
- <sup>13</sup> an investigation.
- <sup>4</sup> BY MR. HUDSON:
- Q. As you sit here today, do you have a
- recollection of specific investigations ofspecific stores that you led?
- specific stores that you led?
   A Not necessarily that I
- <sup>18</sup> A. Not necessarily that I led, but I <sup>19</sup> participated in.
- Q. That you participated in?
- <sup>21</sup> A. Yes.
  - Q. Which store was it of the 200?
- MR. KOBRIN: Object to form.
  - THE WITNESS: I'm sure I had some
- <sup>25</sup> involvement in the store number 8 that we've

- <sup>1</sup> already discussed.
- <sup>2</sup> BY MR. HUDSON:
- Q. Other than store number 8, any other
- <sup>4</sup> investigations you recall?
- <sup>5</sup> A. There were some. I can't remember
- 6 specific stores.
- <sup>7</sup> Q. Do you remember who you talked to at
- 8 those stores?
- 9 A. I would talk to the pharmacy manager.
- Q. Do you remember the names of anybody in particular that you talked to between 2009 and
- 12 2014?
- MR. KOBRIN: Object to form.
- 14 THE WITNESS: I would have talked to the
- <sup>15</sup> pharmacy manager. Whether they've changed from
- 16 that point in time, I'm not sure, but I don't
- <sup>17</sup> recall the specific pharmacist that I talked to.
- <sup>18</sup> When I make a call to the pharmacy, I always ask
- <sup>19</sup> for the pharmacist in charge or the pharmacy
- <sup>20</sup> manager.
- 21 BY MR. HUDSON:
- Q. What particular information did you ask
- <sup>23</sup> for when you made those calls?
- MR. KOBRIN: Object to form.
- THE WITNESS: I would ask about if there

I wouldn't managemily say a baichtanad

- A. I wouldn't necessarily say a heightened
- <sup>2</sup> risk. I knew that there were probably going to be
- <sup>3</sup> more prescriptions coming from those facilities.
- <sup>4</sup> We look to fill prescriptions, legitimate
- <sup>5</sup> prescriptions. I had no reason to believe that if
- <sup>6</sup> a physician has written a prescription, that the
- <sup>7</sup> pharmacy was going to do their due diligence to
- <sup>8</sup> determine if that was a legitimate prescription or
- 9 not.
- Q. Other than asking the pharmacist whether there were new physicians or pain clinics in the area, anything else that you can recall doing your
- due diligence to investigate flagged orders?
- MR. KOBRIN: Object to form. Asked and answered.
- THE WITNESS: Other than that, there may
- <sup>17</sup> have been situations where I had asked about
- $^{18}$  specifically what types of prescriptions that they
- <sup>19</sup> were seeing from the pain clinic or from the
- <sup>20</sup> physician's offices and if there was any reason
- $^{21}$  why they had a reason -- if there weren't any pain
- 22 clinics or new offices being opened, what the
- 23 pharmacy would have thought was a reason for the
- <sup>24</sup> increase in purchases in prescriptions.

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- <sup>1</sup> is any -- some of the questions that we had on
- <sup>2</sup> our -- on one of the previous forms that we
- <sup>3</sup> discussed that had some of those six questions on
- <sup>4</sup> there.
- <sup>5</sup> BY MR. HUDSON:
- <sup>6</sup> Q. Did you ask the same questions every
- time, or did they change?A They may have ch
  - A. They may have change a little bit.
- <sup>9</sup> Q. As you sit here today, can you remember
- <sup>10</sup> any specific questions that you asked any
- pharmacist at any particular store between 2009
- <sup>12</sup> and 2014?
- A. Some of the things that I was most
- 14 interested in when I asked were information on
- pain clinics, if there were any new physicians in
- <sup>16</sup> the area.
- Q. Anything else that you asked?
- A. There may have been, but I can't recall
- <sup>19</sup> specifically.
- Q. Did you ever uncover that there were
- <sup>21</sup> ever pain clinics or new physicians in the area?
- <sup>22</sup> A. Yes.
- Q. And would that cause you to have a
- <sup>24</sup> suspicion that there would be a heightened risk
- <sup>25</sup> for diversion?

- <sup>1</sup> BY MR. HUDSON:
- O. You agree that between October of 2013

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- <sup>3</sup> and October of 2014, when these daily threshold
- <sup>4</sup> reports were being generated at the same time that
- <sup>5</sup> HBC was acting as a distributor of hydrocodone
- 6 combination products, that there were in excess of
- <sup>7</sup> a hundred flagged shipments that exceeded those
- 8 thresholds; right?
- 9 MR. KOBRIN: Object to form.
- THE WITNESS: I knew that there were
- 11 stores on the report. I don't know exactly how
- <sup>12</sup> many.
- 13 BY MR. HUDSON:
- Q. Can you give any ballpark estimate as
   you sit here today of whether there were five or a
- 16 hundred?
- A. There were more than five. There may
- 18 have been a hundred. I'm not sure exactly. I
- <sup>9</sup> don't have the exact numbers or the reports in
- 20 front of me.
- Q. But there's no systematic -- I guess
- what I'm getting at -- I'm taking the long way to
- get there, but there was no systematic process up
- <sup>24</sup> to this point in 2016 of documenting in any
- <sup>25</sup> formalized way what investigation or phone calls

- <sup>1</sup> were being made by you or Mr. Millward or others
- 2 who were looking into orders that had been flagged
- <sup>3</sup> from the daily threshold reports; correct?
- 4 MR. KOBRIN: Object to form. Asked and5 answered.
- THE WITNESS: Could you restate the question.
- MR. HUDSON: Could you just read it backfor us, please.
- 10 (The record was read back.)
- MR. KOBRIN: Same objection.
- THE WITNESS: We investigated. I don't
- 13 necessarily know if I would say that there was not
- <sup>14</sup> a systematic way. We did the investigation.
- 15 Different circumstances could require us to ask
- <sup>16</sup> different questions.
- So we took each in each instance individually
- 18 to determine what we would do to do that
- <sup>19</sup> investigation.
- 20 BY MR. HUDSON:
- O. And in each one of those instances
- 22 though, there was no formalized documentation. So
- 23 as we sit here today, we have no idea what you did
- <sup>24</sup> in any one of those instances; correct?
- MR. KOBRIN: Object to form. Asked and

- 1 BY MR. HUDSON:
  - Q. In here what Mr. Raub is indicating is

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- 3 that it would be a good idea to reengineer and
- <sup>4</sup> formalize the current investigative process;
- 5 correct?
- A. I would say that, yes.
- Q. And then the third bullet point of what
- 8 he's indicating is the implementation of a case
- <sup>9</sup> management process.
- Do you know what a case management process
- 11 means?

13

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21

- 12 A. Yes.
  - Q. What is a case management process?
- A. Having a record of basically what was
- <sup>5</sup> done to -- the steps taken to investigate a
- 16 situation.
- Q. And that wasn't something, as we've
- talked about, that occurred up till this point in
- 19 November of 2016; right?
  - A. Correct.
  - Q. Were there aspects of the suspicious
- 22 order monitoring system at Giant Eagle or HBC that
- 23 you were aware of that you believe that Mr. Raub
- <sup>24</sup> wasn't aware of when he wrote this document
- <sup>25</sup> indicating that he believed that the monitoring in

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- <sup>1</sup> answered and misrepresents the evidence.
- THE WITNESS: I would say we've had -- we had some of our investigations documented, if
- <sup>4</sup> that's what you're asking.
- 5 BY MR. HUDSON:
- <sup>6</sup> Q. Are you talking about the one or two
- <sup>7</sup> emails that we looked at today?
- 8 A. Yes.
- 9 Q. Anything that you're aware of that's
- 10 more formalized than the emails that had been
- 11 attached and produced?
- A. I don't know that we were required to
- 13 have anything formal in writing as to what our
- <sup>14</sup> investigation into those instances were, no
- 15 regulatory requirement that we needed to do that.
  - Q. We'll let the jury or the judge or
- <sup>17</sup> whoever decide what was or wasn't required.
- All I'm asking is: Was there a formalized
- <sup>19</sup> process for documenting the investigations that
- <sup>20</sup> occurred? I think what I'm hearing you say is no,
- there was not, but I want to make sure I get yourtestimony correct.
- MR. KOBRIN: Object to form.
- THE WITNESS: No.

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  November of 2016 was at 75 to 85 percent of where
- <sup>2</sup> it needs to be?
- 3 MR. KOBRIN: Object to form.
- THE WITNESS: There may have been, yes.
- 5 BY MR. HUDSON:
- 6 Q. What is it as you sit here today that
- <sup>7</sup> you believe Mr. Raub was not aware of that you
- 8 were aware of?
- 9 A. Well, as I look at this, and I can't
- 10 make an interpretation, but it seems that there
- 11 were certain areas that he felt we didn't have
- 12 that it could be argued or it could be said we did
- 13 have those, some of that functionality.
  - Q. What is that though?
- A. We did have controls in place to
- 16 monitor, and we did have reports. We had various
- 17 tools that we could use other than just a
- 18 threshold report to do our analysis with that's
- <sup>19</sup> not indicated.
- So there were other tools available to us to
- 21 do an investigation into a situation where there
- 22 could be an order that needed to be investigated
- <sup>23</sup> further.
- Q. Is there anywhere where I could go to
- 25 see when Giant Eagle or HBC ever used those other

- <sup>1</sup> tools in an investigation to confirm that orders
- <sup>2</sup> that had been flagged as suspicious were, in fact,
- <sup>3</sup> legitimate?
- A. I'm not sure.
- 5 Q. What causes you to be unsure?
- A. At that point in time, the areas where
- we weren't having written documentation of an
- 8 incident, although a tool could have been used in
- that incident to help us make a determination.
- 10 Q. Right. I guess what I'm getting at is
- you've said there were tools that were available
- 12 that we could use.
- 13 A. Yes.
- 14 Q. And I'm asking is there anywhere I could
- <sup>15</sup> go to see when you actually used those tools and
- put them to use to determine that an order that
- <sup>17</sup> had been flagged as being potentially suspicious
- was, in fact, a legitimate order?
- 19 MR. KOBRIN: Object to form.
- THE WITNESS: I'm not sure. 20
- 21 BY MR. HUDSON:
- 22 Q. As you sit here today, between 2009 and
- 23 2014, how many orders did HBC flag as being
- <sup>24</sup> potentially suspicious but then were determined to
- <sup>25</sup> be legitimate?

- 1 timeframes exactly as to when that happened, but I
- <sup>2</sup> do know that there was processes in place for
- <sup>3</sup> folks at the warehouse, pickers, other
- <sup>4</sup> individuals, warehouse manager, that if they saw
- <sup>5</sup> anything that raised a question in their mind,
- <sup>6</sup> they would bring it to somebody's attention to
- determine if that item needed to be sent to the
- pharmacy.
- Q. And when did those conversations occur
- where you learned that information?
- 11 A. In talking to the other team members on 12 our team.
- 13 Q. Who specifically though were you 14 speaking to?
  - A. I would have spoken to Joe Millward,
- Greg Carlson at the time, even Walt Durr who was
- the warehouse manager.
  - Q. When? Like what's the timeframe when
- you were speaking to them?
- 20 MR. KOBRIN: If you remember.
- 21 THE WITNESS: I do not remember. There
- <sup>22</sup> would have been instances during that timeframe.
- I don't exactly remember exactly which dates that
- that would have occurred.

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- MR. KOBRIN: Object to form. 1
- Answer if you know. Don't speculate. 2
- 3 THE WITNESS: I don't know.
- <sup>4</sup> BY MR. HUDSON:
- Q. Do you have any sort of ballpark idea?
- A. I don't.
- Q. Before October of 2013 when the daily
- 8 threshold reports were put in place, are you aware
- <sup>9</sup> of any single order from HBC to the Giant Eagle
- 10 retail pharmacies that was flagged as being
- 11 suspicious that was then investigated and
- 12 determined to be legitimate?
- 13 A. In talking to various individuals -- did
- you say prior to 200- --
- 15 Q. Prior to October to 2013. So prior to
- 16 the daily threshold reports being created, are you
- <sup>17</sup> personally from your firsthand knowledge of being
- 18 a participant as part of the compliance team aware
- 19 of any HBC order that was being shipped to Giant
- 20 Eagle retail pharmacies that was flagged as being
- 21 suspicious, but then was investigated and
- <sup>22</sup> determined to be legitimate?
- A. In conversation with other folks on the
- 24 team, there would have -- there were instances of
- 25 that. I can't point to specific orders or

- <sup>1</sup> BY MR. HUDSON:
  - Q. Is there anywhere that you're aware of

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- <sup>3</sup> that I could go that would be a log or a record
- <sup>4</sup> that was kept at HBC that would let us know how
- many orders had been flagged by the warehouse?
- A. I don't -- I don't know if there would
- be any of those types of records.
- Q. You personally prior to October of 2013
- were not involved in any investigations where an
- order was flagged and that you were personally
- involved in determining that order was legitimate; 12 correct?
- 13 A. I was part of a team that helped analyze
- 14 that.
- would you say you were involved in that were
- flagged prior to October of 2013 and investigated

Q. How many of those shipments or orders

- and determined to be legitimate?
  - A. Prior to 2013?
  - Q. Prior to October of 2013.
- 21 A. October of 2013, at least one that I
- know of.

19

20

- 23 Q. Anything more specific you can say about 24 that particular order?
  - A. My recollection is that it was flagged,

- <sup>1</sup> and we did stop distribution of that order, of
- <sup>2</sup> subsequent orders, of subsequent orders, not the
- <sup>3</sup> particular order.
- Q. A suspicious order was flagged, and then
   you were not able to determine it was legitimate
- <sup>6</sup> or you were able to determine it was legitimate?
- A. We stopped shipment to the store because
   of what we had determined was potential suspicious
- <sup>9</sup> activity.
- Q. Was that buprenorphine?
- 11 A. Yes.
- O. Was that in December of 2013?
- A. That would be my recollection of that, 14 yes.
- Q. So what I'm trying to determine is prior
- 16 to October of 2013 -- you'd agree with me that in
- 17 October of 2013 when you started to create the
- <sup>18</sup> daily threshold reports, there was an increased
- 19 focus on looking at orders that were exceeding
- 20 those threshold quantities; correct?
- A. I think the threshold report was another
- 22 tool that we could use. I don't want to say that
- <sup>23</sup> we didn't have focus. It was another tool that we
- <sup>24</sup> had to help us.
  - Q. Prior to October of 2013, there was no

- <sup>1</sup> A. That is possible, yes.
  - Q. But as you sit here today though, you're

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- 3 not aware of how many times that happened?
- A. I am not aware of an exact number or how many times that happened, no.
- 6 (HBC-Chunderlik Exhibit 22 was marked.)
- <sup>7</sup> BY MR. HUDSON:
- 8 Q. Let's switch to a new document. I'm
- <sup>9</sup> going to hand you what I've marked as Exhibit 22.
- 10 And kind of moving forward in time here, so we're
- up to January of 2017, and this is an email from
- 12 you to Mark Doerr.
- 13 A. Yes.
- Q. Who is Mark Doerr? What was his role, I guess, at this time?
- A. At the time he was the senior
- vice-president of pharmacy at Giant Eagle.
- Q. Did you report to him or would you have reported to somebody else who reported to him?
- A. At that time in January of 2017, I would
- 21 have reported to -- we had a vacancy. So my
- <sup>22</sup> reporting responsibilities would have been to Mark
- 23 Doerr.
- Q. So you here in January of 2017 were
- <sup>25</sup> writing to your boss at the time; right?

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- <sup>1</sup> formalized process for identifying orders of
- <sup>2</sup> unusual size; correct?
- 3 MR. KOBRIN: Object to form.
- <sup>4</sup> THE WITNESS: No formal process.
- <sup>5</sup> BY MR. HUDSON:
- 6 Q. No criteria that existed at the
- <sup>7</sup> warehouse where anyone there would be applying
- 8 some sort of formula or criteria in a systematic
- 9 way; right?
- MR. KOBRIN: Object to form.
- THE WITNESS: I wouldn't say a formula,
- 12 but there were -- if they thought or if they
- discovered an order that was -- an item was being
- 14 ordered, the quantity that was being ordered was
- <sup>15</sup> more than usual or what they knew the store had
- historically been ordering, they may raise a flag
- <sup>17</sup> on that.
- 18 BY MR. HUDSON:
- Q. So if a particular picker or the
- <sup>20</sup> warehouse manager from just their inherent
- <sup>21</sup> knowledge of working at that warehouse, if a
- <sup>22</sup> particular order stuck out to them as being of
- <sup>23</sup> unusual size, then there may have been an
- <sup>24</sup> identification of that order and then a subsequent
- <sup>25</sup> investigation?

- 1 A. Yes.
- Q. And you wrote -- then attached to your
- <sup>3</sup> email is a new policy. It's entitled Order
- 4 Monitoring System Policy; right?
- 5 A. Yes.
- 6 O. And it has an effective date of
- <sup>7</sup> 2/2/2017 and a created date of 2/2/17; right?
- A. Yes.
- 9 Q. And then this is version 1 of this
- particular policy; right?
- 11 A. Yes.
- Q. And this particular policy, why was this
- 13 being created?
- A. We wanted to take what we already had
- <sup>15</sup> and were always looking to improve, so we were --
- <sup>-6</sup> we wanted to improve upon what we -- some of those
- processes that we already had in place to identify
- 18 suspicious orders.
- Q. Was this part of the overhaul that was
- 20 referenced in those previous emails of the
- 21 suspicious order monitoring system?
- 22 A. Yes.
- Q. So this was a policy that was going to
- 24 be put in place that was going to be connected to
- 25 a new system for monitoring suspicious orders?

Page 230 Page 232 A. Yes. 1 implemented? MR. KOBRIN: Object to form. Relevance. Q. So then let's walk through this document 3 and see what the new system was going to look This is beyond the discovery period. 4 like. It says, "The purpose or objective is to You can answer. <sup>5</sup> monitor, identify and investigate controlled THE WITNESS: Ask the question. 6 substance order exceeding system limits; then make <sup>6</sup> BY MR. HUDSON: <sup>7</sup> the determination to allow the order to continue Q. When did Giant Eagle implement a system 8 or to hold the order and report it as being that allowed it to stop an order that had been 9 suspicious as required by law." Right? flagged pending the investigation and 10 A. Yes. determination of whether it was legitimate? 11 Q. So this new system that was going to be 11 A. In November of 2018. 12 12 implemented at the Giant Eagle distribution O. November of 2018. 13 13 facility was now going to give the company the MR. KOBRIN: I just want to clarify, Ty. 14 <sup>14</sup> ability to hold the order while the investigation MR. HUDSON: You can when you ask him <sup>15</sup> was occurring to figure out whether it was 15 questions. 16 legitimate or not; right? 16 MR. KOBRIN: Well, I want to clarify 17 A. I would say hold subsequent orders once with you. 18 something had been identified. MR. HUDSON: You don't get the right to. 19 Q. But you agree that's not the language That's now how depositions work. You're not an that's used in this sentence; right? active participant. 21 21 MR. KOBRIN: Object to form. MR. KOBRIN: I'm going to object to 22 THE WITNESS: It doesn't specifically 22 that. It's a misleading question. And I won't 23 say that. explain to you why it's a misleading question. We 24 BY MR. HUDSON: can deal with it later. Q. It says, "...then make the determination MR. HUDSON: That is completely fair. Page 231 Page 233 1 to allow the order to continue or to hold the MR. KOBRIN: And I move to strike the <sup>2</sup> order and report it as being suspicious as 2 testimony as being misled by the prior question. <sup>3</sup> required by law." Right? <sup>3</sup> We can talk about it at a break if you want. But 4 we're going to limit you on redirect to the time A. Yes. Q. At least what's written here, can we 5 that we've taken on redirect. So if you want to <sup>6</sup> agree that this new system, what was contemplated 6 clean something up later, you're not going to have <sup>7</sup> is the ability to hold the order that had been 7 that opportunity. 8 flagged? 8 BY MR. HUDSON: 9 A. Say that again. Q. Mr. Chunderlik, here in the next 10 Q. The purpose and objective of this paragraph is a discussion of the scope of the new <sup>11</sup> paragraph, is it indicating that the new Giant 11 policy; right? 12 A. Yes. 12 Eagle system was going to give the company the <sup>13</sup> ability to hold, in other words, stop the shipment 13 Q. It says, "This procedure applies to the <sup>14</sup> of an order until it could be investigated? Giant Eagle order monitoring system team which 15 A. To hold subsequent orders. consists of members of pharmacy administration, 16 pharmacy operations, pharmacy compliance, pharmacy Q. Does Giant Eagle today have a system in merchandising, pharmacy technology, Giant Eagle RX place where the suspicious order that's being 18 flagged can be stopped? 18 distribution center teams and loss prevention." 19 19 Right? A. Yes, it does. 20 MR. KOBRIN: Object to form. You mean 20 A. Yes.

23

24

the process?

Q. When did that particular system get

THE WITNESS: Yes.

MR. HUDSON: Today, today, like now.

today or do you mean --

BY MR. HUDSON:

21

22

23

24

25

Q. Was this policy more comprehensive than

previous policies in terms of who was involved in

A. It's written to appear to be, but in all

<sup>25</sup> areas whenever we had our previous programs in

- 1 place, any one of these individuals could be
- <sup>2</sup> involved as well. It wasn't meant to add any
- <sup>3</sup> extra individuals.
- 4 Q. So the contemplation was that this same
- <sup>5</sup> group of individuals would have been previously
- 6 involved in the process?
- 7 A. Yes.
- Q. In here it says the policy is the order
- <sup>9</sup> monitoring system team monitors pharmacy orders to
- 10 prevent possible diversion of controlled
- 11 substances; right?
- 12 A. Yes.
- Q. And then the procedure, we've got 14
- 14 bullet points; correct?
- MR. KOBRIN: Object to form.
- 16 THE WITNESS: Yes.
- 17 BY MR. HUDSON:
- Q. And the first bullet point is just
- 19 indicating that controlled substances are supplied
- 20 to the pharmacies from McKesson, Anda and the new
- 21 Giant Eagle RX distribution center; right?
- 22 A. Yes.
- Q. And the second bullet point is Schedule
- 24 II controlled substances are generated using the
- 25 controlled substance ordering system. In

- 1 A. Yes.
  - Q. If you could, just compare for me how
- <sup>3</sup> comprehensive these algorithms are for monitoring

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- <sup>4</sup> orders compared to the previous daily threshold
- <sup>5</sup> reports that we talked about.
- 6 A. I think we modified the algorithm to --
- <sup>7</sup> we modified the algorithm that we were using to
- <sup>8</sup> identify any type of suspicious order or any type
- <sup>9</sup> of order.
- Q. So now the monitoring is going to be
- specific to the actual pharmacy location; right?
  - A. Yes.
- Q. That was not something that -- the daily
- 14 threshold reports that were implemented in October
- of 2013, not something they were able to do;
- 16 right?

12

- 17 A. That's correct.
  - Q. And then here it also indicates that
- 19 this monitoring is going to involve not just
- 20 monthly thresholds, but also ordering
- <sup>21</sup> characteristics: correct?
- A. That's correct.
- Q. That's something that the prior daily
  - 4 threshold reports were not able to do; right?
    - A. Which bullet are you referring to?

Page 235

- <sup>1</sup> parentheses it says CSOS. Right?
- 2 A. Yes.
- Q. When was the CSOS system implemented, if
- 4 you know?
- <sup>5</sup> A. At the retail location, my recollection
- 6 is around April of 2015.
- 7 Q. Then the next bullet point is the OMS.
- 8 Is that a reference to the order monitoring
- 9 system?
- 10 A. Yes.
- Q. Is that the new system that's going to
- 12 be implemented --
- 13 A. Yes.
- Q. -- in conjunction with this policy?
- 15 A. Yes.
- Q. The OMS uses algorithms to identify
- <sup>17</sup> controlled substance orders that require
- 18 investigation and documentation before releasing
- <sup>19</sup> the order for distribution.
- Then there's a sub-bullet there. The OMS
- 21 algorithm generates limits based on monthly
- 22 thresholds and ordering characteristics specific
- 23 to the following. Then it lists pharmacy
- <sup>24</sup> location, chemical, generic product indicater,
- <sup>25</sup> National Drug Code and ordering pattern; correct?

- Q. The clear bullet, the first.
- A. I wouldn't necessarily say that our
- <sup>3</sup> previous system was not able to do some of these
- <sup>4</sup> things as well.
- <sup>5</sup> Q. We've looked at the reports before, but
- <sup>6</sup> the daily threshold reports that began being
- <sup>7</sup> generated in October of 2013, those were monthly
- <sup>8</sup> or those were thresholds of orders based upon
- <sup>9</sup> monthly rolling data; right?
- A. Right, but they were chemical, generic
- <sup>1</sup> product indicator, National Drug Code as well. I
- 12 kind of want to make that distinction there. We
- 13 have bullets that look like we've added these
- 14 types of things, but they were part of the
- <sup>15</sup> original one as well.
  - Q. The original one in October of 2013
- 17 created thresholds based on GPI; right? The
- 18 generic product indicator was --
  - A. At the GPI 10 level.
- Q. Right. And then it was specific that
- 21 thresholds were company-wide, but not store or
- <sup>22</sup> location specific; right?
  - A. Correct.

19

- Q. And then the daily threshold reports,
- 25 those didn't include -- there was no data that was

- 1 being mined to create algorithms to flag or
- <sup>2</sup> monitor ordering characteristics, right, or
- <sup>3</sup> ordering patterns?
- 4 MR. KOBRIN: Object to form.
- 5 THE WITNESS: We have those reports
- <sup>6</sup> where we could -- I mean, they do show pattern.
- <sup>7</sup> They have the potential to show patterns.
- 8 BY MR. HUDSON:
- 9 Q. They show a pattern as it relates to
- 10 orders, but only the subset of orders that would
- 11 be exceeding a threshold; right?
- In other words, the only thing being flagged
- 13 in the daily threshold reports that were in
- <sup>14</sup> existence from October of 2013 were orders that
- were exceeding the threshold; right?
- MR. KOBRIN: Object to form.
- 17 THE WITNESS: Those are the orders.
- 18 When a store -- the first time a store went over
- 19 the threshold, they would flag on the report, and
- 20 they could have the potential to stay on that
- 21 report till the end of the month, yes.
- 22 BY MR. HUDSON:
- Q. Right. But if there wasn't an order
- 24 going from HBC to a pharmacy that tripped over the
- 25 threshold, that order would not be on those daily
  - Page 239
- <sup>1</sup> threshold reports; correct?
- A. It may not show up on there, yes. It
- <sup>3</sup> would not show up on there.
- Q. So in terms of monitoring or evaluating
- <sup>5</sup> ordering patterns as a whole, that wasn't
- <sup>6</sup> something that the daily threshold reports in
- <sup>7</sup> October of 2013 gave the company the ability to
- 8 do, was it?
- 9 MR. KOBRIN: Object to form. Vague.
- THE WITNESS: I think it had the
- <sup>11</sup> ability. If somebody looked at the report, they
- would be able to see patterns if they had the
- 13 report.
- <sup>14</sup> BY MR. HUDSON:
- Q. Those patterns would be limited only to
- <sup>16</sup> the orders that exceeded the threshold because
- those would be the orders that would be on the
- <sup>18</sup> reports; is that fair?
- A. That's correct, yes.
- Q. If we turn to the next page, there's a
- <sup>21</sup> bullet point at the top about investigations.
  - A. Yes.

22

- Q. Then it's got they can include, but not
- <sup>24</sup> limited to, store purchasing patterns, store
- <sup>25</sup> dispensing patterns, individual prescriptions for

- Page 240
- <sup>1</sup> controlled substances, prescriber histories and
- <sup>2</sup> patterns, interviews with pharmacy -- with store
- <sup>3</sup> pharmacists and technicians and interviews with
- 4 pharmacy district leaders; right?
  - A. Yes.
- Q. Were store dispensing patterns something
- <sup>7</sup> that there was a systematic process of
- <sup>8</sup> investigating prior to the implementation of this
- 9 new system?

10

- MR. KOBRIN: Object to form. Vague.
- THE WITNESS: The way the question is
  - posed, I'm not sure I understand.
- <sup>3</sup> BY MR. HUDSON:
- Q. You've testified today about the
- <sup>5</sup> investigations that occurred prior to the
- <sup>16</sup> implementation of this new system; right?
- <sup>17</sup> A. Yes.
  - O. And then if we look down to the bullet
- 19 point, the fourth bullet point down, it starts
- <sup>20</sup> out, "The documentation of the investigation and
- <sup>1</sup> determination must be retained in readily
- <sup>22</sup> retrievable form according to the Giant Eagle
- <sup>23</sup> document retention policy and not less than two
- years." Right?
- A. Yes.

- Page 241
- Q. So at this point in January 2017, Giant
- <sup>2</sup> Eagle as a company is going to begin keeping files
- <sup>3</sup> of the investigations that were occurring;
- 4 correct?
- A. Correct.
- 6 Q. And that wasn't something that occurred
- <sup>7</sup> previously; right?
- 8 A. In some cases it did occur, but not in
- <sup>9</sup> necessarily all cases.
- Q. In fact, Giant Eagle then had an actual
- 11 database or repository or whatever you want to
- 12 call it where those investigative files were kept
- -3 moving forward --

- A. Moving forward, yes.
- <sup>15</sup> Q. -- after January 2017?
  - A. Yes, that's correct.
- Q. There wasn't a repository or database or
- 18 some centralized location where investigative
- <sup>19</sup> files were kept in the past?
- A. Correct, yes.
- Q. If we go back then to your cover email
- 22 to this policy document, in the third paragraph
- you said, "Keeping in mind that this is a draft
- <sup>24</sup> copy, my intention is a high level description of
- 25 the SOM process to have available if we are asked

- 1 to produce during an inspection." Right?
  - A. Yes.
- 3 O. At this time in January of 2017, this
- 4 new system was not yet functioning under this
- policy; right?
- A. On February -- excuse me -- January 27
- it was not.
- Q. Why then the idea that you would keep
- this in the file in case there was an inspection?
- A. If, in fact, we were asked to produce a
- <sup>11</sup> written copy or a document describing our process.
- 12 Q. But you had a formal -- I mean, you had
- 13 a policy document that was previously in effect,
- 14 right, prior to this one?
- 15 A. Yes, yes.
- 16 Q. Did you believe that that policy
- document, the previous version, was problematic if
- there was an investigation?
- 19 MR. KOBRIN: Object to form.
- THE WITNESS: I did not think it was 20
- problematic, no.
- 22 BY MR. HUDSON:
- 23 Q. Then why not keep it in the file and
- 24 show then that policy document and the current
- 25 system that existed if there was an inspection?
- - Page 243
- A. I believe that we would have. I'm not
- <sup>2</sup> sure -- I believe that we would have. If we were
- <sup>3</sup> asked for that document, we would have.
- Q. So you would have the old policy that
- 5 was in existence and then this new policy in the
- <sup>6</sup> file to show if there was an investigation?
- 7 MR. KOBRIN: Object to form.
- 8 BY MR. HUDSON:
- 9 Q. To show where --
- 10 A. To show our process.
- 11 Q. To show where the program, in other
- 12 words, to show where the new program was going
- 13 into the future? What would be the purpose of
- putting this high level description of the new SOM
- process in the file for an investigation?
- 16 MR. KOBRIN: Object to form.
- 17 BY MR. HUDSON:
- 18 Q. I'm not asking the question very well.
- 19 MR. KOBRIN: Object to form. Misleading and vague.
- THE WITNESS: It was a new process, so
- 22 we wanted in case -- if we had an inspection, we
- 23 wanted to be able to show what our process was and
- <sup>24</sup> describe, because during an investigation, there
- 25 could be -- it could be oral or it could be show

- 1 me what processes you have in place.
- <sup>2</sup> BY MR. HUDSON:
- Q. Right. I guess what I'm getting at,
- 4 this process though described in this policy, it
- <sup>5</sup> wasn't yet in place. In other words, it wasn't
- 6 occurring at Giant Eagle. This was just a draft
- <sup>7</sup> of the policy about a system that was going to be
- put in place in the future; right?
- MR. KOBRIN: Object to form.
- BY MR. HUDSON:
- 11 Q. Did I misunderstand your testimony on
- 12 that?

13

- A. No. I believe that's correct.
- 14 Q. Would you agree that this new system was
- more robust than the previous system that was in
- 16 existence?
  - A. We were always looking to improve.
- 18 Whether I would use a word -- a description of
- robust, it was different and it had some more
- <sup>20</sup> information that could help us during an
- <sup>21</sup> investigation.
- 22 Q. This would show in an investigation
- <sup>23</sup> because this would show that Giant Eagle would be
- able to stop shipments prior to -- in other words,
- if orders had been flagged, it would show that
  - Page 245

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- <sup>1</sup> Giant Eagle was going to have the ability to stop
- <sup>2</sup> shipments while it was investigating?
- A. Future shipments.
- Q. In your mind, you're saying this is
- future shipments only?
- A. Future shipments, yes.
- Q. To you this doesn't indicate that --
- 8 MR. KOBRIN: Object to form.
- BY MR. HUDSON:
- Q. -- Giant Eagle is stating that it can
- 11 stop the order that's being flagged as being
- suspicious?

13

- A. At this point, no.
- Q. With the implementation of this new
- program, did you believe that Giant Eagle's
- suspicious order monitoring system was then at a
- hundred percent in terms of compliance with
- CFR 1301.74(b)?
  - MR. KOBRIN: Object to form.
- 20 THE WITNESS: We were always looking to
- improve our system anywhere we could. This was
- just another iteration of an improvement to our
- 23 system that we were hoping -- that we put in
- 24 place.
- 25

Page 246 Page 248 1 BY MR. HUDSON: <sup>1</sup> distributor for millions of dosage units of 2 Q. As a compliance officer, were there <sup>2</sup> hydrocodone products that were distributed to the 3 things that you were hoping that Giant Eagle would 200 Giant Eagle retail pharmacies; right? 4 still be able to add later to help comply with the distributor requirements of 1301.74(b)? MR. KOBRIN: Object to form. A. Yes. We were always looking to improve, BY MR. HUDSON: if there were any improvements that we could make. Q. And of those, about 40 of those were in Cuyahoga and Summit County? Q. What were some, one or more improvements <sup>9</sup> that you were hoping that could be made in the MR. KOBRIN: Object to form. future that weren't part of this new policy? 10 BY MR. HUDSON: 11 MR. KOBRIN: Object to form. 11 Q. Does that sound right, in the ballpark? 12 THE WITNESS: One of the improvements 12 A. In the ballpark, yes. 13 13 was to have a little bit more of an automated Q. Is it your view that there were more 14 process or a way to stop an order before it was 14 likely than not orders that were trying to be 15 shipped. <sup>15</sup> diverted, in other words, that there were 16 BY MR. HUDSON: <sup>16</sup> suspicious orders where there were patients or Q. Is it your understanding that HBC has others trying to divert controlled substances, but 18 reported two orders of controlled substances being Giant Eagle or HBC had controls in place to catch 19 suspicious during the time it's been a distributor those, or do you believe that there just weren't 20 of controlled substances, meaning from November of ever any attempts at diversion? 21 2009 to the present? MR. KOBRIN: Object to form. 22 22 A. Yes. THE WITNESS: I believe that Giant Eagle 23 Q. And I think you testified one of those had controls in place to catch orders or catch any was in December of 2013. type of diversion that may have been going on not A. Correct. 25 only at the warehouse, but we had controls at our Page 247 Page 249 1 Q. And then the other one was in January of <sup>1</sup> retail pharmacies as well and at corporate, the 2 2016. <sup>2</sup> corporate level also. So we did have controls to <sup>3</sup> monitor and look for those types of... 3 A. I believe that to be correct, yes. Q. Those were both buprenorphine? <sup>4</sup> BY MR. HUDSON: A. Yes. Q. I didn't mean to cut you off. Go ahead 6 Q. I apologize if I'm mispronouncing that. and finish your answer. I apologize. 7 A. Pretty close. A. I just meant we had controls in place to 8 Q. Feel free to correct me. There were no monitor. We had, as I said, controls at all <sup>9</sup> suspicious orders of hydrocodone combination levels, warehouse, retail pharmacy and corporate 10 products reported to the DEA as suspicious; 10 office. 11 correct? 11 Q. So let's just go through that then. 12 A. That's correct. 12 We've got the corporate level; right? Q. And as you sit here today, do you 13 A. Yes. O. We've got controls there? <sup>14</sup> believe that from November of 2009 until October 14 15 <sup>15</sup> of 2014 when HBC acted as a distributor of A. Yes. 16 hydrocodone combination products, that there were, 16 Q. Then we've got the warehouse? 17 <sup>17</sup> in fact, no suspicious orders that should have A. Correct. 18 <sup>18</sup> been reported to the DEA? Q. And that's the distributor warehouse; 19 A. I believe because of some of the 19 right? 20 controls that we had in place at the distribution 20 A. Yes. 21 center, HBC, at our pharmacies, at corporate, with 21 Q. And that's HBC? 22 the processes that we were doing, that's correct. 22 A. Yes. 23 We did not believe that we had any suspicious Q. You've got controls there? 23 24 orders. 24 25 Q. Would you agree that HBC acted as a 25 Q. And then you've got the retail

- pharmacies, and that's the Giant Eagle 200 retailpharmacies; right?
  - A. Correct.
- Q. At the corporate level, how many
- <sup>5</sup> suspicious orders were caught due to the controls
- 6 that were in place?
- 7 MR. KOBRIN: Object to form.
- 8 THE WITNESS: A suspicious order I don't
- <sup>9</sup> necessarily think -- a suspicious order would have
- 10 been the buprenorphine situations.
- 11 BY MR. HUDSON:
- Q. What were the corporate controls that
- 13 you're alluding to? What were the controls that
- 14 existed?
- A. The fact that we had tools in place to
- <sup>16</sup> monitor purchases, monitor dispensing. Of course,
- we had the reports that we were getting on a daily
- 18 basis. We had internal audits that an internal
- <sup>19</sup> auditing group would do at our pharmacies. We had
- 20 PDLs doing audits and going into their pharmacies.
- 21 They're required on a quarterly basis to do audits
- 22 on their pharmacies.
- Q. Anything specific though to flagging
- 24 suspicious orders of controlled substances under
- <sup>25</sup> Section -- in other words, the suspicious order
  - Page 251
- <sup>1</sup> monitoring system under Section 1301.47(b)?
- MR. KOBRIN: Object to form. Asked and
- <sup>3</sup> answered.
- THE WITNESS: Pharmacies would -- the
- <sup>5</sup> pharmacies would where they felt that there was
- 6 something -- if they had a prescription that
- <sup>7</sup> was -- didn't quite look to them that it was
- <sup>8</sup> legitimate, they would always verify and validate
- <sup>9</sup> prescriptions.
- <sup>10</sup> BY MR. HUDSON:
- 11 Q. At the Giant Eagle retail pharmacies,
- 12 how many prescriptions were there that were of
- 13 controlled substances that were attempted to be
- 14 filled, but the pharmacist refused to fill the
- <sup>15</sup> prescription because they determined that there
- <sup>16</sup> was a risk of diversion?
- A. I don't have --
- MR. KOBRIN: Object to form. Do you
- <sup>19</sup> have a time period?
- Let me make sure I get my objection in.
- Is there a time period for that, or is that
- an open-ended question?
- MR. HUDSON: It's an open-ended
- <sup>24</sup> question.

25

THE WITNESS: I couldn't speculate on

- 1 how many prescriptions that a pharmacist checked
- <sup>2</sup> or denied because they felt that there was some
- <sup>3</sup> reason that the prescription was going to be
- <sup>4</sup> diverted.

11

- <sup>5</sup> BY MR. HUDSON:
- Q. And I assume there's no log or
- <sup>7</sup> repository or place where I could go and look and
- 8 try to figure out within Giant Eagle how many of
- the pharmacists decided not to fill prescriptions?
  - A. Not that I know of, no.
- Q. So as you sit here today, can you point
- 12 to any specific instances where Giant Eagle had
- 13 retail pharmacy controls in place where a
- pharmacist refused to fill a prescription for a
- controlled substance because he or she believed it
- <sup>16</sup> was at risk for diversion?
- A. Pharmacists -- we have our controlled
- <sup>18</sup> drug dispensing guideline that discussed red flag
- 19 situations to be -- to look out for. We also had
- <sup>20</sup> audits in place, but mainly the controlled
- 21 substance dispensing guideline to help, because we
- <sup>22</sup> rely on our pharmacists, their professional
- <sup>23</sup> judgment, as well as relying on the law whenever
- they need to in determining whether a prescription
- 25 should be filled or not.

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- Q. Right. All I'm asking is: As you sit
- <sup>2</sup> here today, you don't know how many red flags
- <sup>3</sup> there were though at Giant Eagle retail
- 4 pharmacies?

11

- 5 MR. KOBRIN: Object to form.
- THE WITNESS: I would not be able to.
- <sup>7</sup> BY MR. HUDSON:
- 8 Q. And you wouldn't know how many times a
- <sup>9</sup> pharmacist flagged an order but decided not to
- 10 fill it because it was at risk for diversion?
  - A. I would have no way.
- MR. KOBRIN: Object to form.
  - Give me time to object.
- 4 BY MR. HUDSON:
- O. So in terms of the retail pharmacy
- <sup>16</sup> controls, can you say as you sit here today how
- <sup>17</sup> effective they were in terms of data that would
- 10 1 1 1 1 1
- 18 show whether there were or were not prescriptions
- <sup>19</sup> that were stopped because of the risk of
- 20 diversion?
- A. I don't have any data that I can point
- 22 to for any specifics on that.
- Q. Would that be the same for the corporate
- <sup>24</sup> level controls, in other words, there's no data
- 25 that we can point to or look at to try to figure

Page 254 Page 256 1 out how effective the corporate controls were in 1 present? preventing diversion? A. Yes. 3 MR. KOBRIN: Object to form. Misstates Q. So in answering yes, are you saying that the evidence. 4 it met the requirement both before and after it <sup>5</sup> had a suspicious order monitoring threshold, 5 THE WITNESS: That's correct. <sup>6</sup> automated system, whatever you want to call it, 6 MR. HUDSON: I don't have any further <sup>7</sup> that it met the requirement before it had that MR. KOBRIN: Go off the record real system? 9 quick. A. Yes. 10 THE VIDEOGRAPHER: The time is 4:15 p.m. Q. And did it meet the requirement after it 11 We're going off the video record. 11 had the system? 12 A. Yes. 12 (Recess from 4:15 p.m. to 4:39 p.m.) 13 THE VIDEOGRAPHER: The time is 4:39 p.m. 13 Q. Looking back at 1301.74, it says, "The 14 We're now back on the video record. <sup>14</sup> registrant must design and operate a system to <sup>15</sup> disclose to the registrant suspicious orders of 15 **EXAMINATION** 16 BY MR. KOBRIN: <sup>16</sup> controlled substances." Q. Mr. Chunderlik, do you remember being Do you understand that to be the only factor 18 asked questions about the so-called suspicious that's taken into consideration for the security 19 order regulation at Section 1301.74(b) this requirement? 20 morning? 20 A. No. That's a subsection of the entire 21 A. Yes. 21 requirement. 22 Q. And that is, I believe, Exhibit 3, if 22 Q. Can you think of any other factors? For 23 you want to look at that. During any time during example, is the physical security of the warehouse <sup>24</sup> your deposition, were you shown the security one of the factors? <sup>25</sup> regulation, which is at 1301.71 of the Code of A. Yes, it is. Page 255 Page 257 Q. Is record keeping one of the factors? <sup>1</sup> Federal Regulations? 2 A. Record keeping is one of the factors, A. No. <sup>3</sup> yes. Q. Sitting here today, what do you <sup>4</sup> understand the security regulation to be? Q. Are controls on the way that the A. The security regulation, it's a system controlled substances are distributed, is that one <sup>6</sup> of controls to put in place to protect the of the factors? <sup>7</sup> integrity and the safety of medication and to help A. Yes. prevent diversion into illicit markets. Q. Is security at the warehouse one of the Q. Do you understand that to be the main <sup>9</sup> factors? 10 requirement that distributors are supposed to meet 10 A. Yes. under the Controlled Substances Act? Q. Is the type of drugs being distributed 12 12 one of the factors? MR. HUDSON: Object to the form. 13 13 THE WITNESS: That is a section of it A. Yes. <sup>14</sup> and it is -- there are multiple pieces that go Q. Is to whom the drugs are being <sup>15</sup> along with that. distributed to one of the factors? 16 A. Yes. 16 BY MR. KOBRIN: 17 Q. Did HBC or was HBC ever a registered 17 Q. Is that the overarching requirement to distributor of Schedule II controlled substances? 18 your understanding? 19 19 A. Yes, yes. A. No. 20 Q. Did HBC meet that requirement at all 20 Q. Are opioids generally under Schedule II? 21 A. Generally, yes. 21 times --22 Q. Is there an exception? Was there ever a 22 MR. HUDSON: Object to the form. 23 time when opioids were not Schedule II or any kind 23 BY MR. KOBRIN: Q. -- that are relevant to this litigation, of particular opioid was not a Schedule II?

25

25 so starting in 2009 and running all the way to the

A. Yes. Prior to October of 2014,

Page 258 Page 260 1 hydrocodone and hydrocodone combination products 1 cage?

- <sup>2</sup> were in Schedule III.
- Q. And after October of 2014, what were
- 4 they reclassified as?
- A. All hydrocodone and hydrocodone
- 6 combination products were rescheduled as Schedule
- <sup>7</sup> II controlled substances.
- Q. Did HBC ever distribute hydrocodone
- 9 combination products when they were classified as
- 10 a Schedule II controlled substance?
- 11 A. No, they did not.
- 12 Q. Did HBC ever distribute any Schedule II
- 13 controlled substances?
- 14 A. No, it did not.
- 15 Q. Did HBC take that into account when
- 16 determining its compliance with the security
- 17 requirement?
- 18 A. Yes.
- 19 Q. Did HBC consider the quantity of
- 20 controlled substances it was handling when it
- 21 designed its overall security system and
- 22 determined its compliance with the security
- 23 requirement?
- 24 A. Yes.
- 25 O. Did HBC consider the internal controls

- A. Yes, it did.
- 3 Q. Was there controlled access to that
- 4 cage?
  - A. There was controlled access, yes.
  - Q. Do you know whether that cage was
- inspected and approved by the DEA?
- A. It was, yes.
  - Q. Do you know if admittance to that cage
- was controlled and limited to only certain
- 11 personnel?
- 12 A. Yes.
- 13 Q. When you visited HBC warehouse, was it
- clear that they had taken any steps in order to be
- compliant with the Controlled Substances Act?
- 16 A. Yes.
- 17 Q. So the people at the HBC warehouse were
- aware of the Controlled Substances Act?
- 19 MR. HUDSON: Object to the form.
- 20 THE WITNESS: Yes.
- 21 BY MR. KOBRIN:
- 22 Q. Do you know whether the people at the
- <sup>23</sup> warehouse were aware of the Controlled Substances

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- 24 Act?
- 25 A. Yes.

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- 1 over the receipt of controlled substances it was
- <sup>2</sup> handling when it determined it was in compliance
- 3 with the security requirements?
- A. Yes.
- Q. Did HBC consider the physical security
- 6 features of its facility --
  - A. Yes.
- 8 Q. -- when it determined it was in
- <sup>9</sup> compliance with the security requirements?
- 10 A. Yes.
- 11 Q. Did HBC get frequent visits from the
- 12 DEA?
- 13 A. They got visits from the DEA, yes.
- 14 Q. What was the purpose of those visits?
- 15 A. To do reconciliation audits to see if we
- <sup>16</sup> were also complying with the security requirements
- 17 that were required as part of the Act and that we
- <sup>18</sup> had controls in place.
- 19 Q. Did the DEA ever tell HBC that they were
- 20 not meeting the security requirements under the
- <sup>21</sup> regulations, under the regulation related to the
- 22 Controlled Substances Act?
- A. Not that I know of, no. 23
- 24 Q. With respect to the HBC warehouse that
- <sup>25</sup> you visited, do you recall whether it had a locked

- Q. And they had procedures in place to
- <sup>2</sup> comply with the Controlled Substances Act;
- 3 correct?
- MR. HUDSON: Object to the form.
- BY MR. KOBRIN:
- Q. Did they have procedures in place to
- comply with the Controlled Substances Act,
- Mr. Chunderlik?
- 9 A. Yes.
- Q. Did you know that they had procedures in
- place to comply with the Controlled Substances Act
- when you first took over as compliance manager in
- 13 2012?
- A. Yes.
- Q. Opposing counsel asked you several
  - questions about the threshold emails that you
- received beginning in December 2013.
- 18 Do you remember that?
- 19 A. Yes.
- 20 Q. And several times he asked you if you
- 21 could point to a specific order that popped up on
- 22 the threshold emails and you could tell him what
- you did or what anyone did in order to do due
- <sup>24</sup> diligence on that flagged order. Do you remember
- 25 that?

Page 262 Page 264 A. Yes. 1 monitored by loss prevention? Q. Is there a way for you to estimate how A. Yes. <sup>3</sup> many of those orders popped up a year that you Q. Are the pharmacies monitored by loss <sup>4</sup> guys ran down and did due diligence on? Was it prevention? 5 more than ten? A. Yes. Q. Are there internal audits of the A. Yes. 7 pharmacies? Q. More than 20? A. Yes. A. Yes. 9 Q. Possibly even more than a hundred? Q. Are the pharmacists and the pharmacy 10 A. Yes. techs trained and supervised? 11 Q. And you can't remember every one of 11 A. Yes, they are. 12 12 them, can you? Q. In fact, you were involved in the 13 A. No, I can't. 13 supervision of those pharmacy techs, weren't you? 14 Q. Did you attempt to memorize all of the 14 A. That's correct. 15 <sup>15</sup> due diligence or all of the orders that popped up Q. Does Giant Eagle impose policies and on those threshold emails for this deposition? procedures on pharmacists and pharmacy techs with respect to the way it dispenses controlled A. No. 18 substances? Q. You mentioned earlier that you're a 19 pharmacist; correct? MR. HUDSON: Object to the form. 20 A. That's correct. 20 THE WITNESS: No, we do not. 21 Q. What degrees in pharmacy do you have? BY MR. KOBRIN: 22 A. A bachelor of science of pharmacy. 22 Q. You don't impose any policies and 23 Q. And have you ever practiced as a procedures about how they dispense prescriptions? pharmacist in a pharmacy store? A. We have a controlled drug dispensing 25 guideline that we have communicated out to our A. I have, yes. Page 263 Page 265 Q. Are you familiar with dispensing <sup>1</sup> pharmacists and pharmacy team members. practices? Q. And do you also have a DEA pharmacist A. I am, yes. <sup>3</sup> manual that you communicate out to your pharmacists and team members? Q. Are you familiar with the dispensing practices at Giant Eagle pharmacies? A. Yes, we do. A. Yes. Q. Is that available in every Giant Eagle pharmacy? Q. At the Giant Eagle pharmacy stores, are there internal controls over controlled A. It is readily available at each Giant 9 substances? Eagle pharmacy. 10 A. Yes, there are. Q. And you mentioned that Giant Eagle has 11 Q. Are there physical controls over <sup>11</sup> controlled substance dispensing guidelines. 12 <sup>12</sup> controlled substances? A. Yes, that's correct. 13 13 Q. Does it include red flags, things to A. Yes. 14 Q. What kind of physical controls? Is it <sup>14</sup> watch for in terms of whether a prescription is 15 safes? 15 legitimate or not? 16 16 A. That is correct, yes. A. Locked cabinets, locked safes primarily. 17 O. Is there limited access to those locked Q. Could you look at Exhibit 10. I'll find 18 it, too. Earlier today opposing counsel had you 18 cabinets and safes? looking at the risk assessment red and green flags 19 A. There are limited access to the narcotic 20 that are listed under Section 3(b) in the email cabinets and the safes. <sup>21</sup> from Joseph Millward in this exhibit. Do you see Q. Does Giant Eagle train pharmacists to 22 keep tight controls over its controlled 22 that?

23

24

A. Yes, I do.

<sup>25</sup> are they for the warehouse?

Q. Are those policies and procedures

<sup>23</sup> substances?

A. Yes.

24

25

Q. Are those red flags for the pharmacy or

- A. They would be for the pharmacy.
- Q. They would apply to the manner in which
- <sup>3</sup> pharmacists are judging potential customers who
- 4 come in; correct?
- 5 A. That's correct.
- 6 Q. Is that a kind of pharmacy control that
- would be listed in the controlled substance
- 8 dispensing guidelines that are at every Giant
- <sup>9</sup> Eagle pharmacy?
- 10 A. Yes; yes, sir.
- Q. To your knowledge, has the DEA ever
- 12 raised an issue about a pharmacy store's
- 13 compliance, a Giant Eagle pharmacy store's
- 14 compliance with the Controlled Substances Act?
- MR. HUDSON: Object to the form.
- THE WITNESS: No.
- 17 BY MR. KOBRIN:
- 8 Q. We talked a little bit about controls at
- <sup>19</sup> pharmacies. Are pharmacists required to
- <sup>20</sup> immediately update a store's controlled substance
- 21 inventory when it receives incoming orders?
- MR. HUDSON: Objection. No foundation.
- THE WITNESS: The system can do that
- <sup>24</sup> whenever they receive the order into the pharmacy.
  - Page 267

23

12

22

- <sup>1</sup> BY MR. KOBRIN:
- Q. When a pharmacist fills a controlled
- <sup>3</sup> substance prescription, is the store inventory
- <sup>4</sup> immediately updated for outgoing prescriptions?
- 5 A. Yes.

25

- Q. At the end of the day, is there a check
- <sup>7</sup> of remaining balances of the controlled substance
- 8 at the stores?
- <sup>9</sup> A. In controlled substances and Schedule II
- 10 items, the pharmacy does a perpetual back count of
- 11 what should be remaining on the shelf after they
- <sup>12</sup> dispense a prescription.
- Q. What does that mean, a perpetual back
- 14 count?
- A. After each time a prescription goes
- 16 through the filling process, the pharmacist is
- 17 required to go back and count the remaining
- 18 inventory that's in the -- for that product and
- 19 log it into the electronic database within our
- <sup>20</sup> pharmacy data management system.
- Q. Are you familiar with the term monthly narc audit?
- A. I am, yes.

- Q. What is a monthly narc audit?
  - A. The monthly narc audit is a program that

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  1 was developed by Giant Eagle to reconcile
- <sup>2</sup> inventory. It will show the purchases for a given
- 3 time period as to when the audit was conducted and
- 4 show all dispensing. And at the end of doing that
- <sup>5</sup> calculation, there is an actual -- there is an
- 6 expected on-hand count that is shown to the
- <sup>7</sup> pharmacy.
- They do the count, and then they update it
- <sup>9</sup> with the actual count that is remaining in
- inventory.
- Q. Do you also have annual audits of
- 12 inventories at Giant Eagle pharmacies?
- A. We do annual inventory counts at each
- 14 pharmacy, yes, of all controlled substances.
  - Q. Can you tell me what a PDL is?
- A. PDL is an acronym at Giant Eagle for
- <sup>17</sup> pharmacy district leader.
  - Q. What do the PDLs do?
- A. The PDLs -- each PDL has roughly 29 to
- 20 33 stores that they are responsible for business
  - 1 oversight of a particular region.
- Q. Do they regularly visit the stores?
  - A. They do regularly visit the stores, yes.
  - Q. When the compliance team did due
- <sup>25</sup> diligence on any orders that flagged or any orders
  - Page 269
- <sup>1</sup> that they wanted to investigate further, would the
- <sup>2</sup> PDLs be a good source of information as to what
- 3 was going on --
- 4 A. The PDL is a very good source of
- <sup>5</sup> information, yes.
- Q. Did you and others at Giant Eagle
- <sup>7</sup> corporate office utilize the PDLs when doing due
- 8 diligence at stores and on orders?
  - A. Yes, sir; yes.
- Q. Do PDLs conduct audits or inquiries
  - 1 concerning procedures at the stores?
  - A. They do.
- Q. Do they supervise the training of
- pharmacists at all? Are they involved in the
- supervising and training of pharmacists?
- A. They do have a part in supervising the
- training. As part of their audit, they would look
- 18 to see if required training was being conducted by
- 19 the pharmacist or that team members were doing
- 20 some computer-based training programs that had
- 21 been assigned to them.
  - Q. That would be like continuing education?
- A. Possibly, yes.
- Q. Do the stores, do the Giant Eagle
  - 5 pharmacy stores work with local law enforcement?

- <sup>1</sup> A. Yes, they do.
- Q. Do the Giant Eagle pharmacy stores work
- <sup>3</sup> with local police departments?
- 4 A. Yes.
- <sup>5</sup> Q. Do the Giant Eagle pharmacy stores work
- <sup>6</sup> with the Board of Pharmacy inspectors in each
- <sup>7</sup> state?
- 8 A. Yes, they do.
- 9 Q. Do the Giant Eagle pharmacy stores and
- 10 their employees work with DEA agents?
- 11 A. They have, yes.
- O. Would you characterize that relationship
- 13 between the stores and these law enforcement
- 14 agencies as a cooperative working relationship?
- A. Yes, I would, very cooperative.
- Q. In working with local law enforcement
- <sup>17</sup> and the DEA, has Giant Eagle been able to uncover
- 18 people who are attempting to pass bad scripts?
- 19 A. Yes, we have.
- Q. Does Giant Eagle have a pharmacy
- 21 investigator?
- A. Yes, we do.
- Q. And does he also work with local law
- <sup>24</sup> enforcement in trying to apprehend people who are
- <sup>25</sup> passing bad scripts?

- 1 to pass a bad script.
  - Quite frequently we send out these types of
  - <sup>3</sup> alerts to neighboring stores or a region of stores
  - <sup>4</sup> just to be on the lookout. If you see anybody
  - <sup>5</sup> coming in matching a description or coming in with

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- <sup>6</sup> a prescription from something that has been deemed
- $^{7}\,$  a bad script, we have BOLOs sent out from our loss
- 8 prevention investigator to be on the lookout for
- <sup>9</sup> these things.
- Q. Has a BOLO at GE pharmacies ever led to
- 11 the apprehension of someone trying pass a bad
- 2 script?
- 13 A. Yes, it has.
- Q. You can think of actual specific
- 15 situations?
- 16 A. Yes.
- Q. Opposing counsel asked you earlier today
- 18 about pharmacists turning people away and refusing
- 19 to fill their prescriptions. Do you remember
- 20 that?

21

- A. I do remember that, yes.
- Q. He wanted you to tell him specific
- 23 situations or the number of people or scripts that
- <sup>24</sup> have been turned away over a period of five years
- between X date and X date. Do you remember that?

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- 1 A. Yes, sir.
- Q. Can you think of actually sitting here
- <sup>3</sup> today -- I'm not asking you to go into detail, but
- <sup>4</sup> are you sure that Giant Eagle has actually done
- <sup>5</sup> that? Have they actually successfully cooperated
- <sup>6</sup> and worked with law enforcement in order to
- <sup>7</sup> apprehend the people who are passing bad scripts?
- 8 A. Yes, sir.
- 9 Q. You can think of actual specific
- 10 situations where that has occurred?
- 11 A. Yes, I can.
- Q. Are you familiar with the term or rather
- 13 the acronym BOLO, B-O-L-O?
- 14 A. I am, yes.
- Q. What is BOLO?
- A. That's an acronym that stands for be on
- <sup>17</sup> the lookout.
- Q. What does that mean?
- A. I believe the genesis of it is maybe a
- 20 law enforcement term to be -- in our situation, it
- 21 would be to be on the lookout for bad scripts
- 22 coming into the pharmacy, bad calls being made
- 23 into the pharmacy, used to alert our pharmacists
- <sup>24</sup> and our team members that there may be situations
- <sup>25</sup> where somebody has come into a pharmacy and tried

- A. Yes, I do.
- Q. Without getting into that level of
- <sup>3</sup> detail, are you certain that pharmacists at Giant
- <sup>4</sup> Eagle pharmacies during the period in question,
- <sup>5</sup> which I think opposing counsel asked you about
- 6 2009 to 2014, are you certain that they turned
- <sup>7</sup> away people --
- 8 A. Yes.
- <sup>9</sup> Q. -- who had scripts that they were not
- 10 comfortable filling?
- 11 A. Yes.

14

- Q. You can think of particular
- 13 circumstances where that happened?
  - A. Yes, I can.
  - Q. Does Giant Eagle support its pharmacists
    - 6 when it turns away people who want to have their
  - scripts filled because the pharmacist is
- <sup>18</sup> uncomfortable filling the script?
  - A. It does, yes.
- Q. Is that part of its policies and
- <sup>21</sup> procedures or is that written anywhere that it
- will support people who do that?
- A. It's part of our controlled drug dispensing guideline documents.
  - Q. You mentioned that that's something that

- 1 you kind of want to tell people in a written
- <sup>2</sup> format and you kind of supported your pharmacists
- <sup>3</sup> in the fact that they can turn away prescriptions
- 4 if they don't feel comfortable filling; right?
  - A. That's correct.
- 6 Q. That's a policy you put in writing or
- 7 that's a position you put in writing?
- 8 A. That is a position that we did put in
- <sup>9</sup> writing, yes.
- Q. Why do you put everything in writing?
- 11 Opposing counsel asked you a lot today about why
- 12 there's no policy about every single law or every
- 13 single thing that you want someone working at the
- <sup>14</sup> warehouse or someone working at corporate or
- 15 someone working at the pharmacies. How come
- <sup>16</sup> everything isn't written into writing?
- A. We don't necessarily take a law and make
- 18 it into a policy because the law is already
- 19 written, and we would expect -- our expectation is
- <sup>20</sup> that all of our pharmacy team members follow the
- 21 law.
- Q. So you don't generally put legal
- <sup>23</sup> requirements into a policy document?
- A. Not necessarily. We do not.
- Q. At the very beginning of the day,
- Page 275
- 1 opposing counsel asked you about meetings,
- <sup>2</sup> conferences, the documents that you read to kind
- <sup>3</sup> of educate yourself on compliance with the
- <sup>4</sup> Controlled Substances Act. Do you remember that?
- 5 A. Yes, I do.
- 6 Q. I don't want to get into too much detail
- <sup>7</sup> here. But shortly after you took on the position
- 8 as the manager of compliance, did you have
- <sup>9</sup> meetings with counsel where you talked about the
- 10 regulations that were related to Controlled
- 11 Substances Act?
- 12 A. Yes, I did.
- MR. HUDSON: Object to the form.
- MR. KOBRIN: What's your objection?
- MR. HUDSON: What's that?
- MR. KOBRIN: What's the objection?
- MR. HUDSON: Object to the form and also
- 18 you're asking questions about meeting the lawyers.
- MR. KOBRIN: What's your form objection?
- MR. HUDSON: It may open the door to me
- <sup>21</sup> asking those same questions.
- MR. KOBRIN: That's fine. That's why I
- 23 said that he doesn't need to get into what he's
- <sup>24</sup> talking about.
- What's the form objection?

- MR. HUDSON: What's that?
- MR. KOBRIN: What's the form objection?

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- MR. HUDSON: It's vague.
- <sup>4</sup> BY MR. KOBRIN:
  - Q. Did you have meetings on a regular basis
- <sup>6</sup> with attorneys related to the Controlled
- 7 Substances Act and regulations?
- 8 A. Yes.
- 9 Q. Could you look at Exhibit 8. Turn to
- the page in the exhibit marked Bates number 64414.
- 11 We're going to the pages opposing counsel had you
- 12 look at. These were factors, I believe, that
- opposing counsel had you look at for SOM
- <sup>14</sup> measurements.
- One of them is controlled versus
- 16 noncontrolled; right?
- 17 A. That is correct, yes.
  - Q. Cash payments versus third-party
- 19 payments?

18

- 20 A. Yes.
  - Q. Variety of drugs prescribed or
- 22 dispensed?
- 23 A. Yes.
- Q. Schedule II versus schedule III through
- 25 V, do you see that?

- <sup>1</sup> A. Yes.
- Q. Again, we spoke earlier. Did HBC ever
- <sup>3</sup> distribute Schedule II?
  - A. No, they did not.
- Q. Did they only distribute Schedule III
- <sup>6</sup> through V narcotics?
  - A. Yes.
  - Q. Would you look at Exhibit 19. Do you
- <sup>9</sup> remember opposing counsel asking you about
- <sup>10</sup> Exhibit 19 earlier today?
- A. I do, yes.
- Q. Would you tell me the date of
- <sup>3</sup> Exhibit 19?
  - A. This would be September 28, 2015.
- Q. That's from Robert McClune to you and others; correct?
- A. That is correct, yes, sir.
- Q. Could you read the line right after the
- 19 number one in the email?
- A. "McKesson/Anda blocks the controlled
- 21 substance order to the store based on their
- <sup>22</sup> managed thresholds."
- Q. Now, you told opposing counsel that this
- <sup>24</sup> might have related to Giant Eagle's preparation
- <sup>25</sup> for the GERX facility.

- Does reading bullet number one there, does
- <sup>2</sup> reading "McKesson and Anda blocks," does reading
- 3 that line refresh your memory on what this email
- 4 is really about?
- 5 A. This would be ordering our controlled
- <sup>6</sup> substances from McKesson and Anda, not the Giant
- <sup>7</sup> Eagle RX distribution center.
- Q. Could you just scan the content of the
- <sup>9</sup> email really quickly because I want to ask you
- 10 kind of general. I want to make sure you've had
- 11 the opportunity. If you're comfortable with the
- 12 content of it, that's fine, but I want you to take
- 13 the chance to really look at it.
- 14 A. Okay.
- Q. Now you've taken the time to really look
- <sup>16</sup> at it in the context of what we just discussed, is
- there anything in this email about distribution
- 18 from Giant Eagle's GERX distribution facility?
- 19 A. No.
- Q. Is there anything in this email about
- 21 distribution from Giant Eagle's HBC distribution
- 22 facility?
- 23 A. No.
- Q. Go to Exhibit 22. I want to clarify for
- 25 the record. You talked a lot about how this

<sup>1</sup> reflect steps that you were taking to always

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- <sup>2</sup> constantly improve, constantly innovate,
- <sup>3</sup> constantly trying to make things better even if
- <sup>4</sup> you were already in compliance.
- A. That is correct, yes.
  - Q. Do you recall, and I think it's outlined
- <sup>7</sup> in this document, that at this time in 2017, you
- 8 began running a threshold system through CSOS?
- A. That is correct, yes, sir.
- O. And what is CSOS?
- 11 A. CSOS is an electronic controlled
- 12 substances ordering system used for -- to be able
- 13 to order Schedule II controlled substances
- <sup>14</sup> electronically versus using a manual DEA 222 form
- to do that ordering.
- Q. So if you're using CSOS, all of your
- 17 Schedule II controlled substance orders are going
- 18 through an electronic system?
- 19 A. That is correct.
- Q. And it would be all Schedule IIs that
  - would go through CSOS?
- A. That is correct.
- Q. So if there were a threshold system that
- <sup>24</sup> were put on -- that were integrated with CSOS,
- that threshold system would apply to all Schedule

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- <sup>1</sup> was -- the policies and procedures that were going
- <sup>2</sup> into effect that maybe weren't in effect at the
- 3 time that this was created, and opposing counsel
- <sup>4</sup> asked you questions about whether -- why you were
- <sup>5</sup> going to keep this on file. Do you recall that?
- 6 A. I do.
- <sup>7</sup> Q. Shortly after the date of the email,
- 8 January 27, 2017 --
- 9 A. Yes.
- Q. -- did Giant Eagle begin to follow the
- 11 procedures outlined in this suspicious order
- 12 monitoring policy?
- 13 A. Yes.
- Q. And that was in February of 2017 that it
- <sup>15</sup> began following those policies?
- 16 A. That is correct.
- Q. So when you said that it wasn't in
- <sup>18</sup> effect on the 27th of January, you meant the date
- 19 of this email; correct?
- A. Yes, I did.
- Q. You talked a little bit about always
- 22 trying to improve and updating the policies. Do
- 23 you recall that?
- A. Yes, I do.
- Q. And that this new document was mainly to

- <sup>1</sup> II orders?
- <sup>2</sup> A. That is correct, yes.
- Q. Would it apply to Schedule II orders
- 4 going to HBC?
- 5 A. Yes, it would.
- 6 Q. But HBC didn't distribute Schedule IIs;
- <sup>7</sup> correct?
- 8 A. That is correct. HBC did not distribute
- <sup>9</sup> Schedule II controlled substances.
- Q. Would it apply to Schedule II orders
- <sup>11</sup> going to GERX, Giant Eagle's RX distribution
- 12 center?

- <sup>13</sup> A. Yes.
- Q. Would it apply to Schedule II orders
- <sup>15</sup> going to McKesson?
  - A. Yes, it would.
- Q. Would it apply to Schedule II orders
- 18 going to Anda?
- 19 A. Yes.
- Q. When you integrated the threshold system
- 21 into CSOS in early 2017, do you recall whether
- 22 that new threshold system was able to stop an
- <sup>23</sup> order?
- A. That new threshold system could stop an
- 25 order, yes.

Page 282 Page 284 1 Q. It could stop an order? <sup>1</sup> BY MR. HUDSON: 2 A. It could, yes. Q. Mr. Chunderlik, what are all the 3 O. Before it left the warehouse? <sup>3</sup> requirements of the Controlled Substances Act? A. I can't speak -- I can't rattle off all 4 A. That is correct. 5 the various aspects of the Controlled Substances Q. So if an order flagged in the new <sup>6</sup> system, it would stop the order before it left the Act, but if I have it in front of me here, I can. warehouse? Q. So if you don't know what all the A. That is correct, yes. requirements of the Controlled Substances Act are, 9 Q. And that system applied to all Schedule how can you testify here today to this jury that <sup>10</sup> II controlled substance orders? Giant Eagle or HBC is in compliance with all of 11 A. Yes. the requirements of the Controlled Substances Act? 12 Q. That were going to a Giant Eagle MR. KOBRIN: Object to form. If you pharmacy? 13 want to show him the Controlled Substances Act --14 A. Yes. THE WITNESS: I could go to the 15 Q. Because earlier you had said that you <sup>15</sup> Controlled Substances Act. I had that. That was <sup>16</sup> thought that Giant Eagle wasn't able to stop an <sup>16</sup> available to me. 17 BY MR. HUDSON: order until 2018. You were mistaken then? 18 Q. Well, opposing counsel didn't show A. I was mistaken, yes. 19 Q. If an order is flagged in any of these you -- HBC's counsel didn't show you the <sup>20</sup> systems, Mr. Chunderlik, does that mean that the <sup>20</sup> Controlled Substances Act. He just asked you was 21 order of controlled substances is going to be 21 HBC at all times in compliance with the Controlled <sup>22</sup> diverted? 22 Substances Act; right? 23 23 A. No, it does not. A. Yes. Q. If an order is investigated by people in 24 Q. And you said yes. <sup>25</sup> compliance or people at the warehouse, does that A. Yes. Page 283 Page 285 1 mean that the order is going to be diverted? Q. So tell me all the ways in which HBC was 2 <sup>2</sup> in compliance with the Controlled Substances Act. A. No, it does not. Q. What does it mean? What happens to A. Well, we had physical controls in place. 4 All of our controlled substances were in approved, 4 these pills after they're moved from the warehouse to the pharmacy? 5 DEA-approved cage under lock and key. There were A. Whenever they're moved to the pharmacy, 6 controls that limited access to only individuals <sup>7</sup> who should have access to the distribution of <sup>7</sup> they're used to fill prescriptions, legal 8 prescriptions. Once they leave our warehouse, those substances. <sup>9</sup> they go from the shelf at the warehouse to the Our facility was under video surveillance 24 10 pharmacy shelf to be dispensed for legitimate hours a day. We had security guards in place <sup>11</sup> prescriptions. 11 during off hours to ensure that there was no entry 12 Q. Mr. Chunderlik, was Giant Eagle always 12 into the warehouse. The DEA had been to our 13 in compliance with the Controlled Substances Act warehouse and approved all the security controls and its regulations? that we did have in place at that warehouse. 15 MR. HUDSON: Object to the form. Calls Q. And those are all -- what you just 16 described are all physical controls; correct? 16 for a legal conclusion. 17 17 A. Yes. THE WITNESS: Yes. 18 18 BY MR. KOBRIN: Q. Those are aimed at trying to prevent 19 Q. In your opinion, was it in compliance theft of controlled substances; right? 20 both before and after it had an automated 20 A. I would say yes. 21 threshold system? 21 Q. But you agree that there's a completely 22 independent obligation for distributors to monitor A. Yes, I believe so.

23

24

suspicious orders; right?

A. I don't necessarily believe that it's

25 independent of the security act, the controlled

**RE-EXAMINATION** 

Q. Thank you.

23

24

- substance security act. I think it's the part of
   a whole. It's one subsection of that entire
- <sup>3</sup> section.
- Q. So in your mind, if HBC had in place the proper physical controls, would that alleviate the need to have a more robust monitoring system for
- suspicious orders at the distributor level?
- A. No. I don't believe it would alleviate them from having to have that in place, no.
- Q. And that's because independent of the physical security requirements, there's a completely separate provision, section (b), that relates to monitoring suspicious orders; right?
- A. It's part of the Act, yes.
- Q. And you agree though that that's aseparate obligation that HBC must meet; right?
- 17 A. Yes.
- Q. And you agree that the first written policy that was aimed at detecting suspicious orders, and we looked at it today, was drafted --
- well, the version 2 is what we have here today,
- and that was in April of -- April 9, 2015 is when that first became effective; right?
- A. Which one would be the exhibit that we would be referring to?

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- <sup>1</sup> formalized written form, no, that I know of.
- Q. So you agree that the first written
- $^{3}$  policy that was in place was on August 1, 2014
- even though HBC had been acting as a distributor
  of opioids for almost four years?
- MR. KOBRIN: Object to form.
- THE WITNESS: To my knowledge.
- BY MR. HUDSON:
- Q. And counsel in asking you questions didn't present you with any other written policies that we hadn't looked at; right?
  - A. No.

12

- Q. In fact, you've been asked today to
   testify about other policies at the retail level
   or the corporate level or other levels of Giant
   Eagle, but here today when HBC's counsel had an
- opportunity to depose you, they didn't show you
- any written policies, correct, any new written
- <sup>19</sup> policies; right?
- <sup>20</sup> A. No.
- Q. So in terms of your testimony, what you're saying is they were there, but there's
- 23 nothing as you sit here today that you can point
- <sup>24</sup> to and tie together a specific written policy that
- <sup>25</sup> existed and then show that that had an impact of

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- 1 Q. It's Exhibit 18.
- A. Yes. This is version 2.
- Q. And we've established here today that
- <sup>4</sup> that's the first written policy that HBC had in
- <sup>5</sup> place that was focused on meeting the requirement
- <sup>6</sup> under Section 1310.74(b) of monitoring suspicious
- 7 orders; correct?
- 8 MR. KOBRIN: Object to form.
- <sup>9</sup> THE WITNESS: Are we talking April 9,
- 10 2015?
- 11 BY MR. HUDSON:
- 12 Q. Yes.
- A. I believe there may have been something prior to that timeframe.
- Q. We agree that there may be a version 1 effective August 1 of 2014; right?
- 17 A. Yes.
- Q. But you agree that between November of
- 19 2009 and August 1, 2014, HBC was a distributor of
- 20 Schedule III controlled substances including
- 21 hydrocodone combination products, and it did not
- <sup>22</sup> have a written policy or procedure specifically
- <sup>23</sup> focused on complying with the requirements of
- <sup>24</sup> 1310.74(b); correct?
- A. There were procedures in place. In a

<sup>1</sup> reducing diversion at Giant Eagle in terms of data

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- <sup>2</sup> or other processes in place where Giant Eagle was
- <sup>3</sup> trying to track its effectiveness at preventing
- 4 diversion; is that fair?
- MR. KOBRIN: Object to form.
- THE WITNESS: A lot of information
- <sup>7</sup> there. Can you -- I'm not quite following the
- <sup>8</sup> question.
- <sup>9</sup> BY MR. HUDSON:
- Q. Sure. You were asked questions about
- policies that exist at the retail level and, for
- <sup>12</sup> example, things that pharmacists did to try to
  - <sup>3</sup> prevent diversion; right?
    - A. Yes.
- Q. And you said -- you testified, I think,
- <sup>6</sup> BOLO was one of the initiatives. I think you said
- $^{17}\,$  working with the DEA or local law enforcement;
- 18 right?

14

19

- A. Correct.
- Q. You said that in your mind, you can
- <sup>21</sup> actually recall some instances where that led to
- prescriptions not being filled; right?
- <sup>23</sup> A. Yes.
- Q. How many?
  - MR. KOBRIN: Object to form.

Page 290 1 THE WITNESS: I can't put a definite 1 information either through a BOLO or a pharmacist <sup>2</sup> number to it, but it was quite a few. <sup>2</sup> getting what he felt was a bad -- he or she felt <sup>3</sup> BY MR. HUDSON: <sup>3</sup> was a prescription that was not valid, would have 4 refused to fill it. Q. Were they in Ohio? 5 A. Yes, they were. MR. KOBRIN: Ty, I'm going to interrupt 6 Q. Were any in Ohio? <sup>6</sup> real quick and make an objection. Everything he 7 A. Yes, they were. I'm sorry. <sup>7</sup> reviewed and that he looked at, even if he can't 8 Q. Which stores in Ohio? recall it now, we have produced to you and you 9 have. A. Did you say mainly in Ohio? 10 Q. No. Were some in Ohio? 10 So if he did see something, and I don't know 11 A. Some were in Ohio, yes. 11 exactly what he's speaking about, but if he did 12 Q. And you prepared for eight hours for see something and there were documents related to 13 this deposition; right? these exact incidents that he's talking about, you 14 A. Yes. have them. 15 15 MR. HUDSON: That's fine. I don't know Q. In your eight hours of preparation for 16 this deposition, can you tell us about any of the whether that's an objection. specific instances where there were Giant Eagle MR. KOBRIN: I don't want you to tell 18 initiatives aimed at preventing diversion where him what documents he looked at yesterday. It's you can show that, in fact, prescriptions weren't 19 work product. 20 <sup>20</sup> filled or orders were stopped? MR. HUDSON: I'm not asking him that. 21 MR. KOBRIN: Hold on. You want to know 21 MR. KOBRIN: Well, you're getting very what he did in his eight hours of deposition prep? close to asking him that, Ty. You're telling him 23 what incidents are you talking about. MR. HUDSON: No. 24 MR. KOBRIN: I mean, you're getting --24 BY MR. HUDSON: 25 Q. Mr. Chunderlik, as you sit here today, Page 291 Page 293 <sup>1</sup> can you tell us the store where diversion was <sup>1</sup> BY MR. HUDSON: Q. Do you understand my question, sir? prevented by Giant Eagle controls? MR. KOBRIN: Ty, I'm just objecting. MR. KOBRIN: If you can recall. THE WITNESS: I can't recall a specific <sup>4</sup> You're getting close to privileged information. <sup>5</sup> I'd like you to clarify what you want him to tell <sup>5</sup> store. <sup>6</sup> you here or I'm going to tell him not to answer. <sup>6</sup> BY MR. HUDSON: <sup>7</sup> BY MR. HUDSON: Q. Can you remember a year when those efforts led to preventing diversion? Q. I'm saying you prepared for the deposition for eight hours; correct? A. I could -- for the timeframe that I was 10 A. I did. part of the compliance team, it could have ranged 11 from 2012 all the way to the present. Q. And in doing so, you reviewed 12 <sup>12</sup> documentation; right? Q. Anything more specific you can say? 13 13 A. Not specifically I can't, no. A. Yes. Q. You thought through the questions that Q. The DEA never specifically told you that <sup>15</sup> were going to be asked in this deposition; right? you're in -- that Giant Eagle or HBC is in 16 <sup>16</sup> compliance with the suspicious order monitoring A. Yes. 17 Q. My question is: In all the preparation requirements of the Controlled Substances Act; 18 correct? <sup>18</sup> that you did, have you been able to identify any 19 <sup>19</sup> of the specifics where there were Giant Eagle MR. KOBRIN: Object to form. 20 <sup>20</sup> controls in place that actually led to avoiding THE WITNESS: We were approved as a <sup>21</sup> the diversion of controlled substances? registrant. The DEA had been into our facility

Q. Tell me what these specific instances

A. Situations where, you know, based upon

A. I think so, yes.

22

23

24

25

several times to do inspections. And upon

<sup>24</sup> like that.

25

inspection, we were never apprized of anything

1 BY MR. HUDSON:

- Q. Are you aware of any time that the DEA
- <sup>3</sup> conducted an investigation specifically to
- 4 determine whether or not HBC was in compliance of
- <sup>5</sup> the monitoring requirements of the Controlled
- 6 Substances Act?
- A. It never came up in any of the
- 8 inspections that I know of.
- 9 Q. Right. What I'm getting at is we can't
- 10 say one way or the other the DEA's view specific
- 11 to HBC's monitoring of suspicious orders of
- 12 controlled substances. It's just never something
- 13 that the DEA every evaluated one way or another.
- MR. KOBRIN: Object to form. You're
- 15 asking him to --
- 16 BY MR. HUDSON:
- Q. Is that fair?
- MR. KOBRIN: Object to form. He can't
- 19 speak to what the DEA was evaluating or what their
- 20 intent was.
- MR. HUDSON: Sure, he can. He
- <sup>22</sup> interacted with the DEA. He's testified that he
- 23 did.
- MR. KOBRIN: I don't think he's going to
- 25 testify to what the DEA's intent was when it did

- $^{1}$  maybe it was 10 or 20 or maybe even greater than a
- <sup>2</sup> hundred, and I think you said possibly more than a
- <sup>3</sup> hundred investigations. Does that sound right?
  - A. In relation to?
  - Q. Investigations of flagged orders of
- 6 controlled substances at HBC.
- <sup>7</sup> A. Yes.
  - Q. If you had a system for documenting
- <sup>9</sup> those investigations, when you were sitting here
- today, you wouldn't be speculating about whether
- 11 it's 10 or 20 or greater than a hundred; right?
  - A. I would say that's correct, yes.
  - Q. And you agree with me that HBC did start
- <sup>14</sup> documenting those investigations in 2017?
  - A. Yes.

13

24

- Q. I guess technically it would be Giant
- <sup>17</sup> Eagle started documenting those investigations in
- <sup>18</sup> 2017; right?
- So if I asked you the same question about the
- 20 number of investigations that occurred in 2017 or
- 21 2018 at the Giant Eagle distribution facility, you
- <sup>22</sup> would point me to the repository that exists, and
- <sup>23</sup> we'd be able to determine the exact number; right?
  - A. That's correct.
  - Q. Now, in terms of pharmacists trying to

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- <sup>1</sup> specific things with DEA. You can depose the DEA.
- <sup>2</sup> BY MR. HUDSON:
- <sup>3</sup> Q. You've testified here today that you're
- 4 aware of DEA inspections; right?
- 5 A. Yes.
- 6 Q. And you're saying you were personally
- 7 involved in those?
- 8 A. I was not at the facility when those
- <sup>9</sup> took place.
- Q. So you have no -- do you have any
- 11 knowledge of whether or not the DEA was
- 12 specifically investigating whether or not HBC was
- 13 in compliance with the distributor requirements of
- 14 the Controlled Substances Act?
- A. I don't know that that was ever part of
- 16 their investigation at the HBC facility.
- Q. So to your knowledge, you have -- let me
- 18 ask it this way: You have no knowledge of the DEA
- 19 ever investigating whether HBC was in compliance
- with the distributor requirements of the
- 21 Controlled Substances Act?
- A. That's correct.
- Q. You were asked about investigations, and
- 24 you said investigations that occurred and I think
- 25 it was between 2009 and 2014. I think you said

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  prevent diversion, is there any specific criteria
- <sup>2</sup> that you're aware of that the pharmacists were
- <sup>3</sup> applying to try to figure out whether or not the
- <sup>4</sup> pharmacies -- the prescriptions that were seeking
- <sup>5</sup> to be filled were legitimate or not?
- A. That was part of our controlled
- <sup>7</sup> substance dispensing guideline communicated to the
- <sup>8</sup> pharmacists.
- 9 Q. Sure. And was the guideline or the
- principle at Giant Eagle to give the pharmacists
- 11 discretion to apply their professional judgement
- 12 in each situation?

- A. That is correct.
- Q. So there wasn't any particular criteria
- that were universally applied by pharmacists
- <sup>16</sup> across all 200 different stores, is that fair, to
- your knowledge, if you know?
- A. They all had the controlled substances
- dispensing guideline that had that information in
- 20 there. They all had access to that.
- Q. Right. But in terms of a criteria to
- apply, there was a deference to the professional
- <sup>23</sup> judgment of each pharmacist?
- A. Each situation could be different and
- 25 that was -- I would say yes, that's correct.

Page 298 Page 300 Q. You were asked some questions about why 1 more clear. policies were not put in writing, and I think you Between November of 2009 and October of 2014, <sup>3</sup> said if it's law, then it's just not put into a <sup>3</sup> HBC never stopped the shipment of a hydrocodone policy; right? 4 combination product that was going from the HBC 5 warehouse to the Giant Eagle retail pharmacies MR. KOBRIN: Object to form. Misstates 6 because it believed that it was at risk for <sup>6</sup> the testimony. diversion? BY MR. HUDSON: Q. Did I get that right? What was your MR. KOBRIN: Object to form. Misstates the evidence. point, I guess, or what was --10 A. We don't necessarily take -- we don't THE WITNESS: I don't believe so, no. 11 necessarily take law to input it into a policy. 11 BY MR. HUDSON: 12 Q. Got it. But you actually did that at 12 Q. Right. Because even the two orders that 13 HBC; right? You just didn't do it until August of got reported to the DEA, those were still shipped; <sup>14</sup> 2013. 14 right? 15 15 MR. KOBRIN: Object to form. A. Yes, they were. 16 THE WITNESS: We put steps in to comply Q. And so at least for the time period between November of 2009 and October of 2014, <sup>17</sup> with the law. BY MR. HUDSON: there was no mechanism at the HBC warehouse where 19 Q. Right. And specific to the suspicious HBC could stop the shipment of a controlled <sup>20</sup> order monitoring, that happened either on substance because it was at risk for diversion? <sup>21</sup> August 1, 2014 or April 9, 2015 depending on 21 MR. KOBRIN: Object to form. <sup>22</sup> whether version 1 or version 2 of that policy 22 BY MR. HUDSON: 23 Q. In an automated way. 23 existed: is that fair? 24 A. Yes. 24 A. That's correct. 25 25 Q. But there was nothing that prevented HBC MR. HUDSON: I don't have any further Page 299 Page 301

1 from putting a policy like that in place in 2 November of 2009 when it started acting as a

<sup>3</sup> distributor of controlled substances, was there?

A. No, there was not.

Q. And the same for documenting

6 investigations, that's something that HBC -- I'm

<sup>7</sup> sorry; I keep saying HBC -- Giant Eagle started

8 doing in 2017, right, and created a repository to

put those investigations?

10 A. Yes.

Q. Same. There's nothing that would have

12 prevented HBC from doing that from 2009 to 2014 at

13 the time that it was acting as a distributor of

14 Schedule III through V controlled substances;

15 right?

16 MR. KOBRIN: Object to form.

17 THE WITNESS: Not that I know of.

18 BY MR. HUDSON:

19 Q. And during the time that HBC acted as a

20 distributor of hydrocodone combination products,

21 so from November of 2009 to October of 2014, there

22 were no shipments of those HCPs that were flagged

23 and stopped from shipping to the Giant Eagle

24 retail pharmacies; correct? In other words -- let

<sup>25</sup> me ask it a different way. I'll try to make this

<sup>1</sup> questions.

**RE-EXAMINATION** 

BY MR. KOBRIN:

Q. Do you have the exhibit that relates to

the order in 2016 that was reported to the DEA?

A. Do you have a number on that, Josh?

Q. The DEA 2016 packet of documents. If

you look at Exhibit No. 15. Looking at

<sup>9</sup> Exhibit 15, this is about the 2016 order. If you

10 look at your email on January 15, 2016, although

11 it was an automated block, what are you telling

Mr. Remas in your email of January 15, 2016?

You might want to look to Joseph Millward's

email, the prior email, to get the context.

A. I was communicating to Kris Remas in the

procurement department to block orders, any

17 further orders for this item.

18 Q. It's not just one item, is it? It's

more than one item; right?

A. For these items I should say.

21 Q. Those are all buprenorphine-containing

22 products? 23

20

A. Yes.

24 Q. And that happened the same day as the

<sup>25</sup> order got flagged; is that right?

- A. That looks to be -- yes; that is
- <sup>2</sup> correct.
- Q. So no more buprenorphine-containing
- <sup>4</sup> products went to that pharmacy. And you guys
- <sup>5</sup> still had control over the
- <sup>6</sup> buprenorphine-containing products that went to the
- 7 pharmacy that morning through the Giant Eagle
- pharmacy; isn't that correct?
- 9 A. I'm sorry, Josh. Can you repeat your
- <sup>10</sup> question. 11 Q. The order that went to the Giant Eagle
- 12 pharmacy that morning, Giant Eagle still had
- 13 control over that order, the product that went in
- 14 that order because it went to a Giant Eagle
- 15 pharmacy?
- 16 A. That is correct, yes. We did have
- control of that order.
- Q. The 2013 suspicious order that was
- 19 reported to the DEA, did you see the documentation
- 20 on that today?
- 21 A. I don't recall if that was part of the
- <sup>22</sup> documentation that I reviewed today.
- 23 Q. So you didn't actually review any
- <sup>24</sup> documents showing that that didn't stop the order?
- A. Correct.

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- Q. Do you know right now as you sit here
- <sup>2</sup> today without looking at that document that it
- <sup>3</sup> didn't stop the order in 2013? Do you know that?
  - A. I don't know that.
- 5 Q. Thank you. One moment.
- Have you read the Controlled Substances Act
- and its regulations?
- 8 A. Yes.
- 9 Q. Have you read and analyzed all the
- policies that we discussed earlier on redirect,
- <sup>11</sup> all the Giant Eagle policies that we discussed
- <sup>12</sup> earlier on redirect?
- 13 A. Yes.
- Q. Are you familiar, very familiar I would
- <sup>15</sup> say -- are you very familiar with those policies
- 16 from Giant Eagle?
- 17 A. Yes.
- 18 Q. Opposing counsel didn't show you any of
- 19 those policies today?
- 20 A. I don't believe so.
- Q. He didn't show you any of those other
- <sup>22</sup> procedures that he asked about today and just
- <sup>23</sup> asked you about on redirect? He didn't show you
- <sup>24</sup> any of those procedures or policies today, did he?
- 25 A. I don't believe so.

Q. Opposing counsel talked to you about

- <sup>2</sup> record keeping.
- A. Yes.
  - Q. And if you had logs, you could have
- counted all the times that you followed up on
- 6 those flagged orders.
- A. Yeah.
- O. But we do have a record of all those
- flagged orders, don't we?
- A. We do.
- 11 Q. We have the record in the logs; correct?
- 12 We looked at some of those logs today. In fact,
- opposing counsel showed you the October 2014 log
- or something like that.
  - A. We have the log.
- 16 Q. We have all those logs going all the way
- back to the beginning of the monitoring system,
- don't we?
- 19 A. Yes, we do.
- 20 Q. So we do have records from that system,
- 21 don't we?
- 22 A. Yes, we do.
- 23 Q. Or Giant Eagle does have records from
- that system, doesn't it?
- A. Yes.

2

13

22

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- Q. Thank you, Mr. Chunderlik.
  - RE-EXAMINATION (Continued)
- BY MR. HUDSON:
- Q. Just a couple quick questions.
- We've got the logs that show the suspicious
- <sup>6</sup> orders that were exceeding thresholds; right?
- That's what we have here today.
- A. The orders that were exceeding
- thresholds.
- Q. We just don't have any of the documents
- that show whether or not HBC did or didn't go and
- investigate each and every one of them; right?
  - MR. KOBRIN: Object to form.
- THE WITNESS: Yes.
- 15 BY MR. HUDSON:
- Q. And then in terms of the orders that
- were stopped, at most it was two orders of
- <sup>18</sup> buprenorphine, right, if they were, in fact,
- 19 stopped? There may or may not have been two
- <sup>20</sup> orders of buprenorphine that were stopped. Those
- <sup>21</sup> are individual shipments; right?
  - A. Individual shipments.
- Q. That's out of tens of thousands of
- shipments of opioids to more than 200 different
- 25 stores in five different states; right?

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1	MR. KOBRIN: Object to form.	1	COMMONWEALTH OF PENNSYLVANIA ) E R R A T A
2	THE WITNESS: Yes.	1	COUNTY OF ALLEGHENY ) SHEET
3	MR. HUDSON: No further questions.	2	
4	•	3	I, GEORGE CHUNDERLIK, have read the foregoing
	THE VIDEOGRAPHER: The time is 5:38 p.m.		pages of my deposition given on January 16, 2019,
5	This concludes this video deposition.		and wish to make the following, if any, amendments, additions, deletions or corrections:
6	(Whereupon, at 5:38 p.m., the taking of	5	amenuments, additions, deletions of corrections.
7	the instant deposition ceased.)	6	Page Line Change and reason for change:
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18		1	In all other respects, the transcript is true and
19		1	correct.
20		20	
21		21	CEODGE CHUNDEDLIV
22		22	GEORGE CHUNDERLIK
23		1	day of, 2019.
		24	
24			Notary Public
25		25	
	Page 307		
1	COMMONWEALTH OF PENNSYLVANIA )		
2	COUNTY OF ALLEGHENY ) SS:		
3	CERTIFICATE		
4	I, Ann Medis, Registered Professional		
	Reporter, Certified Livenote Reporter and Notary		
	Public within and for the Commonwealth of		
	Pennsylvania, do hereby certify:		
8	That GEORGE CHUNDERLIK, the witness		
9	whose deposition is hereinbefore set forth, was		
10	duly sworn by me and that such deposition is a		
	true record of the testimony given by such		
	witness.		
13	I further certify the inspection,		
	reading and signing of said deposition were not		
15	waived by counsel for the respective parties and		
16	by the witness.		
17	I further certify that I am not related		
	to any of the parties to this action by blood or		
19	marriage and that I am in no way interested in the		
20	outcome of this matter.		
21	IN WITNESS WHEREOF, I have hereunto set		
22	my hand this 21st day of January, 2019.		
23	my naira ans 21st day of January, 2017.		
24	Notary Public		
25	riotary r done		